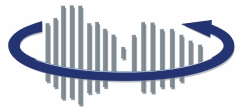
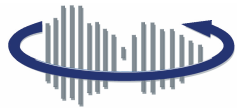


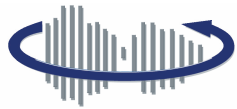
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
911 Bundles						
511210	911-M-9090	E-911 CCM Call Taker License Bundle - 1 Pack <i>DITSCAP/JITC certified Enhanced 9-1-1 Call Taker License Bundle for Windows environments - 1 Pack. Includes: E-911 Call Taker License and either Advanced E-911 SoftFone GUI -or- E-911 ALI Display GUI with Rebid and E-911 Abandoned Call GUI with Callback. License required for each call taker telephone.</i>	\$686.00	\$700.00	30 Days	USA
511210	911-M-9092	E-911 CCM Call Taker License Bundle - 5 Pack <i>DITSCAP/JITC certified Enhanced 9-1-1 Call Taker License Bundle for Windows environments - 5 Pack. Includes: E-911 Call Taker License and either Advanced E-911 SoftFone GUI -or- E-911 ALI Display GUI with Rebid and E-911 Abandoned Call GUI with Callback. License required for each call taker telephone.</i>	\$3,332.00	\$3,400.00	30 Days	USA
511210	911-M-9094	E-911 CCM Call Taker License Bundle - 10 Pack <i>DITSCAP/JITC certified Enhanced 9-1-1 Call Taker License Bundle for Windows environments - 10 Pack. Includes: E-911 Call Taker License and either Advanced E-911 SoftFone GUI -or- E-911 ALI Display GUI with Rebid and E-911 Abandoned Call GUI with Callback. License required for each call taker telephone.</i>	\$6,247.50	\$6,375.00	30 Days	USA
511210	911-M-9096	E-911 CCM Call Taker License Bundle - 25 Pack <i>DITSCAP/JITC certified Enhanced 9-1-1 Call Taker License Bundle for Windows environments - 25 Pack. Includes: E-911 Call Taker License and either Advanced E-911 SoftFone GUI -or- E-911 ALI Display GUI with Rebid and E-911 Abandoned Call GUI with Callback. License required for each call taker telephone.</i>	\$14,798.00	\$15,100.00	30 Days	USA
511210	911-M-9098	E-911 CCM Call Taker License Bundle - 50 Pack <i>DITSCAP/JITC certified Enhanced 9-1-1 Call Taker License Bundle for Windows environments - 50 Pack. Includes: E-911 Call Taker License and either Advanced E-911 SoftFone GUI -or- E-911 ALI Display GUI with Rebid and E-911 Abandoned Call GUI with Callback. License required for each call taker telephone.</i>	\$27,293.00	\$27,850.00	30 Days	USA
511210	911-M-9099	E-911 CCM Call Taker License Bundle - 100 Pack <i>DITSCAP/JITC certified Enhanced 9-1-1 Call Taker License Bundle for Windows environments - 100 Pack. Includes: E-911 Call Taker License and either Advanced E-911 SoftFone GUI -or- E-911 ALI Display GUI with Rebid and E-911 Abandoned Call GUI with Callback. License required for each call taker telephone.</i>	\$48,167.00	\$49,150.00	30 Days	USA
33411	911-M-9200	E-911 Workstation TDD Bundle <i>Workstation Telecommunications Device for the Deaf (TDD) Graphical User Interface display application with USB PC Sound card and Telephone Handset Audio Tap (THAT). Application supports 12 programmable text messages.</i>		\$600.00	30 Days	USA
511210	911-M-9700	E-911 CAMA PRI Gateway - 12 Port Bundle - WIN <i>DITSCAP/JITC/Telcordia Certified Enhanced 9-1-1 CAMA PRI Gateway system with Backup Phone Ringer Option and multiple PRI support - 12 ports.</i>	\$21,904.00	\$22,351.00	30 Days	USA



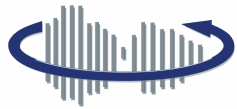
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
511210	911-M-9720	E-911 CAMA SIP Gateway - 24 Port Bundle - Linux <i>Telcordia (Bell Labs) Certified Enhanced 9-1-1 CAMA SIP Gateway system - max 24 ports.</i>	\$26,594.00	\$27,137.00	30 Days	USA
511210	911-M-9810	E-911 PSAP Server Base Bundle (B) <i>DITSCAP/JITC certified Enhanced 9-1-1 PSAP Server Bundle with High Availability Server, Windows 2012 R2 Operating System, E-911 CCM Base System, and 10 CTI Connect licenses.</i>	\$23,532.00	\$23,972.00	30 Days	USA
511210	911-M-9820	E-911 PSAP Server Base/ALI Bundle (BA) <i>DITSCAP/JITC certified Enhanced 9-1-1 PSAP Server Bundle with High Availability Server, Windows 2012 R2 Operating System, E-911 CCM Base System, 10 CTI Connect licenses, and E-911 CCM ALI Server.</i>	\$39,555.00	\$40,322.00	30 Days	USA
511210	911-M-9830	E-911 PSAP Server Base/ALI/CAMA Bundle (BAC) <i>DITSCAP/JITC certified Enhanced 9-1-1 PSAP Server Bundle with High Availability Server, Windows 2012 R2 Operating System, E-911 CCM Base System, 10 CTI Connect licenses, E-911 CCM ALI Server, E-911 12-Port CAMA PRI Gateway System.</i>	\$58,085.00	\$59,230.00	30 Days	USA
511210	911-M-9840	E-911 PSAP Server Base/ALI/Reporting Bundle (BAR) <i>DITSCAP/JITC certified Enhanced 9-1-1 PSAP Server Bundle with High Availability Server, Windows 2012 R2 Operating System, E-911 CCM Base System, E-911 CCM ALI Server, and E-911 CCM Reporting Package.</i>	\$65,506.00	\$66,802.00	30 Days	USA
511210	911-M-9850	E-911 PSAP Server Base/ALI/Reporting/CAMA Bundle (BARC) <i>DITSCAP/JITC certified Enhanced 9-1-1 PSAP Server Bundle with High Availability Server, Windows 2012 R2 Operating System, E-911 CCM Base System, 10 CTI Connect licenses, E-911 CCM ALI Server, E-911 CCM Reporting Package, and E-911 12-Port CAMA PRI Gateway System.</i>	\$81,899.00	\$83,530.00	30 Days	USA



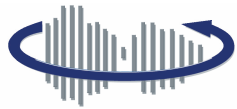
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
911 Solutions						
511210	911-M-1010	E-911 CCM Base Program (CT) - WIN <i>DITSCAP/JITC certified Enhanced 9-1-1 Base Program - Windows Environment</i>	\$17,150.00	\$17,500.00	30 Days	USA
511210	911-M-1090	E-911 CCM Call Taker License - 1 Pack <i>Enhanced 911 Call Taker License - 1 Pack. License required for each call taker telephone.</i>	\$490.00	\$500.00	30 Days	USA
511210	911-M-1092	E-911 CCM Call Taker License - 5 Pack <i>Enhanced 911 Call Taker License - 5 Pack. License required for each call taker telephone.</i>	\$2,376.50	\$2,425.00	30 Days	USA
511210	911-M-1094	E-911 CCM Call Taker License - 10 Pack <i>Enhanced 911 Call Taker License - 10 Pack. License required for each call taker telephone.</i>	\$4,434.50	\$4,525.00	30 Days	USA
511210	911-M-1096	E-911 CCM Call Taker License - 25 Pack <i>Enhanced 911 Call Taker License - 25 Pack. License required for each call taker telephone.</i>	\$10,535.00	\$10,750.00	30 Days	USA
511210	911-M-1098	E-911 Call Taker License - 50 Pack <i>Enhanced 911 Call Taker License - 50 Pack. License required for each call taker telephone.</i>	\$19,551.00	\$19,950.00	30 Days	USA
511210	911-M-1099	E-911 Call Taker License - 100 Pack <i>Enhanced 911 Call Taker License - 100 Pack. License required for each call taker telephone.</i>	\$34,447.00	\$35,150.00	30 Days	USA
511210	911-M-1110	E-911 CCM ALI Server - WIN <i>DITSCAP/JITC certified Enhanced 9-1-1 Automatic Location Identification (ALI) Server - Windows Environment. Supports 10 ALI Sources and unlimited ALI connections. Provides formatted ALI output to CAD Systems according to NENA standards in ACD environments.</i>	\$15,876.00	\$16,200.00	30 Days	USA
511210	911-M-1132	E-911 CAD Server - WIN <i>DITSCAP/JITC certified Enhanced 9-1-1 Computer Aided Dispatch (CAD) Server - Windows Environment. Provides Historical ALI information to CAD and workstation systems for key system configurations.</i>	\$11,760.00	\$12,000.00	30 Days	USA
511210	911-M-1190	E-911 Training Solution <i>E-911 Training application that allows trainers to deliver simulated incoming Emergency and Non-Emergency calls to trainees and monitor trainee handling of the calls in real-time. Utilizes database of ALI records for selection of various scenarios for trainee response. Application is licensed per trainer position.</i>	\$14,700.00	\$15,000.00	30 Days	USA



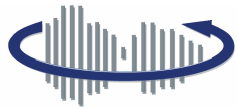
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
511210	911-M-1192	E-911 ALI Update System <i>E-911 server utility to convert and import telephone switch or similar non-MSAG data into a local ALI database for use by the ALI Server. (Input data in RDBMS compatible format)</i>	\$2,695.00	\$2,750.00	30 Days	USA
511210	911-M-1210	E-911 CAMA Gateway Base Software Package <i>DITSCAP/JITC certified Enhanced 911 CAMA Gateway Base Software - Windows Environment</i>	\$4,900.00	\$5,000.00	30 Days	USA
511210	911-M-1212	E-911 CAMA Server Per Port license <i>DITSCAP/JITC certified Enhanced 911 CAMA Gateway Per Port License Fee</i>	\$245.00	\$250.00	30 Days	USA
511210	911-M-1270	E-911 SIP Echo Cancellation Library <i>Solical Echo Cancellation library for Asterisk.</i>	\$1,750.00	\$1,786.00	30 Days	USA
33411	911-M-1280	E-911 CAMA 24-port Station Board <i>Amtelco XDS H.100 PCIe 24-port Station Board</i>		\$3,913.00	30 Days	USA
33411	911-M-1285	E-911 CAMA 4-span T1 Board <i>Amtelco XDS H.100 PCIe 4-span T1 Interface Board</i>		\$4,893.00	30 Days	USA
33411	911-M-1290	E-911 CAMA -48V Power Supply <i>Amtelco XDS -48V/115V/230V 175 Watt Power Supply</i>		\$200.00	30 Days	USA
33411	911-M-1292	E-911 CAMA -48V Power Cable <i>Amtelco XDS -48V Internal Power Cable Assembly</i>		\$31.00	30 Days	USA
33411	911-M-1294	E-911 CAMA Ribbon Cable <i>Amtelco XDS H.100 Ribbon Cable - 4 Connection</i>		\$38.00	30 Days	USA
511210	911-M-1310	E-911 CCM Reporting Package - WIN <i>DITSCAP/JITC certified Enhanced 9-1-1 Reporting package - Windows Environment. Includes: Real-time ACD Statistics GUI, Real-time Agent Statistics GUI, Abandoned Call Report, ACD Activity Report, Call Activity Report, Agent Activity Report, CAMA Detail Report, CAMA Utilization Report, and one Easy View report viewer for scheduled reports.</i>	\$23,814.00	\$24,300.00	30 Days	USA
511210	911-M-1410	E-911 SoftFone - WIN 32 <i>Enhanced 911 SoftFone for Windows 32-bit - Call Taker Telephony GUI</i>	\$122.50	\$125.00	30 Days	USA
511210	911-M-1414	E-911 SoftFone - JAVA <i>Enhanced 911 SoftFone for Java - Call Taker Telephony GUI</i>	\$122.50	\$125.00	30 Days	USA
511210	911-M-1420	E-911 Abandoned Call GUI - WIN <i>Enhanced 911 Abandoned Call GUI - WIN Version</i>	\$245.00	\$250.00	30 Days	USA



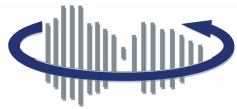
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
511210	911-M-1424	E-911 Abandoned Call GUI - Java <i>Enhanced 911 Abandoned Call GUI - Java Version</i>	\$245.00	\$250.00	30 Days	USA
511210	911-M-1430	E-911 Chat Server Base <i>Enhanced 911 Chat Server Base Product</i>	\$980.00	\$1,000.00	30 Days	USA
511210	911-M-1432	E-911 Chat Server User license <i>Enhanced 911 Chat Server User License (Per User)</i>	\$49.00	\$50.00	30 Days	USA
511210	911-M-1440	E-911 ALI Display GUI - WIN <i>Enhanced 911 ALI Display GUI - WIN Version</i>	\$245.00	\$250.00	30 Days	USA
511210	911-M-1444	E-911 ALI Display GUI - Java <i>Enhanced 911 ALI Display GUI - Java Version</i>	\$245.00	\$250.00	30 Days	USA
511210	911-M-1450	E-911 Advanced Call Taker Softfone - WIN32 <i>Enhanced 911 SoftFone for Windows 32-bit - Call Taker Telephony GUI. Includes speed dial, conference and customizable functions (to the limit of available switch or CSTA telephony functions) Requires E911 Call Taker license per user.</i>	\$479.31	\$500.00	30 Days	USA
511210	911-M-1460	Advanced E-911 CallTaker SoftFone - WIN 32 - 1 Pack <i>Advanced E-911 CallTaker SoftFone - WIN 32 - 1 Pack Enhanced 911 SoftFone for Windows 32-bit - Call Taker Telephony GUI. Includes ALI Display GUI (JAVA), Abandoned Call GUI, Queued Calls GUI, and telephony functions: speed dial, conference and customization</i>	\$637.00	\$650.00	30 Days	USA
511210	911-M-1462	Advanced E-911 CallTaker SoftFone - WIN 32 - 5 Pack <i>Advanced E-911 CallTaker SoftFone - WIN 32 - 5 Pack Enhanced 911 SoftFone for Windows 32-bit - Call Taker Telephony GUI. Includes ALI Display GUI (JAVA), Abandoned Call GUI, Queued Calls GUI, and telephony functions: speed dial, conference and customization</i>	\$3,101.70	\$3,165.00	30 Days	USA
511210	911-M-1464	Advanced E-911 CallTaker SoftFone - WIN 32 - 10 Pack <i>Advanced E-911 CallTaker SoftFone - WIN 32 - 10 Pack Enhanced 911 SoftFone for Windows 32-bit - Call Taker Telephony GUI. Includes ALI Display GUI (JAVA), Abandoned Call GUI, Queued Calls GUI, and telephony functions: speed dial, conference and customization</i>	\$5,777.10	\$5,895.00	30 Days	USA
511210	911-M-1466	Advanced E-911 CallTaker SoftFone - WIN 32 - 25 Pack <i>Advanced E-911 CallTaker SoftFone - WIN 32 - 25 Pack Enhanced 911 SoftFone for Windows 32-bit - Call Taker Telephony GUI. Includes ALI Display GUI (JAVA), Abandoned Call GUI, Queued Calls GUI, and telephony functions: speed dial, conference and customization</i>	\$13,769.00	\$14,050.00	30 Days	USA
511210	911-M-1468	Advanced E-911 CallTaker SoftFone - WIN 32 - 50 Pack	\$25,333.00	\$25,850.00	30 Days	USA



