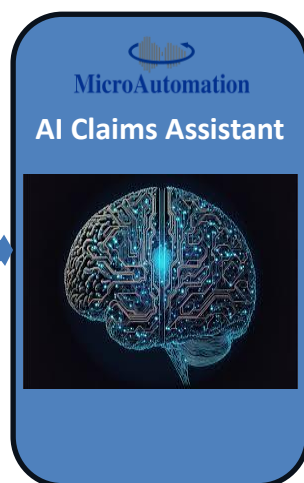




***CLAIMSASSIST AI™ – YOUR MEDICARE,
MADE CLEAR – ANYTIME, ANYWHERE***
***MAKING MEDICARE CLAIMS
CLEAR, COHERENT, AND
COMPLIANT***

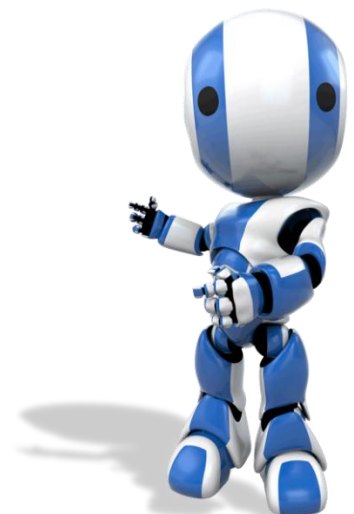
CONVERSATIONAL CLAIMS ASSISTANCE – BUILT FOR MEDICARE PROVIDERS

Helping Medicare Providers understand their claims is more important than ever. ClaimsAssist AI™ gives your Providers and your customer service staff the clarity they need — through user-friendly, secure, and compliant conversations.



ClaimsAssist AI™ interfaces with your claims systems, augments responses with easy-to-understand jargon, and delivers **real-time, personalized answers** across channels like voice, chat, or mobile — without hold times or confusion.

***TO LEARN MORE ABOUT ClaimsAssist AI™ OR TO
FIND OUT MORE ABOUT CUSTOM DEVELOPMENT
FOR YOUR ORGANIZATION, GO TO
[MICROAUTOMATION.COM/CLAIMSASSISTAI](https://microautomation.com/claimsassistai)***



Why ClaimsAssist AI™ for Medicare?

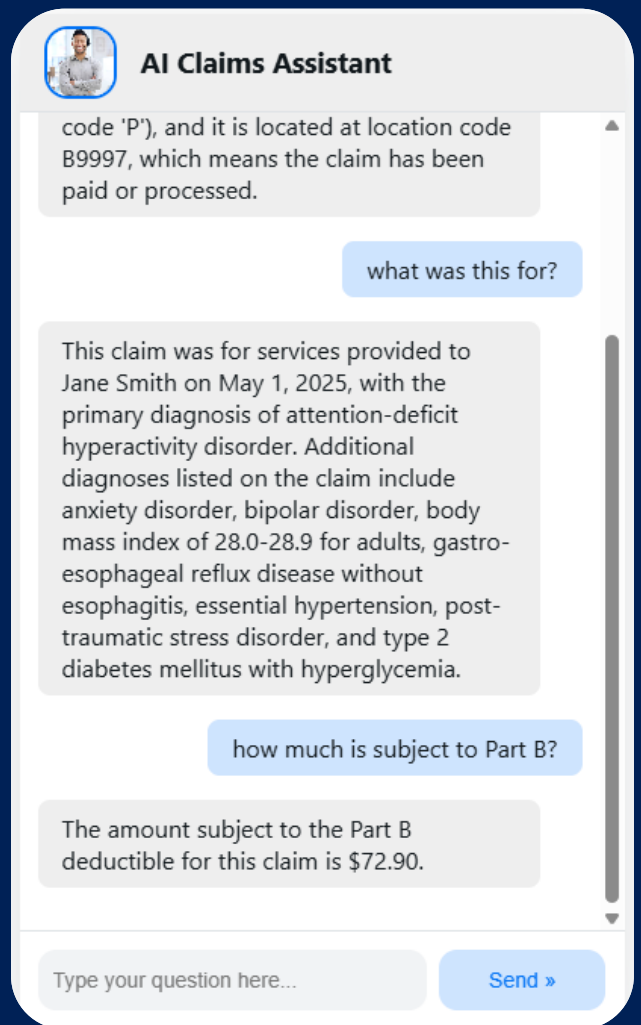
Medicare Providers often have complex questions. From understanding deductibles to getting clarity on claim denials or coverage explanations, every interaction must be:

- ✓ Clear
- ✓ Personalized
- ✓ Compliant
- ✓ Accessible


ClaimsAssist AI™ empowers you to meet CMS expectations while enhancing member experience and reducing call center strain.


Let ClaimsAssist AI™ Support Your Medicare Mission


Reduce operational strain, support your call center teams, and most importantly — help your Medicare providers get the answers they need without stress or delay.





Key Features for Medicare ClaimsAssist AI™


 **Medicare-Specific Claim Logic** – Interprets claim detail information and presents it to users in a clearly understandable language.


 **Natural Language Understanding** – Providers can ask any question in their own words, and get a precise, conversational answer


 **Backend Data Aggregation** – Pulls in real-time data from multiple systems (claims adjudication, beneficiary records, appeals)


 **Omnichannel Delivery** – Accessible via Voice (IVR), Web Chat, Mobile App

 **HIPAA-Compliant & Secure** – Built with CMS, OCR, and HIPAA guidelines in mind

 **Multi-language Support** – Including English, Spanish, and other Medicare-prevalent languages

 **Real-Time Reporting & Dashboards** – See usage trends, unresolved claims, and service-level metrics

 **Automated Agent Escalation** – Notify staff or call center agents when attention is needed

 **Ideal for All Users** – Conversational tone, large text compatibility, and clear language make ClaimsAssist AI™ friendly for all types of users