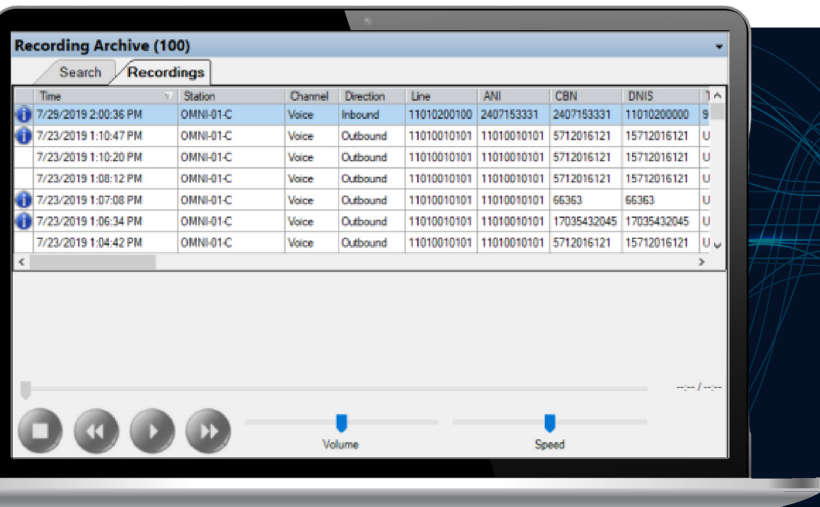


## OMNI911 ARCHIVE, AN OMNI911 ADVANCED FEATURE



## ACCESS CALL RECORDINGS WITHOUT THE NEED FOR A CENTRALIZED DIGITAL LOGGER

Plan more effectively with  
advanced features.

### OMNI911 ARCHIVE OVERVIEW

Don't have a centralized call recorder? Don't worry. Omni911 Archive enables Emergency Communication Centers (ECCs) to record calls and playback calls easily to call takers and administrators. Omni911 calls are recorded and copied to a shared network location for easy access by authorized personnel.

### ADVANCED CALL RECORDING

Access call recordings from call taker positions easily and quickly.

Omni911 Archive gives PSAPs and ECCs the ability to archive and access call recordings handled by any Omni911 workstation. When the call is completed, the recordings are available on a shared drive and are cross-referenced with call information within the Omni911 database.



#### Consolidate Recordings

Consolidate recordings from Omni911 workstations into a centralized area which can be backed up or reviewed as needed.



#### Locate Recordings Quickly and Easily

Use a feature-rich searching and filtering interface to locate recordings quickly and easily. You can search via Time, Data, Station, Channel, Call Type, Agent ID, ANI, ALI, and more.



#### Playback and Export Call Recordings

Playback call recordings using a simple, easy-to-use interface. Play, Pause, Fast Forward, Fast Rewind, Playback Volume, and Playback Speed are available. Recordings can be exported to .WAV files for easy transport.



#### Eliminate the need for Costly Centralized Digital Loggers

Avoid costly Digital Logger systems that are cumbersome to install and maintain. Omni911 Archive is built-in to Omni911 and can be enabled for authorized users through a simple configuration.

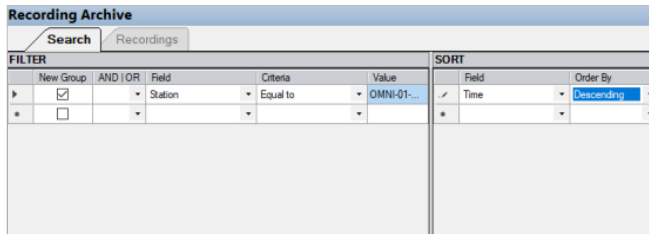
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# OMNI911 ARCHIVE, AN OMNI911 ADVANCED FEATURE

## OMNI911 ARCHIVE TECH AND SPECS

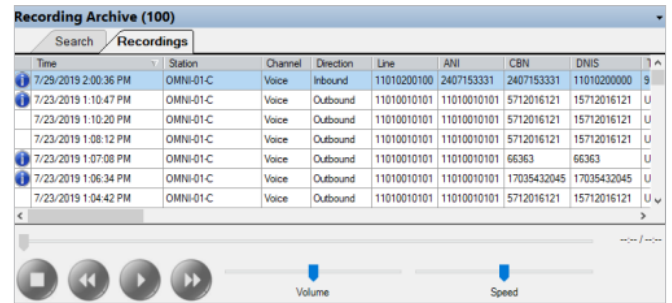
### Search Interface

Supervisors and Analysts can search for calls based upon various criteria such as Date/Time, ANI, Agent ID, Agent Name, and Call Length to quickly locate recorded calls.



### Playback Interface

Once matching call recordings are located, recordings can be played, paused, and exported using a simple playback interface.



## FEATURES | FUNCTIONS | BENEFITS

- Copies Instant Recall Recordings to a central network location
- Quickly search and sort through calls and recordings
- Locate recordings by Time, Date, Duration, Station, Agent ID, and more
- Export recordings to .WAV files for further analysis
- Cost-effective alternative to a Centralized Digital Logger

### Omni911 Advanced Features:

- **Omni911 Analytics** – Robust analytics and reporting package
- **Omni911 Scribe** – Real-time call transcription and translation service
- **Omni911 Virtual Agent** – Automated callback for abandoned calls



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