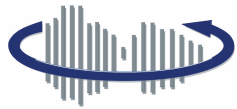
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
		<i>Advanced E-911 CallTaker SoftFone - WIN 32 - 50 Pack Enhanced 911 SoftFone for Windows 32-bit - Call Taker Telephony GUI. Includes ALI Display GUI (JAVA), Abandoned Call GUI, Queued Calls GUI, and telephony functions: speed dial, conference and customization</i>				
511210	911-M-1469	Advanced E-911 CallTaker SoftFone - WIN 32 - 100Pack	\$44,737.00	\$45,650.00	30 Days	USA
		<i>Advanced E-911 CallTaker SoftFone - WIN 32 - 100 Pack Enhanced 911 SoftFone for Windows 32-bit - Call Taker Telephony GUI. Includes ALI Display GUI (JAVA), Abandoned Call GUI, Queued Calls GUI, and telephony functions: speed dial, conference and customization</i>				
511210	911-M-1472	E-911 Workstation CallTTY Display GUI	\$47.00	\$50.00	30 Days	USA
		<i>DXSoft CallTTY v2.35 program to communicate with phone TTY/TDD devices via a sound card.</i>				
511210	911-M-1474	E-911 Workstation TDD Display GUI	\$245.00	\$250.00	30 Days	USA
		<i>Workstation Telecommunications Device for the Deaf (TDD) Graphical User Interface display with 12 programmable text messages.</i>				
511210	911-M-1510	Fire Station Alerting - Base Program	\$6,370.00	\$6,500.00	30 Days	USA
		<i>Fire Station Alerting - Base Program</i>				
511210	911-M-1512	Fire Station Alerting - Per Notified Location license	\$490.00	\$500.00	30 Days	USA
		<i>Fire Station Alerting - Per Notified Location license</i>				
511210	911-M-1560	E-911 Display Board Interface - WIN	\$6,370.00	\$6,500.00	30 Days	USA
		<i>E-911 Display Board Interface - WIN Display Board Interface - Spectrum or equivalent, includes configurable display information, display criteria and display colors</i>				
511210	911-M-1570	E-911 Center Call Taker Visual Status Monitoring GUI	\$5,243.00	\$5,350.00	30 Days	USA
		<i>E-911 Center Call Taker Visual Status Monitoring GUI. A real-time GUI (for display on big board, or supervisor workstation) visually representing the status and activity of emergency call takers.</i>				
511210	911-M-1600	Switch Time Synchronizer	\$1,176.00	\$1,200.00	30 Days	USA
		<i>Switch Time Synchronizer for Siemens Hicom and Siemens HiPath switches.</i>				
511210	911-M-1962	E-911 Display Board Interface - WIN	\$4,875.00	\$4,975.00	30 Days	USA
		<i>E-911 Display Board Interface - Spectrum or equivalent, includes configurable display information, display criteria and display colors.</i>				
33411	911-M-2030	E-911 Telephone Handset Audio Tap (THAT)		\$300.00	30 Days	USA
		<i>JK Audio Telephone Handset Audio Tap (PN THAT-1)</i>				
33411	911-M-2032	E-911 External USB Sound Card		\$50.00	30 Days	USA
		<i>StarTech ICUSBAUDIOB 2-Channel USB Interface Audio Adapter</i>				



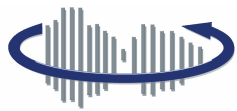
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
33411	911-M-2034	E-911 Internal Serial Card <i>SIIG 2-port Industrial RS-232 PCI Express Adapter Card</i>		\$150.00	30 Days	USA
33411	911-M-2038	Spectracom NENA-compliant NetClock Network Time Server <i>Spectracom NENA-compliant NetClock Network Time Server Model 9483 - NetClock/GPS Stratum 1 time source with built-in Ethernet connectivity and NTP server with web browser interface. MIL-STD-810F tested chassis includes front panel displays, 19 inch width (1U high) and rack mounting ears with handles. NENA-compliant. RoHS and CE compliant. Available oscillators: TCXO, OCXO, or Rubidium.</i>		\$12,069.00	30 Days	USA
33411	911-M-3050	E-911 CCM Server High Availability PC Server System - Basic <i>Dell PowerEdge R320 Rack-Mounted PC Server system with Intel Xeon E5-2420, 1.9GHz CPU, 15MB Cache, 8GB RDIMM, 2-500 GB 7.2K RPM SATA Drives in a RAID 1 configuration, Dual Hot Plug Power Supplies, on-board Broadcom Dual Port NIC, DVD+/-RW Internal drive, and Windows 2012 Server R2 operating system. Includes 3-year warranty.</i>		\$4,472.00	30 Days	USA
33411	911-M-3052	E-911 CCM Server High Availability PC Server System - Advanced <i>Dell PowerEdge R420 Rack-Mounted PC Server system with Dual Intel Xeon E5-2420, 1.9GHz CPUs, 15MB Cache, 8GB RDIMM, 2-250GB 7.2K RPM SATA Drive and 3-500 GB 7.2K RPM SATA Drives in a RAID 1/5 configuration, Dual Hot Plug Power Supplies, on-board Broadcom Dual Port NIC, DVD+/-RW Internal drive, and Windows 2012 Server R2 operating system. Includes 3-year warranty.</i>		\$6,652.00	30 Days	USA
33411	911-M-3056	E-911 CAMA Gateway High Availability PC Server System <i>HPE Proliant ML350 Gen 11 Rack-Mounted 4U PC Server system with Intel Xeon Silver 4410Y 2GHz processor, 32 GB RAM, 800 Watt hot plug Power Supply, Quad GB Ethernet NIC, 300GB hot swap hard drive, HPE MR416i RAID Controller and Windows 2012 Server R2 operating system. Includes a 5-year extended warranty and service agreement.</i>	\$11,482.95	\$11,717.30	30 Days	USA
33411	911-M-3058	E-911 CCM/CAMA Gateway High Availability PC Server System <i>HP ML350 Rack-Mounted system with Dual Six-Core 1.9GHz CPUs, 15MB Cache, 8 GB RAM, Dual Power Supplies, Dual NIC, 300GB 10KRPM RAID 1/5 system, and Windows 2012 Server R2 operating system. Includes a 5-year extended warranty.</i>		\$7,124.00	30 Days	USA
33411	911-M-3070	E-911 System Installation Kit <i>E-911 System Installation kit for single server system. Includes: 15 inch monitor, keyboard, mouse, serial adapter, and cables.</i>		\$350.00	30 Days	USA
511210	911-M-3500	E-911 CCM Enhanced Diagnostic Display Server <i>E-911 CallCenter Millennium Enhanced Diagnostic Display Server - Collects and distributes hardware/software/component status information to EDD client applications. SNMP alerts supported natively; support for other connections require EDD connectors. Licensed by Server. One EDD Server required per installation.</i>	\$17,150.00	\$17,500.00	30 Days	USA



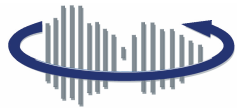
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
511210	911-M-3512	E-911 CCM EDD Database Connector <i>E-911 CallCenter Millennium Enhanced Diagnostic Display Database Connector - Connector for EDD Server to support monitoring Relational Database systems. One Connector required per database. Requires EDD Server.</i>	\$4,900.00	\$5,000.00	30 Days	USA
511210	911-M-3520	E-911 CCM EDD Notification Module <i>E-911 CallCenter Millennium Enhanced Diagnostic Notification Module - Client application to EDD Server to generate alerts according to predefined rules. Supports e-mail and SMS-based alerts natively. One Diagnostic Notification Module required per EDD Server instance.</i>	\$4,900.00	\$5,000.00	30 Days	USA
511210	911-M-3532	E-911 CCM EDD Status Display <i>E-911 CallCenter Millennium EDD Status Display application - Graphical User Interface to display real-time status of components monitored by EDD Server. Requires EDD Server. One license required per user.</i>	\$490.00	\$500.00	30 Days	USA
511210	911-M-4101	Omni911 NextGen IP Telephone System - JITC Certified <i>DoD JITC-Certified Omni911 Next Generation 9-1-1 telephone system for use with Session Initiated Protocol (SIP) endpoint devices. Capable of interfacing with digital and analog trunk circuits in addition to native SIP connections. Used in conjunction with standard SIP endpoint devices such as SIP telephones, SIP clients, and Omni911 SoftPhone client.</i>	\$11,025.00	\$11,250.00	30 Days	USA
511210	911-M-4102	High Availability IP Telephone System Option <i>High Availability Switching option for Omni911 Next Generation 9-1-1 Telephone System in a redundant configuration.</i>	\$9,830.38	\$10,031.00	30 Days	USA
511210	911-M-4106	Omni911 NextGen Communications Server - JITC Certified <i>DoD JITC-Certified Omni911 Next Generation 9-1-1 Communications Server for Omni911 SoftPhone Client. Provides configuration and central control for Omni911 SoftPhone clients for DoD ECC environments.</i>	\$29,767.50	\$30,375.00	30 Days	USA
511210	911-M-4111	Omni911 NextGen ALI Server - JITC Certified <i>DoD JITC-Certified Omni911 Next Generation 9-1-1 Automatic Location Identification Server for ECC environments. Supports links to ALI databases via modem (serial), TCP, Web Services, ODBC, and JDBC connections. Interfaces with both Next Generation and Legacy ALI databases and supports ALI formatting for incoming and outgoing connections using custom format files.</i>	\$12,789.00	\$13,050.00	30 Days	USA
511210	911-M-4116	Omni911 NextGen Reporting Package - JITC Certified <i>DoD JITC-Certified Omni911 Next Generation 9-1-1 Reporting Package including standard ECC reports -- Abandoned Call Report, Agent Activity Report, ALI Discrepancy Report, Call Answer Report, Call Breakdown Report, Call Trace Report, and Call Detail Report.</i>	\$12,789.00	\$13,050.00	30 Days	USA
511210	911-M-4121	Omni911 NextGen SMS Server - JITC Certified	\$9,720.00	\$10,800.00	30 Days	USA



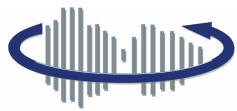
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
511210	911-M-4122	<i>DoD JITC-Certified Omni911 Next Generation 9-1-1 SMS Server to receive and distribute Text Messages delivered via SIP i3 protocol. Includes interface to NENA compliant CAD systems for incident tracking of SMS conversations.</i> Omni911 NextGen SMS Session Licenses - 10 pack	\$1,550.00	\$1,680.00	30 Days	USA
511210	911-M-4126	<i>Next Generation 9-1-1 SMS Session License package for 10 concurrent text conversations.</i> Omni911 NextGen Recording Archive - JITC Certified	\$4,500.00	\$5,000.00	30 Days	USA
511210	911-M-4141	<i>DoD JITC-Certified Next Generation 9-1-1 centralized Recording Archive solution for storage and retrieval of recorded emergency conversations from the Omni911 system. Includes a comprehensive search engine that allows recorded conversations to be easily located using ANI, ALI, extension, or other search criteria. Recordings can be exported using the interface to standard wave format.</i> Omni911 SoftPhone Client - JITC Certified	\$2,800.00	\$4,000.00	30 Days	USA
		<i>DoD JITC-Certified Omni911 Advanced Communications SoftPhone Client for SIP environments. Supports NG9-1-1 and Command and Control functions. Includes support for line appearances, phone control, dial pad, phone book, ALI display, quick transfer buttons, active call display, call history, abandoned call display, radio integration, instant recall recording, text messaging support, and TDD.</i>				



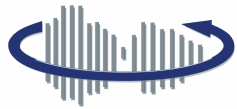
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
CallCenter Millennium						
511210	CCM-M-1010	CallCenter Millennium Base Program (CT) - WIN <i>CallCenter Millennium Base Program for Windows - CTI Connect version</i>	\$17,150.00	\$17,500.00	30 Days	USA
511210	CCM-M-1100	CallCenter Millennium User License - 1 Pack <i>CallCenter Millennium User License - 1 Pack. License required for each agent telephone.</i>	\$367.50	\$375.00	30 Days	USA
511210	CCM-M-1102	CallCenter Millennium User License - 5 Pack <i>CallCenter Millennium User License - 5 Pack. License required for each agent telephone.</i>	\$1,788.50	\$1,825.00	30 Days	USA
511210	CCM-M-1104	CallCenter Millennium User License - 10 Pack <i>CallCenter Millennium User License - 10 Pack. License required for each agent telephone.</i>	\$3,332.00	\$3,400.00	30 Days	USA
511210	CCM-M-1106	CallCenter Millennium User License - 25 Pack <i>CallCenter Millennium User License - 25 Pack. License required for each agent telephone.</i>	\$7,889.00	\$8,050.00	30 Days	USA
511210	CCM-M-1108	CallCenter Millennium User License - 50 Pack <i>CallCenter Millennium User License - 50 Pack. License required for each agent telephone.</i>	\$14,700.00	\$15,000.00	30 Days	USA
511210	CCM-M-1110	CallCenter Millennium User License - 75 Pack <i>CallCenter Millennium User License - 75 Pack. License required for each agent telephone.</i>	\$20,090.00	\$20,500.00	30 Days	USA
511210	CCM-M-1112	CallCenter Millennium User License - 100 Pack <i>CallCenter Millennium User License - 100 Pack. License required for each agent telephone.</i>	\$24,010.00	\$24,500.00	30 Days	USA
511210	CCM-M-1118	CallCenter Millennium User License - Site license <i>CallCenter Millennium User License - License for 1 Physical Site</i>	\$98,000.00	\$100,000.00	30 Days	USA
511210	CCM-M-1352	MicroAutomation Gateway for I3 - WIN <i>MicroAutomation CSTA Gateway (Windows) for Interactive Intelligence (I3) telephone switches.</i>	\$4,900.00	\$5,000.00	30 Days	USA
511210	CCM-M-1400	CallCenter Millennium IVR Interface Option Port license <i>CallCenter Millennium IVR Interface Option Port license</i>	\$147.00	\$150.00	30 Days	USA
511210	CCM-M-1412	CallCenter Millennium IVR Interface Option Base - Edify NT <i>CallCenter Millennium IVR Interface Option Base - Edify NT</i>	\$1,470.00	\$1,500.00	30 Days	USA



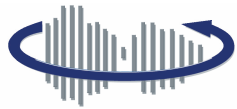
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
511210	CCM-M-1424	CallCenter Millennium IVR Interface Option Base - DirectTalk for AIX <i>CallCenter Millennium IVR Interface Option Base - DirectTalk for AIX/WebSphere Voice Response</i>	\$1,470.00	\$1,500.00	30 Days	USA
511210	CCM-M-1430	CallCenter Millennium IVR Interface Option Base - Intervoice-Brite NT <i>CallCenter Millennium IVR Interface Option Base - Intervoice-Brite NT</i>	\$1,470.00	\$1,500.00	30 Days	USA
511210	CCM-M-1460	CallCenter Millennium IVR Interface Option Base - VoiceXML <i>CallCenter Millennium IVR Interface Option Base - VoiceXML interface</i>	\$1,470.00	\$1,500.00	30 Days	USA
511210	CCM-M-1510	CallCenter Millennium SoftFone - WIN 32 <i>CallCenter Millennium SoftFone for Windows 32-bit - Agent Telephony GUI</i>	\$122.50	\$125.00	30 Days	USA
511210	CCM-M-1514	CallCenter Millennium SoftFone - JAVA <i>CallCenter Millennium SoftFone for Java - Agent Telephony GUI.</i>	\$122.50	\$125.00	30 Days	USA
511210	CCM-M-2000	CallCenter Millennium SAM Realtime Option - WIN <i>CallCenter Millennium Statistical Analysis Manager (SAM) Realtime Option for Windows. Includes customizable Java ACD Summary and Agent Summary GUI applications.</i>	\$12,250.00	\$12,500.00	30 Days	USA
511210	CCM-M-2040	CallCenter Millennium SAM Historical Option (DB2) - WIN <i>CallCenter Millennium Statistical Analysis Manager (SAM) Historical Option for Windows - IBM DB2 Interface. Includes Call Detail Report, Agent Activity Report, ACD Queue Report, and Abandoned Call Report in a Microsoft Access package.</i>	\$12,250.00	\$12,500.00	30 Days	USA
511210	CCM-M-2050	CallCenter Millennium SAM Historical Option (Oracle) - WIN <i>CallCenter Millennium Statistical Analysis Manager (SAM) Historical Option for Windows - Oracle Interface. Includes Call Detail Report, Agent Activity Report, ACD Queue Report, and Abandoned Call Report in a Microsoft Access package.</i>	\$12,250.00	\$12,500.00	30 Days	USA
511210	CCM-M-2060	CallCenter Millennium SAM Historical Option (SQL Server) - WIN <i>CallCenter Millennium Statistical Analysis Manager (SAM) Historical Option for Windows - MS SQL Server Interface. Includes Call Detail Report, Agent Activity Report, ACD Queue Report, and Abandoned Call Report in a Microsoft Access package.</i>	\$12,250.00	\$12,500.00	30 Days	USA
511210	CCM-M-2062	CallCenter Millennium SAM Historical Option (ODBC) - WIN <i>CallCenter Millennium Statistical Analysis Manager (SAM) Historical Option for Windows - MS Windows ODBC-32 Interface. Includes Call Detail Report, Agent Activity Report, ACD Queue Report, and Abandoned Call Report in a Microsoft Access package.</i>	\$12,250.00	\$12,500.00	30 Days	USA
511210	CCM-M-2070	CallCenter Millennium SAM Full Reporting (DB2) - WIN	\$21,560.00	\$22,000.00	30 Days	USA



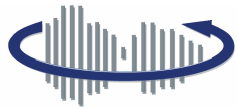
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
		<i>CallCenter Millennium Statistical Analysis Manager (SAM) Realtime and Historical Option for Windows - IBM DB2 Interface. Includes customizable Java ACD Summary and Agent Summary GUI applications and Call Detail Report, Agent Activity Report, ACD Queue Report, and Abandoned Call Report in a Microsoft Access package.</i>				
511210	CCM-M-2080	CallCenter Millennium SAM Full Reporting (Oracle) - WIN	\$21,560.00	\$22,000.00	30 Days	USA
		<i>CallCenter Millennium Statistical Analysis Manager (SAM) Realtime and Historical Option for Windows - Oracle Interface. Includes customizable Java ACD Summary and Agent Summary GUI applications and Call Detail Report, Agent Activity Report, ACD Queue Report, and Abandoned Call Report in a Microsoft Access package.</i>				
511210	CCM-M-2090	CallCenter Millennium SAM Full Reporting (SQL Server) - WIN	\$21,560.00	\$22,000.00	30 Days	USA
		<i>CallCenter Millennium Statistical Analysis Manager (SAM) Realtime and Historical Option for Windows - MS SQL Server Interface. Includes customizable Java ACD Summary and Agent Summary GUI applications and Call Detail Report, Agent Activity Report, ACD Queue Report, and Abandoned Call Report in a Microsoft Access package.</i>				
511210	CCM-M-2092	CallCenter Millennium SAM Full Reporting (ODBC) - WIN	\$21,560.00	\$22,000.00	30 Days	USA
		<i>CallCenter Millennium Statistical Analysis Manager (SAM) Realtime and Historical Option for Windows - MS Windows ODBC-32 Interface. Includes customizable Java ACD Summary and Agent Summary GUI applications and Call Detail Report, Agent Activity Report, ACD Queue Report, and Abandoned Call Report in a Microsoft Access package.</i>				
511210	CCM-M-2100	CallCenter Millennium Query Server (DB2) - WIN	\$4,900.00	\$5,000.00	30 Days	USA
		<i>CallCenter Millennium Query Server for Windows - IBM DB2 Interface</i>				
511210	CCM-M-2110	CallCenter Millennium Query Server (Oracle) - WIN	\$4,900.00	\$5,000.00	30 Days	USA
		<i>CallCenter Millennium Query Server for Windows - Oracle Interface</i>				
511210	CCM-M-2120	CallCenter Millennium Query Server (SQL Server) - WIN	\$4,900.00	\$5,000.00	30 Days	USA
		<i>CallCenter Millennium Query Server for Windows - MS SQL Server Interface</i>				
511210	CCM-M-2122	CallCenter Millennium Query Server (ODBC) - WIN	\$4,900.00	\$5,000.00	30 Days	USA
		<i>CallCenter Millennium Query Server for Windows - MS Windows ODBC-32 Interface</i>				
511210	CCM-M-2200	CallCenter Millennium Host Server - WIN	\$4,900.00	\$5,000.00	30 Days	USA
		<i>CallCenter Millennium Host Server for Windows</i>				
511210	CCM-M-2240	CallCenter Millennium Digital Recorder Interface - WIN	\$4,900.00	\$5,000.00	30 Days	USA
		<i>CallCenter Millennium Digital Recorder Interface component for Eventide, Dictaphone, NICE, and Verint digital recorders.</i>				
511210	CCM-M-2310	CallCenter Millennium Intelligent Routing (CT) - WIN	\$3,920.00	\$4,000.00	30 Days	USA
		<i>CallCenter Millennium Intelligent Routing for Windows - CTI Connect Server - Call Routing Manager</i>				



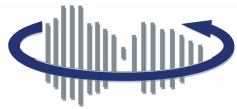
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
511210	CCM-M-2400	CallCenter Millennium SKBR - WIN <i>CallCenter Millennium Skills Based Routing Option for Windows</i>	\$24,500.00	\$25,000.00	30 Days	USA
511210	CCM-M-2410	CallCenter Millennium S2S Transfer - WIN <i>CallCenter Millennium Switch-to-Switch Transfer Option for Windows</i>	\$9,800.00	\$10,000.00	30 Days	USA
511210	CCM-M-2420	CallCenter Millennium Load Balancing - Windows <i>CallCenter Millennium Load Balancing Option for Windows</i>	\$24,500.00	\$25,000.00	30 Days	USA
511210	CCM-M-3000	CSTA Switch Simulator 2.1 (Windows) <i>CSTA Switch Simulator 2.1 for Windows. Includes USB Hardware key. 20% Maintenance Support fee required.</i>	\$9,310.00	\$9,500.00	30 Days	USA
511210	CCM-M-3010	CTI Connect Software Development Kit <i>CTI Connect Software Development Kit, one license required per developer seat. 20% Maintenance Support fee required.</i>	\$2,450.00	\$2,500.00	30 Days	USA
511210	CCM-M-3015	CTI Connect Full Function Server license <i>Full function CTI license for a single server.</i>	\$58,800.00	\$60,000.00	30 Days	USA
511210	CCM-M-3016	CTI Connect Full Function Server License - Hot Backup <i>Hot Backup Full function CTI license for a single server.</i>	\$29,400.00	\$30,000.00	30 Days	USA
511210	CCM-M-3020	CTI Connect (Windows) Full Function per device license (1 to 50 licenses) <i>Full function CTI Connect license supporting a single device. License fee for 1 to 50 devices. Includes one USB dongle. 20% Maintenance Support fee required.</i>	\$196.00	\$200.00	30 Days	USA
511210	CCM-M-3021	CTI Connect Full Function Per Device license, 1-50 licenses - Hot Backup <i>Hot Backup Full function CTI license supporting a single device.</i>	\$98.00	\$100.00	30 Days	USA
511210	CCM-M-3030	CTI Connect (Windows) Full Function per device license (51 to 150 licenses) <i>Full function CTI Connect license supporting a single device. License fee for 51 to 150 devices. 20% Maintenance Support fee required.</i>	\$176.50	\$180.00	30 Days	USA
511210	CCM-M-3031	CTI Connect Full Function Per Device license, 51-150 licenses - Hot Backup <i>Hot Backup Full function CTI license supporting a single device.</i>	\$88.20	\$90.00	30 Days	USA
511210	CCM-M-3040	CTI Connect (Windows) Full Function per device license (150+ licenses) <i>Full function CTI Connect license supporting a single device. License fee for over 150 devices. 20% Maintenance Support fee required.</i>	\$49.00	\$50.00	30 Days	USA
511210	CCM-M-3041	CTI Connect Full Function Per Device license, 150+ licenses - Hot Backup <i>Hot Backup Full function CTI license supporting a single device.</i>	\$24.50	\$25.00	30 Days	USA
511210	CCM-M-3050	CTI Connect (Windows) Monitor Only per device license (1 to 150 licenses)	\$73.50	\$75.00	30 Days	USA



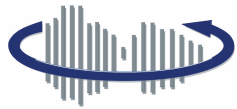
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
511210	CCM-M-3060	<p>Monitor Only CTI Connect license supporting a single device. License fee for 1 to 150 devices. Includes one USB dongle. 20% Maintenance Support fee required.</p> <p>CTI Connect (Windows) Monitor Only per device license (150+ licenses)</p>	\$24.50	\$25.00	30 Days	USA
511210	CCM-M-3070	<p>Monitor Only CTI Connect license supporting a single device. License fee for over 150 devices. 20% Maintenance Support fee required.</p> <p>CTI Connect (Windows) Monitor Plus per device license (1 to 150 licenses)</p>	\$98.00	\$100.00	30 Days	USA
511210	CCM-M-3080	<p>Monitor Plus CTI Connect license supporting a single device. Monitor Plus provides same functionality as Monitor Only plus Single Step Conferencing and Hangup control function. License fee for 1 to 150 devices. Includes one USB dongle. 20% Maintenance Support fee required.</p> <p>CTI Connect (Windows) Monitor Plus per device license (150+ licenses)</p>	\$39.20	\$40.00	30 Days	USA
511210	CCM-M-3090	<p>Monitor Plus CTI Connect license supporting a single device. Monitor Plus provides same functionality as Monitor Only plus Single Step Conferencing and Hangup control function. License fee for over 150 devices. 20% Maintenance Support fee required.</p> <p>CTI Connect Additional USB Hardware Key</p>	\$196.00	\$200.00	30 Days	USA
511210	CCM-M-3095	<p>Additional USB license dongle, programmed for specific license number to split license orders over different dongles. 20% Maintenance Support fee required.</p> <p>CTI Connect Full Function Per Device License - Cold Backup</p>	\$49.00	\$50.00	30 Days	USA
511210	CCM-M-3100	<p>Cold Backup Full function CTI license supporting a single device.</p> <p>CTI Connect Call Information Manager (CIM), Single Site</p>	\$8,085.00	\$8,250.00	30 Days	USA
511210	CCM-M-3110	<p>CTI Connect Call Information Manager, Single Site application. 20% Maintenance Support fee required.</p> <p>CTI Connect Call Information Manager (CIM), Multi Site</p>	\$14,014.00	\$14,300.00	30 Days	USA
511210	CCM-M-3120	<p>CTI Connect Call Information Manager, Mult Site application. 20% Maintenance Support fee required.</p> <p>CTI Connect Gateway for Cisco CallManager (Windows)</p>	\$3,430.00	\$3,500.00	30 Days	USA
511210	CCM-M-3130	<p>CTI Connect Gateway for Cisco CallManager (Windows) with USB Hardware key</p> <p>CTI Connect 6.1 (WIN) Full Function per device license (1 to 50 licenses) - Nortel DMS100,</p>	\$196.00	\$200.00	30 Days	USA
511210	CCM-M-3140	<p>Full function CTI Connect license supporting a single device for the Nortel DMS100/SL-100 telephone switch using the Nortel CompuCall/ICM. License fee for 1 to 50 devices. Includes one USB dongle. 20% Maintenance Support fee required.</p> <p>CTI Connect 6.1 (WIN) Full Function per device license (51 to 150 licenses) - Nortel DMS100/SL-100 telephone switch using the Nortel CompuCall/ICM. License fee for 51 to 150 devices. 20% Maintenance Support fee required.</p>	\$176.00	\$180.00	30 Days	USA



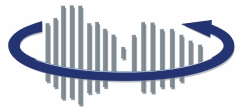
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
511210	CCM-M-3150	CTI Connect 6.1 (WIN) Full Function per device license (150+ licenses) - Nortel DMS100/S <i>Full function CTI Connect license supporting a single device for the Nortel DMS100/SL-100 telephone switch using the Nortel Compucall/ICM. License fee for over 150 devices. 20% Maintenance Support fee required.</i>	\$49.00	\$50.00	30 Days	USA
511210	CCM-M-3200	CTI for Salesforce <i>License enabling screen pop for direct extension and queued calls as well as outbound click to dial from Salesforce.com</i>	\$196.00	\$200.00	30 Days	USA
511210	CCM-M-3210	CTI for SAP <i>License enabling screen pop for direct extension and queued calls as well as outbound click to dial from SAP.</i>	\$196.00	\$200.00	30 Days	USA
511210	CCM-M-3220	CTI for Microsoft CRM <i>License enabling screen pop for direct extension and queued calls as well as outbound click to dial from Microsoft CRM</i>	\$196.00	\$200.00	30 Days	USA
511210	CCM-M-3230	CTI for Siebel <i>License enabling screen pop for direct extension and queued calls as well as outbound click to dial from Siebel.</i>	\$196.00	\$200.00	30 Days	USA



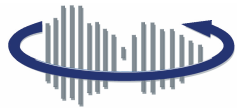
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
CallCenter Millennium Bundles						
511210	CCM-M-9010	CallCenter Millennium Base HW/SW Bundle (CT) - CSTA - Small <i>CallCenter Millennium Base Hardware/Software Bundle for CSTA Switches - Small. Includes: Dell High Availability Rack-Mounted Server - Low Load, Windows 2012 Server, Enghouse CTI Connect - 32 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</i>	\$36,063.00	\$36,750.00	30 Days	USA
511210	CCM-M-9012	CallCenter Millennium Base HW/SW Bundle (CT) - CSTA - Medium <i>CallCenter Millennium Base Hardware/Software Bundle for CSTA Switches - Medium. Includes: Dell High Availability Rack-Mounted Server - Low Load, Windows 2012 Server, Enghouse CTI Connect - 75 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</i>	\$43,562.00	\$44,400.00	30 Days	USA
511210	CCM-M-9014	CallCenter Millennium Base HW/SW Bundle (CT) - CSTA - Large <i>CallCenter Millennium Base Hardware/Software Bundle for CSTA Switches - Large. Includes: Dell High Availability Rack-Mounted Server - Low Load, Windows 2012 Server, Enghouse CTI Connect - 150 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</i>	\$56,234.00	\$57,300.00	30 Days	USA
511210	CCM-M-9020	CallCenter Millennium Base HW/SW Bundle (CT) - Avaya Definity Switches - Small <i>CallCenter Millennium Base Hardware/Software Bundle for Avaya Definity Switches - Small. Includes: Dell High Availability Rack-Mounted Server - Low Load, Windows 2012 Server, Enghouse CTI Connect - 32 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</i>	\$36,063.00	\$36,750.00	30 Days	USA
511210	CCM-M-9022	CallCenter Millennium Base HW/SW Bundle (CT) - Avaya Definity Switches - Medium <i>CallCenter Millennium Base Hardware/Software Bundle for Avaya Definity Switches - Medium. Includes: Dell High Availability Rack-Mounted Server - Low Load, Windows 2012 Server, Enghouse CTI Connect - 75 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</i>	\$43,562.00	\$44,400.00	30 Days	USA
511210	CCM-M-9024	CallCenter Millennium Base HW/SW Bundle (CT) - Avaya Definity Switches - Large <i>CallCenter Millennium Base Hardware/Software Bundle for Avaya Definity Switches - Large. Includes: Dell High Availability Rack-Mounted Server - Low Load, Windows 2012 Server, Enghouse CTI Connect - 150 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</i>	\$56,234.00	\$57,300.00	30 Days	USA
511210	CCM-M-9030	CallCenter Millennium Base HW/SW Bundle (CT) - Nortel Meridian Switches - Small <i>CallCenter Millennium Base Hardware/Software Bundle for Nortel Meridian Switches - Small. Includes: Dell High Availability Rack-Mounted Server - Low Load, Windows 2012 Server, Enghouse CTI Connect - 32 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</i>	\$36,063.00	\$36,750.00	30 Days	USA
511210	CCM-M-9032	CallCenter Millennium Base HW/SW Bundle (CT) - Nortel Meridian Switches - Medium	\$43,562.00	\$44,400.00	30 Days	USA



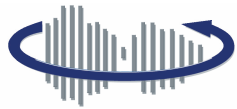
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
511210	CCM-M-9034	<i>CallCenter Millennium Base Hardware/Software Bundle for Nortel Meridian Switches - Medium. Includes: Dell High Availability Rack-Mounted Server - Low Load, Windows 2012 Server, Enghouse CTI Connect - 75 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</i> CallCenter Millennium Base HW/SW Bundle (CT) - Nortel Meridian Switches - Large	\$56,234.00	\$57,300.00	30 Days	USA
511210	CCM-M-9040	<i>CallCenter Millennium Base Hardware/Software Bundle for Nortel Meridian Switches - Large. Includes: Dell High Availability Rack-Mounted Server - Low Load, Windows 2012 Server, Enghouse CTI Connect - 150 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</i> CallCenter Millennium Base HW/SW Bundle (CT) - Aspect Switches - Small	\$36,063.00	\$36,750.00	30 Days	USA
511210	CCM-M-9042	<i>CallCenter Millennium Base Hardware/Software Bundle for Aspect Switches - Small. Includes: Dell High Availability Rack-Mounted Server - Low Load, Windows 2012 Server, Enghouse CTI Connect - 32 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</i> CallCenter Millennium Base HW/SW Bundle (CT) - Aspect Switches - Medium	\$43,562.00	\$44,400.00	30 Days	USA
511210	CCM-M-9044	<i>CallCenter Millennium Base Hardware/Software Bundle for Aspect Switches - Medium. Includes: Dell High Availability Rack-Mounted Server - Low Load, Windows 2012 Server, Enghouse CTI Connect - 75 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</i> CallCenter Millennium Base HW/SW Bundle (CT) - Aspect Switches - Large	\$56,234.00	\$57,300.00	30 Days	USA
511210	CCM-M-9050	<i>CallCenter Millennium Base Hardware/Software Bundle for Aspect Switches - Large. Includes: Dell High Availability Rack-Mounted Server - Low Load, Windows 2012 Server, Enghouse CTI Connect - 150 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</i> CallCenter Millennium Base HW/SW Bundle (CT) - Siemens HiPath 3000/4000 Switches - Si	\$36,063.00	\$36,750.00	30 Days	USA
511210	CCM-M-9052	<i>CallCenter Millennium Base Hardware/Software Bundle for Siemens HiPath 3000/4000 Switches - Small. Includes: Dell High Availability Rack-Mounted Server - Low Load, Windows 2012 Server, Enghouse CTI Connect - 32 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</i> CallCenter Millennium Base HW/SW Bundle (CT) - Siemens HiPath 3000/4000 Switches - M	\$43,562.00	\$44,400.00	30 Days	USA
511210	CCM-M-9054	<i>CallCenter Millennium Base Hardware/Software Bundle for Siemens HiPath 3000/4000 Switches - Medium. Includes: Dell High Availability Rack-Mounted Server - Low Load, Windows 2012 Server, Enghouse CTI Connect - 75 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</i> CallCenter Millennium Base HW/SW Bundle (CT) - Siemens HiPath 3000/4000 Switches - L	\$52,234.00	\$57,300.00	30 Days	USA



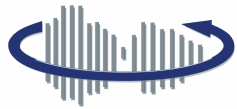
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
511210	CCM-M-9066	<p><i>CallCenter Millennium Base Hardware/Software Bundle for Siemens HiPath 3000/4000 Switches - Large. Includes: Dell High Availability Rack-Mounted Server - Low Load, Windows 2012 Server, Enghouse CTI Connect - 150 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</i></p> <p>CallCenter Millennium Base HW/SW Bundle (CT) - Nortel DMS-100/SL-100 (CompuCall/ICM</p>	\$62,516.00	\$63,792.00	30 Days	USA
511210	CCM-M-9110	<p><i>CallCenter Millennium Base Hardware/Software Bundle for Nortel DMS-100/SL-100 (CompuCall/ICM) Switches. Includes: Dell High Availability Rack-Mounted Server - Low Load, Windows 2012 Server, Enghouse CTI Connect for CompuCall/ICM - 290 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</i></p> <p>CallCenter Millennium Base SW Bundle (CT) - CSTA - Small</p> <p><i>CallCenter Millennium Base Software Bundle for CSTA Switches - Small. Includes: Enghouse CTI Connect - 32 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</i></p>	\$32,099.00	\$32,705.00	30 Days	USA
511210	CCM-M-9112	<p>CallCenter Millennium Base SW Bundle (CT) - CSTA - Medium</p> <p><i>CallCenter Millennium Base Software Bundle for CSTA Switches - Medium. Includes: Enghouse CTI Connect - 75 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</i></p>	\$39,642.00	\$40,400.00	30 Days	USA
511210	CCM-M-9114	<p>CallCenter Millennium Base SW Bundle (CT) - CSTA - Large</p> <p><i>CallCenter Millennium Base Software Bundle for CSTA Switches - Large. Includes: Enghouse CTI Connect - 150 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</i></p>	\$52,314.00	\$53,300.00	30 Days	USA
511210	CCM-M-9120	<p>CallCenter Millennium Base SW Bundle (CT) - Avaya Definity Switches - Small</p> <p><i>CallCenter Millennium Base Software Bundle for Avaya Definity Switches - Small. Includes: Enghouse CTI Connect - 32 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</i></p>	\$32,099.00	\$32,705.00	30 Days	USA
511210	CCM-M-9122	<p>CallCenter Millennium Base SW Bundle (CT) - Avaya Definity Switches - Medium</p> <p><i>CallCenter Millennium Base Software Bundle for Avaya Definity Switches - Medium. Includes: Enghouse CTI Connect - 75 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</i></p>	\$39,642.00	\$40,400.00	30 Days	USA
511210	CCM-M-9124	<p>CallCenter Millennium Base SW Bundle (CT) - Avaya Definity Switches - Large</p> <p><i>CallCenter Millennium Base Software Bundle for Avaya Definity Switches - Large. Includes: Enghouse CTI Connect - 150 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</i></p>	\$52,314.00	\$53,300.00	30 Days	USA
511210	CCM-M-9130	<p>CallCenter Millennium Base SW Bundle (CT) - Nortel Meridian Switches - Small</p> <p><i>CallCenter Millennium Base Software Bundle for Nortel Meridian Switches - Small. Includes: Enghouse CTI Connect - 32 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</i></p>	\$32,099.00	\$32,705.00	30 Days	USA



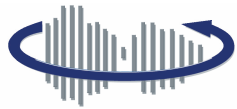
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
511210	CCM-M-9132	CallCenter Millennium Base SW Bundle (CT) - Nortel Meridian Switches - Medium <i>CallCenter Millennium Base Software Bundle for Nortel Meridian Switches - Medium. Includes: Enghouse CTI Connect - 75 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</i>	\$39,642.00	\$40,400.00	30 Days	USA
511210	CCM-M-9134	CallCenter Millennium Base SW Bundle (CT) - Nortel Meridian Switches - Large <i>CallCenter Millennium Base Software Bundle for Nortel Meridian Switches - Large. Includes: Enghouse CTI Connect - 150 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</i>	\$52,314.00	\$53,300.00	30 Days	USA
511210	CCM-M-9140	CallCenter Millennium Base SW Bundle (CT) - Aspect Switches - Small <i>CallCenter Millennium Base Software Bundle for Aspect Switches - Small. Includes: Enghouse CTI Connect - 32 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</i>	\$32,099.00	\$32,705.00	30 Days	USA
511210	CCM-M-9142	CallCenter Millennium Base SW Bundle (CT) - Aspect Switches - Medium <i>CallCenter Millennium Base Software Bundle for Aspect Switches - Medium. Includes: Enghouse CTI Connect - 75 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</i>	\$39,642.00	\$40,400.00	30 Days	USA
511210	CCM-M-9144	CallCenter Millennium Base SW Bundle (CT) - Aspect Switches - Large <i>CallCenter Millennium Base Software Bundle for Aspect Switches - Large. Includes: Enghouse CTI Connect - 150 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</i>	\$52,314.00	\$53,300.00	30 Days	USA
511210	CCM-M-9150	CallCenter Millennium Base SW Bundle (CT) - Siemens HiPath 3000/4000 Switches - Small <i>CallCenter Millennium Base Software Bundle for Siemens HiPath 3000/4000 Switches - Small. Includes: Enghouse CTI Connect - 32 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</i>	\$32,099.00	\$32,705.00	30 Days	USA
511210	CCM-M-9152	CallCenter Millennium Base SW Bundle (CT) - Siemens HiPath 3000/4000 Switches - Medium <i>CallCenter Millennium Base Software Bundle for Siemens HiPath 3000/4000 Switches - Medium. Includes: Enghouse CTI Connect - 75 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</i>	\$39,642.00	\$40,400.00	30 Days	USA
511210	CCM-M-9154	CallCenter Millennium Base SW Bundle (CT) - Siemens HiPath 3000/4000 Switches - Large <i>CallCenter Millennium Base Software Bundle for Siemens HiPath 3000/4000 Switches - Large. Includes: Enghouse CTI Connect - 150 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</i>	\$52,314.00	\$53,300.00	30 Days	USA
511210	CCM-M-9166	CallCenter Millennium Base SW Bundle (CT) - Nortel DMS-100/SL-100 (CompuCall/ICM) SW <i>CallCenter Millennium Base Software Bundle for Nortel DMS-100/SL-100 (CompuCall/ICM) Switches. Includes: Enghouse CTI Connect for CompuCall/ICM - 290 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</i>	\$58,560.00	\$59,755.00	30 Days	USA



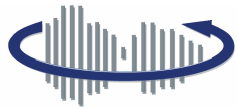
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
511210	CCM-M-9200	CallCenter Millennium SAM Realtime Reporting Bundle - WIN <i>CallCenter Millennium Statistical Analysis Manager (SAM) Realtime Reporting Bundle for Windows. Includes customizable Java ACD Summary and Agent Summary GUI applications.</i>	\$21,168.00	\$21,600.00	30 Days	USA
511210	CCM-M-9240	CallCenter Millennium SAM Historical Reporting Bundle (DB2) - WIN <i>CallCenter Millennium Statistical Analysis Manager (SAM) Historical Reporting Bundle for Windows - IBM DB2 Interface. Includes Call Detail Report, Agent Activity Report, ACD Queue Report, and Abandoned Call Report in a Microsoft Access package.</i>	\$21,168.00	\$21,600.00	30 Days	USA
511210	CCM-M-9250	CallCenter Millennium SAM Historical Reporting Bundle (Oracle) - WIN <i>CallCenter Millennium Statistical Analysis Manager (SAM) Historical Reporting Bundle for Windows - Oracle Interface. Includes Call Detail Report, Agent Activity Report, ACD Queue Report, and Abandoned Call Report in a Microsoft Access package.</i>	\$21,168.00	\$21,600.00	30 Days	USA
511210	CCM-M-9260	CallCenter Millennium SAM Historical Reporting Bundle (SQL Server) - WIN <i>CallCenter Millennium Statistical Analysis Manager (SAM) Historical Reporting Bundle for Windows - MS SQL Server Interface. Includes Call Detail Report, Agent Activity Report, ACD Queue Report, and Abandoned Call Report in a Microsoft Access package.</i>	\$21,168.00	\$21,600.00	30 Days	USA
511210	CCM-M-9262	CallCenter Millennium SAM Historical Reporting Bundle (ODBC) - WIN <i>CallCenter Millennium Statistical Analysis Manager (SAM) Historical Reporting Bundle for Windows - MS Windows ODBC-32 Interface. Includes Call Detail Report, Agent Activity Report, ACD Queue Report, and Abandoned Call Report in a Microsoft Access package.</i>	\$21,168.00	\$21,600.00	30 Days	USA
511210	CCM-M-9270	CallCenter Millennium SAM Full Reporting Bundle (DB2) - WIN <i>CallCenter Millennium Statistical Analysis Manager (SAM) Realtime and Historical Reporting Bundle for Windows - IBM DB2 Interface. Includes customizable Java ACD Summary and Agent Summary GUI applications and Call Detail Report, Agent Activity Report, ACD Queue Report, and Abandoned Call Report in a Microsoft Access package.</i>	\$30,478.00	\$31,100.00	30 Days	USA
511210	CCM-M-9280	CallCenter Millennium SAM Full Reporting Bundle (Oracle) - WIN <i>CallCenter Millennium Statistical Analysis Manager (SAM) Realtime and Historical Reporting Bundle for Windows - Oracle Interface. Includes customizable Java ACD Summary and Agent Summary GUI applications and Call Detail Report, Agent Activity Report, ACD Queue Report, and Abandoned Call Report in a Microsoft Access package.</i>	\$30,478.00	\$31,100.00	30 Days	USA
511210	CCM-M-9290	CallCenter Millennium SAM Full Reporting Bundle (SQL Server) - WIN	\$30,478.00	\$31,100.00	30 Days	USA



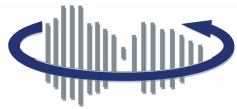
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
511210	CCM-M-9292	<p>CallCenter Millennium Statistical Analysis Manager (SAM) Realtime and Historical Reporting Bundle for Windows - MS SQL Server Interface. Includes customizable Java ACD Summary and Agent Summary GUI applications and Call Detail Report, Agent Activity Report, ACD Queue Report, and Abandoned Call Report in a Microsoft Access package.</p> <p>CallCenter Millennium SAM Full Reporting Bundle (ODBC) - WIN</p> <p>CallCenter Millennium Statistical Analysis Manager (SAM) Realtime and Historical Reporting Bundle for Windows - MS Windows ODBC-32 Interface. Includes customizable Java ACD Summary and Agent Summary GUI applications and Call Detail Report, Agent Activity Report, ACD Queue Report, and Abandoned Call Report in a Microsoft Access package.</p>	\$30,478.00	\$31,100.00	30 Days	USA



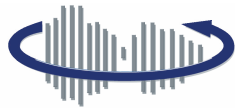
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
Contact Center						
511210	CCM-M-2500	CallCenter Millennium Contact Center Base Program - WIN <i>CallCenter Millennium Contact Center Base Program for Windows</i>	\$9,800.00	\$10,000.00	30 Days	USA
511210	CCM-M-2504	CallCenter Millennium Contact Center Base Program - Linux <i>CallCenter Millennium Contact Center Base Program for Linux</i>	\$9,800.00	\$10,000.00	30 Days	USA
511210	CCM-M-2510	CallCenter Millennium Contact Center E-Mail Option <i>CallCenter Millennium Contact Center E-mail Option</i>	\$4,900.00	\$5,000.00	30 Days	USA
511210	CCM-M-2512	CallCenter Millennium Contact Center Chat Option <i>CallCenter Millennium Contact Center Chat Option</i>	\$4,900.00	\$5,000.00	30 Days	USA
511210	CCM-M-2514	CallCenter Millennium Contact Center Web CallBack Option <i>CallCenter Millennium Contact Center Web CallBack Option</i>	\$4,900.00	\$5,000.00	30 Days	USA
511210	CCM-M-2516	CallCenter Millennium Contact Center Video Option <i>CallCenter Millennium Contact Center Video Option</i>	\$4,900.00	\$5,000.00	30 Days	USA
511210	CCM-M-2518	CallCenter Millennium Contact Center SKBR Option <i>CallCenter Millennium Contact Center Skills-Based Routing Option</i>	\$4,900.00	\$5,000.00	30 Days	USA



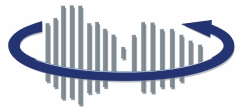
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
General Equipment						
33411	GEN-M-1040	High Availability CTI Server - Standard <i>Dell PowerEdge 310, Xeon 3430 2.4Ghz Quad Core CPU, 2GB RAM, 2 x 250GB SATA HDD. No O/S.</i>	\$2,646.00	\$2,700.00	30 Days	USA
33411	GEN-M-1042	High Availability IVR Server - Standard <i>Dell PowerEdge r610, 2x Xeon E5620 2.4Ghz Quad Core CPU, 4GB RAM, 4 x 250GB SATA HDD. No O/S.</i>	\$5,292.00	\$5,400.00	30 Days	USA
33411	GEN-M-1044	High Availability IVR Server - Advanced <i>Dell PowerEdge r610, 2x Xeon E5620 2.4Ghz Quad Core CPU, 8GB RAM, 4x250GB SATA HDD. No O/S.</i>	\$5,537.00	\$5,650.00	30 Days	USA
511210	GEN-M-1110	IBM WebSphere Host On Demand <i>IBM WebSphere Host On Demand</i>	\$489.00	\$499.00	30 Days	USA
511210	GEN-M-1112	IBM WebSphere Software Development Kit <i>IBM WebSphere Software Development Kit for XML/VoiceXML development</i>	\$1,469.02	\$1,499.00	30 Days	USA
33411	GEN-M-2000	Zetron TDD Modem <i>Zetron Telecommunications Device for the Deaf (TDD) Model 3030. Includes TDD Module, ALI Display adapter, 2 Blank Panels, and EIA-574 Adapter (CAD) Cable</i>		\$2,030.00	30 Days	USA
33411	GEN-M-2022	Zetron Model 3030 Handset Interface <i>Zetron Model 3030 Handset Interface</i>		\$380.00	30 Days	USA
511210	GEN-M-2024	Zetron TDD/CAD Interface Software <i>Zetron TDD/CAD Interface Software - Must be used with Audio Master Plus</i>	\$907.48	\$926.00	30 Days	USA
511210	GEN-M-2026	Zetron IntegratorIRR Package <i>Zetron IntegratorIRR Package - Instant Recall Recorder</i>	\$411.60	\$420.00	30 Days	USA
33411	GEN-M-7005	Dialogic 16-Port Analog Telephony Card <i>Dialogic 16-Port Analog Telephony Card - Speech Enabled - PCI Interface (DMV160LP)</i>		\$3,500.00	30 Days	USA
33411	GEN-M-7030	Dialogic 24-Port Digital T1 card - Speech Enabled <i>Dialogic 24-Port Digital T1 card - Speech Enabled - PCI interface (D240JCTT1EW)</i>		\$5,200.00	30 Days	USA
33411	GEN-M-7032	Dialogic 48-Port Digital T1 card - Speech Enabled <i>Dialogic 48-Port Digital T1 card - Speech Enabled - PCI interface (D480JCT2T1EW)</i>		\$8,700.00	30 Days	USA
33411	GEN-M-7034	Dialogic 48-Port Digital T1 card - Speech Enabled <i>Dialogic 48-Port Digital T1 card - Speech Enabled - PCI interface (DM/V480A-2T1)</i>	\$10,476.20	\$10,690.00	30 Days	USA



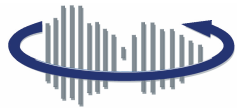
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
33411	GEN-M-7035	Dialogic 48-Port Digital T1 card - Speech Enabled <i>Dialogic 48-Port Digital T1 card - Speech Enabled - PCI interface (DMV600BTEPEQ)</i>		\$8,900.00	30 Days	USA
33411	GEN-M-7036	Dialogic 96-Port Digital T1 card - Speech Enabled <i>Dialogic 96-Port Digital T1 card - Speech Enabled - PCI interface (DM/V960A-4T1)</i>	\$15,229.20	\$15,540.00	30 Days	USA
33411	GEN-M-7038	Dialogic 96-Port Digital T1 card - Speech Enabled <i>Dialogic 96-Port Digital T1 card - Speech Enabled - PCI interface (DMV1200BTEPEQ)</i>		\$13,000.00	30 Days	USA
511210	GEN-M-7080	Dialogic HMP 3.0 Voice <i>Dialogic HMP 3.0 Voice</i>	\$13.72	\$14.00	30 Days	USA
511210	GEN-M-7081	Dialogic HMP 3.0 RTP G.711 <i>Dialogic HMP 3.0 RTP G.711</i>	\$18.62	\$19.00	30 Days	USA
511210	GEN-M-7082	Dialogic HMP 3.0 IP Call Control <i>Dialogic HMP 3.0 IP Call Control</i>	\$25.48	\$26.00	30 Days	USA
511210	GEN-M-7083	Dialogic HMP 3.0 Speech <i>Dialogic HMP 3.0 Speech</i>	\$30.38	\$31.00	30 Days	USA



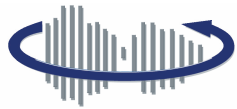
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
IVR Systems						
511210	IVR-M-1010	Medicare Part A Provider Inquiry Application - per port <i>Medicare Part A Provider Inquiry Application for VoiceXML. Includes the following self-service features: Eligibility, Claim Status, Check Information, Remittance Statements, Frequently Requested Phone Numbers, Frequently Requested Addresses, HMO Information, Remittance Advice Code Definitions, Hours of Operation, Appeal Rights, Dynamic Announcements. Runs on any standard VoiceXML 2.0 compliant platform.</i>	\$1,176.00	\$1,200.00	30 Days	USA
511210	IVR-M-1012	Medicare Part A Provider Inquiry UI Document <i>User Interface (UI) Design Document for Medicare Part A Provider Inquiry Application. Contains Call Flows, Voice Prompts, and Dialog Module design.</i>	\$11,760.00	\$12,000.00	30 Days	USA
511210	IVR-M-1014	Medicare Part A Provider Inquiry SDD <i>Solution Design Document (SDD) for Medicare Part A Provider Inquiry Application. Contains System Architecture, Call Flow, Host Interface Specification, Database Design, and Maintenance & Administration procedures.</i>	\$9,800.00	\$10,000.00	30 Days	USA
511210	IVR-M-1016	Medicare Part A Provider Inquiry Reporting Package <i>Reporting Package for Medicare Part A Provider Inquiry Application. Contains the following standard reports: Completed Transaction Report, Failed Transaction Report, Failed Calls Report, Menu Hits Report, Call Summary Report, Call Trace Report, Host Transaction Summary Report, IVR Port Utilization Report. Packaged with User Interface for report selection by date/time range.</i>	\$12,250.00	\$12,500.00	30 Days	USA
511210	IVR-M-1018	Medicare Part A Automated Batch Processing Package <i>Automated Batch Processing Package for Medicare Part A Provider Inquiry Application. Includes utilities to automatically populate and rebuild Provider Number Grammars, Contractor ID Grammars, and Remittance Advice Code Definition Grammars.</i>	\$4,900.00	\$5,000.00	30 Days	USA
511210	IVR-M-1020	Medicare Part B Provider Inquiry Application - per port <i>Medicare Part B Provider Inquiry Application for VoiceXML. Includes the following self-service features: Eligibility, Claim Status, Check Information, Deductibles, Earnings, Procedure Code Pricing, Duplicate Remittance, Frequently Requested Phone Numbers, Frequently Requested Addresses, Seminar Information, Appeal Rights, Dynamic Announcements. Runs on any standard VoiceXML 2.0 compliant platform.</i>	\$1,176.00	\$1,200.00	30 Days	USA
511210	IVR-M-1022	Medicare Part B Provider Inquiry UI Document <i>User Interface (UI) Design Document for Medicare Part B Provider Inquiry Application. Contains Call Flows, Voice Prompts, and Dialog Module design.</i>	\$11,760.00	\$12,000.00	30 Days	USA
511210	IVR-M-1024	Medicare Part B Provider Inquiry SDD <i>Solution Design Document (SDD) for Medicare Part B Provider Inquiry Application. Contains System Architecture, Call Flows, Host Interface Specification, Database Design, and Maintenance & Administration procedures.</i>	\$9,800.00	\$10,000.00	30 Days	USA



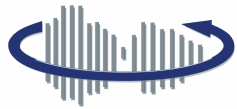
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
511210	IVR-M-1026	Medicare Part B Provider Inquiry Reporting Package <i>Reporting Package for Medicare Part B Provider Inquiry Application. Contains the following standard reports: Completed Transaction Report, Failed Transaction Report, Failed Calls Report, Menu Hits Report, Call Summary Report, Call Trace Report, Host Transaction Summary Report, IVR Port Utilization Report. Packaged with User Interface for report selection by date/time range.</i>	\$12,250.00	\$12,500.00	30 Days	USA
511210	IVR-M-1028	Medicare Part B Automated Batch Processing Package <i>Automated Batch Processing Package for Medicare Part B Provider Inquiry Application. Includes utilities to automatically populate and rebuild Provider Number Grammars.</i>	\$4,900.00	\$5,000.00	30 Days	USA
511210	IVR-M-1030	Medicare DMERC Provider Inquiry Application - per port <i>Medicare DMERC Provider Inquiry Application for VoiceXML. Includes the following self-service features: Eligibility, Claim Status, Check Information, Deductibles, CMN Status, Earnings, Procedure Code Pricing, Frequently Requested Phone Numbers, Frequently Requested Addresses, Appeal Rights, Dynamic Announcements. Runs on any standard VoiceXML 2.0 compliant platform.</i>	\$1,176.00	\$1,200.00	30 Days	USA
511210	IVR-M-1032	Medicare DMERC Provider Inquiry UI Document <i>User Interface (UI) Design Document for Medicare DMERC Provider Inquiry Application. Contains Call Flows, Voice Prompts, and Dialog Module design.</i>	\$11,760.00	\$12,000.00	30 Days	USA
511210	IVR-M-1034	Medicare DMERC Provider Inquiry SDD <i>Solution Design Document (SDD) for Medicare DMERC Provider Inquiry Application. Contains System Architecture, Call Flow, Host Interface Specification, Database Design, and Maintenance & Administration procedures.</i>	\$9,800.00	\$10,000.00	30 Days	USA
511210	IVR-M-1036	Medicare DMERC Provider Inquiry Reporting Package <i>Reporting Package for Medicare DMERC Provider Inquiry Application. Contains the following standard reports: Completed Transaction Report, Failed Transaction Report, Failed Calls Report, Menu Hits Report, Call Summary Report, Call Trace Report, Host Transaction Summary Report, IVR Port Utilization Report. Packaged with User Interface for report selection by date/time range.</i>	\$12,250.00	\$12,500.00	30 Days	USA
511210	IVR-M-1038	Medicare DMERC Automated Batch Processing Package <i>Automated Batch Processing Package for Medicare DMERC Provider Inquiry Application. Includes utilities to automatically populate and rebuild Provider Number Grammars.</i>	\$4,900.00	\$5,000.00	30 Days	USA
511210	IVR-M-1040	Medicare CAP Provider Inquiry Application - per port <i>Medicare CAP Provider Inquiry Application for VoiceXML. Includes the following self-service features: Eligibility, Claim Status, Check Information, Deductibles, Earnings, Procedure Code Pricing, Duplicate Remittance, Frequently Requested Phone Numbers, Frequently Requested Addresses, Appeal Rights, Dynamic Announcements. Runs on any standard VoiceXML 2.0 compliant platform.</i>	\$1,176.00	\$1,200.00	30 Days	USA



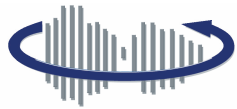
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
511210	IVR-M-1042	Medicare CAP Provider Inquiry UI Document <i>User Interface (UI) Design Document for Medicare CAP Provider Inquiry Application. Contains Call Flows, Voice Prompts, and Dialog Module design.</i>	\$11,760.00	\$12,000.00	30 Days	USA
511210	IVR-M-1044	Medicare CAP Provider Inquiry SDD <i>Solution Design Document (SDD) for Medicare CAP Provider Inquiry Application. Contains System Architecture, Call Flow, Host Interface Specification, Database Design, and Maintenance & Administration procedures.</i>	\$9,800.00	\$10,000.00	30 Days	USA
511210	IVR-M-1046	Medicare CAP Provider Inquiry Reporting Package <i>Reporting Package for Medicare CAP Provider Inquiry Application. Contains the following standard reports: Completed Transaction Report, Failed Transaction Report, Failed Calls Report, Menu Hits Report, Call Summary Report, Call Trace Report, Host Transaction Summary Report, IVR Port Utilization Report. Packaged with User Interface for report selection by date/time range.</i>	\$12,250.00	\$12,500.00	30 Days	USA
511210	IVR-M-1048	Medicare CAP Automated Batch Processing Package <i>Automated Batch Processing Package for Medicare CAP Provider Inquiry Application. Includes utilities to automatically populate and rebuild Provider Number Grammars.</i>	\$4,900.00	\$5,000.00	30 Days	USA
511210	IVR-M-1382	Nuance Recognizer - Tier 2 <i>Nuance Recognizer - Tier 2 - speech recognition includes Boolean (Yes/No), Digits, Phone Number builtin grammars and limited to 2,500 words. Priced Per Port/Channel.</i>	\$1,078.00	\$1,100.00	30 Days	USA
511210	IVR-M-1383	Nuance Recoqnizer - Tier 3 <i>Nuance Recognizer - Tier 3 - speech recognition includes Boolean (Yes/No), Digits, Phone Number builtin grammars and unlimited words. Priced Per Port/Channel.</i>	\$1,568.00	\$1,600.00	30 Days	USA
511210	IVR-M-1384	Nuance Recoqnizer - Tier 4 <i>Nuance Recognizer - Tier 4 - speech recognition includes Boolean (Yes/No), Digits, Phone Number builtin grammars and unlimited words. The Tier 4 allows for open grammars. Priced Per Port/Channel.</i>	\$1,960.00	\$2,000.00	30 Days	USA
511210	IVR-M-1392	Nuance Recognizer - Tier 2 - Additional Language <i>Nuance Recognizer - Tier 2 - Additional Language. Priced Per Port/Channel.</i>	\$215.60	\$220.00	30 Days	USA
511210	IVR-M-1393	Nuance Recognizer - Tier 3 - Additional Language <i>Nuance Recognizer - Tier 3 - Additional Language. Priced Per Port/Channel.</i>	\$313.60	\$320.00	30 Days	USA
511210	IVR-M-1394	Nuance Recognizer - Tier 4 - Additional Language <i>Nuance Recognizer - Tier 3 - Additional Language. Priced Per Port/Channel.</i>	\$392.00	\$400.00	30 Days	USA
511210	IVR-M-1440	Nuance Vocalizer <i>Nuance Vocalizer text-to-speech product supporting a single voice. Priced Per Port/Channel.</i>	\$833.00	\$850.00	30 Days	USA



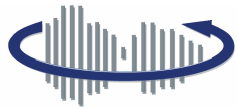
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
511210	IVR-M-1441	Nuance Vocalizer Additional Voice <i>Nuance Vocalizer additional voice talent. Priced Per Port/Channel</i>	\$166.60	\$170.00	30 Days	USA
511210	IVR-M-1450	Nuance Basic Dialog Module (NDM) <i>Nuance Dialog Module supporting Boolean (Y/N), Digits, Item List, Phone Number, Utterance Recording, Natural Number, Currency, Date, Time, Credit Card, Alphanumeric, Zip Code, Social Security, and Custom Context grammars.</i>	\$49.00	\$50.00	30 Days	USA
511210	IVR-M-4000	Communication Portal Studio Development Suite <i>Graphical User Interface (GUI) design tool to create and modify work flows.</i>	\$4,900.00	\$5,000.00	30 Days	USA
511210	IVR-M-4002	Communication Portal Hardware Channel Runtime license <i>Per port license for PSTN channels. Used to control Dialogic Hardware boards.</i>	\$563.50	\$575.00	30 Days	USA
511210	IVR-M-4004	Communication Portal Station Channel Runtime license <i>Per port license for Analog station control.</i>	\$563.50	\$575.00	30 Days	USA
511210	IVR-M-4006	Communication Portal IP Channel Runtime license <i>Per port license for VoIP configurations.</i>	\$563.50	\$575.00	30 Days	USA
511210	IVR-M-4008	Communication Portal Software Channel Runtime license <i>Per channel license to run additional application processes</i>	\$294.00	\$300.00	30 Days	USA
511210	IVR-M-4010	Communication Portal Voice XML Application Server license <i>Per channel license.</i>	\$563.50	\$575.00	30 Days	USA
511210	IVR-M-4012	Communication Portal Mobile IVR Navigator Runtime license <i>Application license to run Mobile IVR Navigator sessions.</i>	\$563.50	\$575.00	30 Days	USA
511210	IVR-M-4100	Communication Portal Studio Development Suite - Hot Backup <i>Hot Backup Graphical User Interface (GUI) design tool to create and modify work flows.</i>	\$2,450.00	\$2,500.00	30 Days	USA
511210	IVR-M-4102	Communication Portal Hardware Channel Runtime License - Hot Backup <i>Hot Backup per port license for PSTN channels. Used to control Dialogic Hardware boards.</i>	\$563.50	\$575.00	30 Days	USA
511210	IVR-M-4104	Communication Portal Station Channel Runtime License - Hot Backup <i>Hot Backup per port license for Analog station control. (MSI and DISI cards).</i>	\$563.50	\$575.00	30 Days	USA
511210	IVR-M-4106	Communication Portal IP Channel Runtime License - Hot Backup <i>Hot Backup per port license for VoIP configurations.</i>	\$563.50	\$575.00	30 Days	USA
511210	IVR-M-4108	Communication Portal Software Channel Runtime License - Hot Backup <i>Hot Backup per channel license to run additional application processes</i>	\$294.00	\$300.00	30 Days	USA



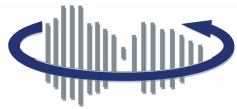
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
511210	IVR-M-4110	Communication Portal Voice XML Application Server License - Hot Backup <i>Hot Backup per channel license.</i>	\$563.50	\$575.00	30 Days	USA
511210	IVR-M-4112	Communication Portal Mobile IVR Navigator Runtime License - Hot Backup <i>Hot Backup Application license to run Mobile IVR Navigator session</i>	\$563.50	\$575.00	30 Days	USA
511210	IVR-M-4300	CTI Connect Media Gateway Voice Channel for DTMF <i>CTI Connect Media Gateway Voice Channel for use with DTMF based applications.</i>	\$47.04	\$48.00	30 Days	USA
511210	IVR-M-4305	CTI Connect Media Gateway Voice Channel for Speech <i>CTI Connect Media Gateway Voice Channel for use with speech applications connecting through to an ASR or TTS engine.</i>	\$68.60	\$70.00	30 Days	USA
511210	VOX-M-1100	Voxeo Prophecy Voice Hosting - One Time Setup and Configuration Fee <i>Voxeo Prophecy Voice Hosting - One Time Setup and Configuration Fee</i>	\$2,450.00	\$2,500.00	30 Days	USA
511210	VOX-M-2110	Voxeo Prophecy Voice Hosting - Monthly Minimum for 5,556 minutes/month <i>Voxeo Prophecy Voice Hosting - Monthly Minimum for 5,556 minutes/month</i>	\$490.00	\$500.00	30 Days	USA
511210	VOX-M-2120	Voxeo Prophecy Voice Hosting - Monthly Minimum for 5,556 minutes/month - Additional M <i>Voxeo Prophecy Voice Hosting - Monthly Minimum for 5,556 minutes/month - Additional Minute Charge</i>	\$0.09	\$0.09	30 Days	USA
511210	VOX-M-2130	Voxeo Prophecy Voice Hosting - Monthly Minimum for 5,556 minutes/month - VO on Dema <i>Voxeo Prophecy Voice Hosting - Monthly Minimum for 5,556 minutes/month - VoiceObjects on Demand Surcharge</i>	\$0.03	\$0.03	30 Days	USA
511210	VOX-M-2210	Voxeo Prophecy Voice Hosting - Monthly Minimum for 12,500 minutes/month <i>Voxeo Prophecy Voice Hosting - Monthly Minimum for 12,500 minutes/month</i>	\$980.00	\$1,000.00	30 Days	USA
511210	VOX-M-2220	Voxeo Prophecy Voice Hosting - Monthly Minimum for 12,500 minutes/month - Additional I <i>Voxeo Prophecy Voice Hosting - Monthly Minimum for 12,500 minutes/month - Additional Minute Charge</i>	\$0.08	\$0.08	30 Days	USA
511210	VOX-M-2230	Voxeo Prophecy Voice Hosting - Monthly Minimum for 12,500 minutes/month - VO on Derr <i>Voxeo Prophecy Voice Hosting - Monthly Minimum for 12,500 minutes/month - VoiceObjects on Demand Surcharge</i>	\$0.03	\$0.03	30 Days	USA
511210	VOX-M-2310	Voxeo Prophecy Voice Hosting - Monthly Minimum for 35,714 minutes/month <i>Voxeo Prophecy Voice Hosting - Monthly Minimum for 35,714 minutes/month</i>	\$2,450.00	\$2,500.00	30 Days	USA
511210	VOX-M-2320	Voxeo Prophecy Voice Hosting - Monthly Minimum for 35,714 minutes/month - Additional I <i>Voxeo Prophecy Voice Hosting - Monthly Minimum for 35,714 minutes/month - Additional Minute Charge</i>	\$0.07	\$0.07	30 Days	USA



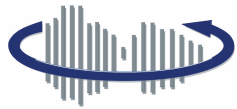
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
511210	VOX-M-2330	Voxeo Prophecy Voice Hosting - Monthly Minimum for 35,714 minutes/month - VO on Derr <i>Voxeo Prophecy Voice Hosting - Monthly Minimum for 35,714 minutes/month - VoiceObjects on Demand Surcharge</i>	\$0.03	\$0.03	30 Days	USA
511210	VOX-M-2410	Voxeo Prophecy Voice Hosting - Monthly Minimum for 83,333 minutes/month <i>Voxeo Prophecy Voice Hosting - Monthly Minimum for 83,333 minutes/month</i>	\$4,900.00	\$5,000.00	30 Days	USA
511210	VOX-M-2420	Voxeo Prophecy Voice Hosting - Monthly Minimum for 83,333 minutes/month - Additional I <i>Voxeo Prophecy Voice Hosting - Monthly Minimum for 83,333 minutes/month - Additional Minute Charge</i>	\$0.06	\$0.06	30 Days	USA
511210	VOX-M-2430	Voxeo Prophecy Voice Hosting - Monthly Minimum for 83,333 minutes/month - VO on Derr <i>Voxeo Prophecy Voice Hosting - Monthly Minimum for 83,333 minutes/month - VoiceObjects on Demand Surcharge</i>	\$0.02	\$0.02	30 Days	USA
511210	VOX-M-2510	Voxeo Prophecy Voice Hosting - Monthly Minimum for 200,000 minutes/month <i>Voxeo Prophecy Voice Hosting - Monthly Minimum for 200,000 minutes/month</i>	\$9,800.00	\$10,000.00	30 Days	USA
511210	VOX-M-2520	Voxeo Prophecy Voice Hosting - Monthly Minimum for 200,000 minutes/month - Additional <i>Voxeo Prophecy Voice Hosting - Monthly Minimum for 200,000 minutes/month - Additional Minute Charge</i>	\$0.05	\$0.05	30 Days	USA
511210	VOX-M-2530	Voxeo Prophecy Voice Hosting - Monthly Minimum for 200,000 minutes/month - VO on De <i>Voxeo Prophecy Voice Hosting - Monthly Minimum for 200,000 minutes/month - VoiceObjects on Demand Surcharge</i>	\$0.02	\$0.02	30 Days	USA
511210	VOX-M-2610	Voxeo Prophecy Voice Hosting - Monthly Minimum for 555,556minutes/month <i>Voxeo Prophecy Voice Hosting - Monthly Minimum for 555,556 minutes/month</i>	\$24,500.00	\$25,000.00	30 Days	USA
511210	VOX-M-2620	Voxeo Prophecy Voice Hosting - Monthly Minimum for 555,556minutes/month - Additional <i>Voxeo Prophecy Voice Hosting - Monthly Minimum for 555,556 minutes/month - Additional Minute Charge</i>	\$0.04	\$0.05	30 Days	USA
511210	VOX-M-2630	Voxeo Prophecy Voice Hosting - Monthly Minimum for 555,556minutes/month - VO on Den <i>Voxeo Prophecy Voice Hosting - Monthly Minimum for 555,556 minutes/month - VoiceObjects on Demand Surcharge</i>	\$0.01	\$0.01	30 Days	USA
511210	VOX-M-2710	Voxeo Prophecy Voice Hosting - Monthly Minimum for 1,250,000 minutes/month <i>Voxeo Prophecy Voice Hosting - Monthly Minimum for 1,250,000 minutes/month</i>	\$49,000.00	\$50,000.00	30 Days	USA
511210	VOX-M-2720	Voxeo Prophecy Voice Hosting - Monthly Minimum for 1,250,000 minutes/month - Addtnl I <i>Voxeo Prophecy Voice Hosting - Monthly Minimum for 1,250,000 minutes/month - Additional Minute Charge</i>	\$0.04	\$0.04	30 Days	USA
511210	VOX-M-2730	Voxeo Prophecy Voice Hosting - Monthly Minimum for 1,250,000 minutes/month - VoiceOb <i>Voxeo Prophecy Voice Hosting - Monthly Minimum for 1,250,000 minutes/month - VoiceObjects on Demand Surcharge</i>	\$0.01	\$0.01	30 Days	USA



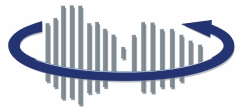
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
511210	VOX-M-3100	Voxeo Prophecy Voice Hosting - Per Minute Transport Surcharge for Inbound and Outbound Calls <i>Voxeo Prophecy Voice Hosting - Per Minute Transport Surcharge for Inbound and Outbound Calls</i>	\$0.02	\$0.02	30 Days	USA
511210	VOX-M-3200	Voxeo Prophecy Voice Hosting - Per Minute Surcharge for Calls Made From Payphones <i>Voxeo Prophecy Voice Hosting - Per Minute Surcharge for Calls Made From Payphones</i>	\$0.61	\$0.62	30 Days	USA
511210	VOX-M-4100	Voxeo Prophecy Voice Hosting - One-time Set Up Fee for International Calling <i>Voxeo Prophecy Voice Hosting - One-time Set Up Fee for International Calling</i>	\$759.50	\$775.00	30 Days	USA
511210	VOX-M-4210	Voxeo Prophecy Voice Hosting - Additional Telephone Number Setup Fee - One is included <i>Voxeo Prophecy Voice Hosting - Additional Telephone Number Setup Fee - One is included with Initial Setup fee - each, up to maximum of 4 times individual fee</i>	\$245.00	\$250.00	30 Days	USA
511210	VOX-M-4220	Voxeo Prophecy Voice Hosting - Additional DID/Toll Free 877/866 - One-time Setup Fee per Number <i>Voxeo Prophecy Voice Hosting - Additional DID/Toll Free 877/866 - One-time Setup Fee per Number</i>	\$24.50	\$25.00	30 Days	USA
511210	VOX-M-4225	Voxeo Prophecy Voice Hosting - Additional DID/Toll Free 877/866 - Annual Fee <i>Voxeo Prophecy Voice Hosting - Additional DID/Toll Free 877/866 - Annual Fee</i>	\$24.50	\$25.00	30 Days	USA
511210	VOX-M-4230	Voxeo Prophecy Voice Hosting - Toll Free Vanity and 800 - One-time Setup Fee per Number <i>Voxeo Prophecy Voice Hosting - Toll Free Vanity and 800 - One-time Setup Fee per Number</i>	\$49.00	\$50.00	30 Days	USA
511210	VOX-M-4235	Voxeo Prophecy Voice Hosting - Toll Free Vanity and 800 - Annual Fee <i>Voxeo Prophecy Voice Hosting - Toll Free Vanity and 800 - Annual Fee</i>	\$24.50	\$25.00	30 Days	USA
511210	VOX-M-4240	Voxeo Prophecy Voice Hosting - International Toll Free Number - One-time Setup Fee per Number <i>Voxeo Prophecy Voice Hosting - International Toll Free Number - One-time Setup Fee per Number</i>	\$73.50	\$75.00	30 Days	USA
511210	VOX-M-4245	Voxeo Prophecy Voice Hosting - International Toll Free Number - Monthly Fee <i>Voxeo Prophecy Voice Hosting - International Toll Free Number - Monthly Fee</i>	\$98.00	\$100.00	30 Days	USA
511210	VOX-M-4250	Voxeo Prophecy Voice Hosting - International DID Number - One-time Setup Fee per Number <i>Voxeo Prophecy Voice Hosting - International Direct Inward Dial (DID) Number - One-time Setup Fee per Number</i>	\$196.00	\$200.00	30 Days	USA
511210	VOX-M-4255	Voxeo Prophecy Voice Hosting - International DID Number - Annual Fee <i>Voxeo Prophecy Voice Hosting - International Direct Inward Dial (DID) Number - Annual Fee</i>	\$49.00	\$50.00	30 Days	USA
511210	VOX-M-5110	Voxeo Prophecy Voice Hosting - Transfer RESPOG to Voxeo From Another Carrier - One-time Setup Fee per Number <i>Voxeo Prophecy Voice Hosting - Transfer RESPOG to Voxeo From Another Carrier - One-time Setup Fee per Number</i>	\$24.50	\$25.00	30 Days	USA



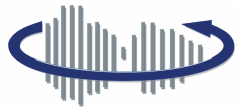
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
511210	VOX-M-5115	Voxeo Prophecy Voice Hosting - Transfer RESPORG to Voxeo From Another Carrier - Annual Fee <i>Voxeo Prophecy Voice Hosting - Transfer RESPORG to Voxeo From Another Carrier - Annual Fee</i>	\$24.50	\$25.00	30 Days	USA
511210	VOX-M-5211	Voxeo Prophecy Voice Hosting - Call Recording Surcharge per Minute <i>Voxeo Prophecy Voice Hosting - Call Recording Surcharge per Minute</i>	\$0.01	\$0.01	30 Days	USA
511210	VOX-M-5221	Voxeo Prophecy Voice Hosting - Conferencing Surcharge per Minute <i>Voxeo Prophecy Voice Hosting - Conferencing Surcharge per Minute</i>	\$0.01	\$0.01	30 Days	USA
511210	VOX-M-5231	Voxeo Prophecy Voice Hosting - Voxeo Premium ASR Surcharge per Minute <i>Voxeo Prophecy Voice Hosting - Voxeo Premium ASR Surcharge per Minute</i>	\$0.00	\$0.01	30 Days	USA
511210	VOX-M-5241	Voxeo Prophecy Voice Hosting - Voxeo Premium TTS Surcharge per Minute <i>Voxeo Prophecy Voice Hosting - Voxeo Premium TTS Surcharge per Minute</i>	\$0.00	\$0.01	30 Days	USA
511210	VOX-M-5251	Voxeo Prophecy Voice Hosting - Nuance ASR/TTS Surcharge per Minute <i>Voxeo Prophecy Voice Hosting - Nuance ASR/TTS Surcharge per Minute</i>	\$0.02	\$0.02	30 Days	USA
511210	VOX-M-5313	Voxeo Prophecy Voice Hosting - Secure Socket Layer (SSL) Transaction Services - Monthly Fee <i>Voxeo Prophecy Voice Hosting - Secure Socket Layer (SSL) Transaction Services - Monthly Fee</i>	\$245.00	\$250.00	30 Days	USA
511210	VOX-M-5320	Voxeo Prophecy Voice Hosting - Secure Access Virtual Private Network (VPN) Services - One-time Setup Fee <i>Voxeo Prophecy Voice Hosting - Secure Access Virtual Private Network (VPN) Services - One-time Setup Fee</i>	\$245.00	\$250.00	30 Days	USA
511210	VOX-M-5323	Voxeo Prophecy Voice Hosting - Secure Access Virtual Private Network (VPN) Services - Monthly Fee - Minimum 12-Month Term <i>Voxeo Prophecy Voice Hosting - Secure Access Virtual Private Network (VPN) Services - Monthly Fee - Minimum 12-Month Term</i>	\$1,960.00	\$2,000.00	30 Days	USA
511210	VOX-M-5329	Voxeo Prophecy Voice Hosting - Secure Access Virtual Private Network (VPN) Services - Change Requests, Hourly - 30-minute increment <i>Voxeo Prophecy Voice Hosting - Secure Access Virtual Private Network (VPN) Services - Change Requests, Hourly - 30-minute increment</i>	\$147.00	\$150.00	30 Days	USA
511210	VOX-M-6100	Voxeo Managed Server - Standard Configuration, Monthly Fee per Unit w/HW/SW enhance <i>Voxeo Managed Server - Standard Configuration, Monthly Fee per Unit -- Includes: 6GB RAM DDR3 (upgradeable to 96GB), Intel Quad-Core L5520 2.26GHz Processor (can add a second CPU), 2x300GB drive RAID 1, Windows 2003 or Window 2008 or Centos 5.2</i>	\$661.50	\$675.00	30 Days	USA
511210	VOX-M-6110	Voxeo Managed Server - Standard Configuration, One-time Setup Fee per Unit <i>Voxeo Managed Server - Standard Configuration, One-time Setup Fee per Unit</i>	\$367.50	\$375.00	30 Days	USA
511210	VOX-M-6113	Voxeo Managed Server - Standard Configuration, Monthly Fee per Unit <i>Voxeo Managed Server - Standard Configuration, Monthly Fee per Unit</i>	\$661.50	\$675.00	30 Days	USA



SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
511210	VOX-M-6210	Voxeo Managed Server - Standard Configuration Expansion - Additional 4GB RAM, One-time Setup Fee per Unit <i>Voxeo Managed Server - Standard Configuration Expansion - Additional 4GB RAM, One-time Setup Fee per Unit</i>	\$367.50	\$375.00	30 Days	USA
511210	VOX-M-6220	Voxeo Managed Server - Standard Configuration Expansion - Additional CPU (up to 2 per server), One-time Setup Fee per Unit <i>Voxeo Managed Server - Standard Configuration Expansion - Additional CPU (up to 2 per server), One-time Setup Fee per Unit</i>	\$367.50	\$375.00	30 Days	USA
511210	VOX-M-6230	Voxeo Managed Server - Standard Configuration Expansion - eSAS Chassis - One-time Setup Fee per Unit <i>Voxeo Managed Server - Standard Configuration Expansion - eSAS Chassis (platform to hold up to 16 disk drives), One-time Setup Fee per Unit</i>	\$367.50	\$375.00	30 Days	USA
511210	VOX-M-6240	Voxeo Managed Server - Standard Configuration Expansion - eSAS Chassis - Monthly Co-location Fee (per U of Rack Space) <i>Voxeo Managed Server - Standard Configuration Expansion - eSAS Chassis (platform to hold up to 16 disk drives), Monthly Fee per Unit</i>	\$367.50	\$375.00	30 Days	USA
511210	VOX-M-6250	Voxeo Managed Server - Standard Configuration Expansion - 300GB Disk Drive - 10k RPM, One-time Setup Fee per Unit <i>Voxeo Managed Server - Standard Configuration Expansion - 300GB Disk Drive - 10k RPM, One-time Setup Fee per Unit</i>	\$367.50	\$375.00	30 Days	USA
511210	VOX-M-6310	Voxeo Co-located Server Equipment - Voxeo Standard Configuration Server (1U height) - purchase price <i>Voxeo Co-located Server Equipment - Voxeo Standard Configuration Server (1U height) - purchase price</i>	\$3,327.10	\$3,395.00	30 Days	USA
511210	VOX-M-6320	Voxeo Co-located Server Equipment - eSAS Server (3U height) - purchase price <i>Voxeo Co-located Server Equipment - eSAS Server (3U height) - purchase price</i>	\$2,641.10	\$2,695.00	30 Days	USA
511210	VOX-M-6330	Voxeo Co-located Server Service Fees - Voxeo Standard Configuration Server - One-time Setup Fee per Unit <i>Voxeo Co-located Server Service Fees - Voxeo Standard Configuration Server - One-time Setup Fee per Unit</i>	\$392.00	\$400.00	30 Days	USA
511210	VOX-M-6333	Voxeo Co-located Server Service Fees - Voxeo Standard Configuration Server - Monthly Co-location Fee (per U of Rack Space) <i>Voxeo Co-located Server Service Fees - Voxeo Standard Configuration Server - Monthly Co-location Fee (per U of Rack Space)</i>	\$343.00	\$350.00	30 Days	USA
511210	VOX-M-6340	Voxeo Co-located Server Service Fees - eSAS Server - One-time Setup Fee per Unit <i>Voxeo Co-located Server Service Fees - eSAS Server - One-time Setup Fee per Unit</i>	\$392.00	\$400.00	30 Days	USA
511210	VOX-M-6343	Voxeo Co-located Server Service Fees - eSAS Server - Monthly Co-location Fee (for 3 U of Rack Space) <i>Voxeo Co-located Server Service Fees - eSAS Server - Monthly Co-location Fee (for 3 U of Rack Space)</i>	\$735.00	\$750.00	30 Days	USA
511210	VOX-M-7110	Voxeo Prophecy Software License - Developer Edition - 4 Port <i>Voxeo Prophecy Software License - Developer Edition - 4 Port</i>	\$734.02	\$749.00	30 Days	USA
511210	VOX-M-7110	Voxeo Prophecy Software License - Production Licenses - 1 to 500 Ports - each <i>Voxeo Prophecy Software License - Production Licenses - 1 to 500 Ports - each</i>	\$1,096.62	\$1,119.00	30 Days	USA

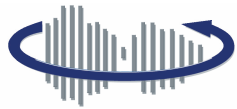


SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
511210	VOX-M-7120	Voxeo Prophecy Software License - Production Licenses - 501 to 2,000 Ports - each <i>Voxeo Prophecy Software License - Production Licenses - 501 to 2,000 Ports - each</i>	\$988.82	\$1,009.00	30 Days	USA
511210	VOX-M-7120	Voxeo Prophecy Software License - Developer Edition - CallXML only <i>Voxeo Prophecy Software License - Developer Edition - CallXML only</i>	\$391.02	\$399.00	30 Days	USA
511210	VOX-M-7130	Voxeo Prophecy Software License - Production Licenses - 2,001 + Ports - each <i>Voxeo Prophecy Software License - Production Licenses - 2,001 + Ports - each</i>	\$822.22	\$839.00	30 Days	USA
511210	VOX-M-7210	Voxeo Prophecy Software License - CallXML only - 1 to 500 Ports - each <i>Voxeo Prophecy Software License - CallXML only - 1 to 500 Ports - each</i>	\$792.82	\$809.00	30 Days	USA
511210	VOX-M-7210	Voxeo Prophecy Software License - CallXML only - 501 to 2,000 Ports - each <i>Voxeo Prophecy Software License - CallXML only - 501 to 2,000 Ports - each</i>	\$704.62	\$719.00	30 Days	USA
511210	VOX-M-7210	Voxeo Prophecy Software License - CallXML only - 2,001+ Ports - each <i>Voxeo Prophecy Software License - CallXML only - 2,001 + Ports - each</i>	\$587.02	\$599.00	30 Days	USA
511210	VOX-M-8110	Voxeo Voice Objects Pro Software License - Developer Edition 4-Port <i>Voxeo Voice Objects Pro Software License - Developer Edition 4-Port</i>	\$606.62	\$619.00	30 Days	USA
511210	VOX-M-8210	Voxeo Voice Objects Pro Software License - Production Licenses - 1 to 500 Ports - each <i>Voxeo Voice Objects Pro Software License - Production Licenses (price per concurrent port/session) - 1 to 500 Ports - each</i>	\$1,214.22	\$1,239.00	30 Days	USA
511210	VOX-M-8220	Voxeo Voice Objects Pro Software License - Production Licenses - 501 to 2,000 Ports - each <i>Voxeo Voice Objects Pro Software License - Production Licenses (price per concurrent port/session) - 501 to 2,000 Ports - each</i>	\$1,096.62	\$1,119.00	30 Days	USA
511210	VOX-M-8230	Voxeo Voice Objects Pro Software License - Production Licenses - 2,001+ Ports - each <i>Voxeo Voice Objects Pro Software License - Production Licenses (price per concurrent port/session) - 2,001+ Ports - each</i>	\$910.42	\$929.00	30 Days	USA
511210	VOX-M-9110	Voxeo Prophecy Pro Software License - Developer Edition 4-Port <i>Voxeo Prophecy Pro Software License - Developer Edition 4-Port</i>	\$753.62	\$769.00	30 Days	USA
511210	VOX-M-9210	Voxeo Prophecy Pro Software License - Production Licenses - 1 to 500 Ports - each <i>Voxeo Prophecy Pro Software License - Production Licenses (price per concurrent port/session) - 1 to 500 Ports - each</i>	\$1,518.02	\$1,549.00	30 Days	USA
511210	VOX-M-9220	Voxeo Prophecy Pro Software License - Production Licenses - 501 to 2,000 Ports - each <i>Voxeo Prophecy Pro Software License - Production Licenses (price per concurrent port/session) - 501 to 2,000 Ports - each</i>	\$1,361.22	\$1,389.00	30 Days	USA
511210	VOX-M-9230	Voxeo Prophecy Pro Software License - Production Licenses - 2,001+ Ports - each	\$1,135.82	\$1,159.00	30 Days	USA

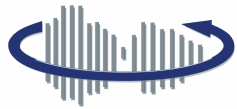


SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
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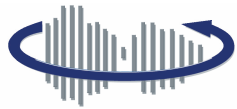
Voxeo Prophecy Pro Software License - Production Licenses (price per concurrent port/session) - 2,001+ Ports - each



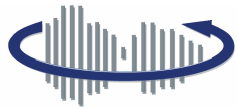
SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
MicroAutomation CTI						
511210	CTI-M-1010	MicroForce Base Program (CT) - WIN <i>MicroForce Base Program for Edify/NT or DirectTalk for Windows -Enghouse CTI Connect version</i>	\$1,470.00	\$1,500.00	30 Days	USA
511210	CTI-M-1018	MicroForce Port license <i>MicroForce per port license</i>	\$98.00	\$100.00	30 Days	USA
511210	CTI-M-1040	MicroMessenger Base Program <i>MicroMessenger Outbound Dialer Base Program</i>	\$28,000.00	\$35,000.00	30 Days	USA
511210	CTI-M-1041	MicroMessenger Interactive Scheduling & Appointments Module <i>MicroMessenger Interactive Scheduling and Appointments Outbound Dialer Module. Requires MicroMessenger Outbound Dialer Base Program and customization.</i>	\$9,800.00	\$10,000.00	30 Days	USA
511210	CTI-M-1042	MicroMessenger Interactive Account Management Module <i>MicroMessenger Interactive Account Management Outbound Dialer Module. Requires MicroMessenger Outbound Dialer Base Program and customization.</i>	\$9,800.00	\$10,000.00	30 Days	USA
511210	CTI-M-1043	MicroMessenger Event-Based Notification Module <i>MicroMessenger Event-Based Notification Outbound Dialer Module. Requires MicroMessenger Outbound Dialer Base Program and customization.</i>	\$9,800.00	\$10,000.00	30 Days	USA
511210	CTI-M-1044	MicroMessenger Interactive Survey Module <i>MicroMessenger Interactive Survey Outbound Dialer Module. Requires MicroMessenger Outbound Dialer Base Program and customization.</i>	\$9,800.00	\$10,000.00	30 Days	USA
511210	CTI-M-1052	MicroRoute (CT) <i>Call Routing application for use with Enghouse CTI Connect</i>	\$4,900.00	\$5,000.00	30 Days	USA
511210	CTI-M-9060	MicroAttendant Package Bundle <i>MicroAttendant Package Bundle - 8 ports. Speech enabled Auto Attendant solution. Includes: VoiceXML IVR Platform (8-ports), Loquendo ASR/TTS - English</i>	\$43,081.00	\$43,960.00	30 Days	USA



SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
MicroAutomation Services						
54151S	SVC-M-1210	MicroAutomation Hourly Services - Associate Computer Specialist <i>Associate Computer Specialist with Associate's Degree in Information Technology or Computer Science. One to three years of technical experience which applies to multiple complex areas of a specialty in automated contact center solutions. Has competence in operating systems, product configuration and tuning, trouble ticket resolution. Associate position requires direct supervision and task assignment.</i>	\$132.30	\$135.00	30 Days	USA
54151S	SVC-M-1212	MicroAutomation Hourly Services - Computer Specialist <i>Computer Specialist with Bachelor's Degree or equivalent in Information Technology or Computer Science. Three to seven years of technical experience which applies to multiple complex areas of a specialty in automated contact center solutions. Requires competence in operating systems, product configuration and tuning, trouble ticket resolution. Specialist position requires minimal direct supervision, able to work independently.</i>	\$161.70	\$165.00	30 Days	USA
54151S	SVC-M-1220	MicroAutomation Hourly Services - Associate Programmer <i>Associate Programmer with Bachelor's Degree in Computer Science or Associates Degree in Computer Science with equivalent years of experience. One to three years of technical experience which applies to computer systems application development. Requires competence in variety of relevant technologies including: JAVA, C++, JSP, XML. Entry-level position requiring maximum direct supervision, product review and task management.</i>	\$156.80	\$160.00	30 Days	USA
54151S	SVC-M-1222	MicroAutomation Hourly Services - Programmer <i>Programmer with Bachelor's Degree in Computer Science or Associates Degree in Computer Science with equivalent years of experience. Three to six years of technical experience which applies to computer systems application development. Requires competence in variety of relevant technologies including: JAVA, C++, JSP, XML. Position requires normal supervision, product review and task management.</i>	\$191.10	\$195.00	30 Days	USA
54151S	SVC-M-1230	MicroAutomation Hourly Services - Associate Computer Scientist <i>Associate Computer Scientist with Bachelor's Degree in Computer Science or Information Technology. Zero to two years of technical experience which applies to systems engineering, telephony integration and speech processing. Requires competence in telephony interoperability standards and development and/or speech recognition and voice processing, VXML, CCXML, IVR application IDE's (AVP, VO, SCP, GVP). Associate position requires direct supervision, work product review and task assignment.</i>	\$171.50	\$175.00	30 Days	USA
54151S	SVC-M-1240	MicroAutomation Hourly Services - Associate Project Manager	\$156.80	\$160.00	30 Days	USA



SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
54151S	SVC-M-1242	<p><i>Associate Project Manager with Bachelor's Degree in Computer Science, Information Technology, Business or Engineering. Zero to four years of technical project management experience which applies to customer-facing application development projects. Requires competence in work breakdown analysis, resource scheduling, project scope management, customer management, project status reporting and issue management. Requires direct supervision by Senior Project Manager; is capable of delivery responsibility for small projects.</i></p> <p>MicroAutomation Hourly Services - Project Manager</p>	\$191.10	\$195.00	30 Days	USA
54151S	SVC-M-1250	<p><i>Project Manager with Bachelor's Degree in Computer Science, Information Technology, Business or Engineering. Four to eight years of technical project management experience which applies to customer-facing application development projects. Requires competence in work breakdown analysis, resource scheduling, project scope management, customer management, project status reporting and issue management. Requires minimal supervision by Senior Project Manager; is capable of delivery responsibility for medium to large projects.</i></p> <p>MicroAutomation Hourly Services - Associate Technical Writer</p>	\$98.00	\$100.00	30 Days	USA
54151S	SVC-M-1252	<p><i>Associate Technical Writer with Bachelor's Degree or equivalent in English, Computer Science, Information Technology or General Business. Zero to three years of technical writing experience related to software systems requirements, design, documentation, and/or training. Requires competence in effective communication, and presentation, grasp of technical concepts. Associate position requires direct supervision and work product review</i></p> <p>MicroAutomation Hourly Services - Technical Writer</p>	\$117.60	\$120.00	30 Days	USA
54151S	SVC-M-1254	<p><i>Technical Writer with Bachelor's Degree or equivalent in English, Computer Science, Information Technology or General Business. Three to five years of technical writing experience related to software systems requirements, design, documentation, and/or training. Requires competence in effective communication, and presentation, grasp of technical concepts. Position requires normal supervision and work product review.</i></p> <p>MicroAutomation Hourly Services - Senior Technical Writer</p>	\$142.10	\$145.00	30 Days	USA
54151S	SVC-M-1260	<p><i>Senior Technical Writer with Bachelor's Degree or equivalent in English, Computer Science, Information Technology or General Business. Six or more years of technical writing experience related to software systems requirements, design, documentation, and/or training. Requires competence in effective communication, and presentation, grasp of technical concepts. Position requires minimal supervision and work product review; capable of directing, managing and reviewing work products of Associates.</i></p> <p>MicroAutomation Hourly Services - Associate Analyst</p>	\$112.70	\$115.00	30 Days	USA



SIN	Product Number	Product	GSA Price	List Price	Warranty	Product Point
		<i>Associate Analyst with Bachelor's Degree or equivalent in Information Technology or Computer Science. Zero to three years of experience in technical systems design; experience translating needs and requirements into an appropriate technology solution; ability to articulate the business value. Requires competence in structured analysis and design, problem solving skills, superior oral and written communications skills. Associate position requires direct supervision, task management and work product review.</i>				
54151S	SVC-M-1262	MicroAutomation Hourly Services - Analyst	\$137.20	\$140.00	30 Days	USA
		<i>Analyst with Bachelor's Degree or equivalent in Information Technology or Computer Science. Three to six years of experience in technical systems design; experience translating needs and requirements into an appropriate technology solution; ability to articulate the business value. Requires competence in structured analysis and design, problem solving skills, superior oral and written communications skills. Position requires normal supervision, task management and work product review.</i>				
54151S	SVC-M-1264	MicroAutomation Hourly Services - Senior Analyst	\$166.60	\$170.00	30 Days	USA
		<i>Senior Analyst with Bachelor's Degree or equivalent in Information Technology or Computer Science. Six or more years of experience in technical systems design; experience translating needs and requirements into an appropriate technology solution; ability to articulate the business value. Requires competence in structured analysis and design, problem solving skills, superior oral and written communications skills. Position requires minimal supervision, task management and work product review; capable of managing and directing Associate's; principle design point of contact.</i>				
54151S	SVC-M-1270	MicroAutomation Hourly Services - Associate Technical Consultant	\$196.00	\$200.00	30 Days	USA
		<i>Associate Technical Consultant with Bachelor's Degree in Information Technology or Computer Science. Seven or more years of development and technical consulting experience in the areas of telephony, IVR and CTI. Requires competence in systems architecture, design, and engineering. Possess outstanding verbal and written communication skills. Subject matter expertise in one or more relevant functional and/or technical scope of practice. Able to work with minimal supervision.</i>				