



SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
<b>911 Bundles</b>						
132-33	911-G-9090	<p>E-911 CCM Call Taker License Bundle - 1 Pack</p> <p>DITSCAP/JITC certified Enhanced 9-1-1 Call Taker License Bundle for Windows environments - 1 Pack. Includes: E-911 Call Taker License and either Advanced E-911 SoftFone GUI -or- E-911 ALI Display GUI with Rebid and E-911 Abandoned Call GUI with Callback. License required for each call taker telephone.</p> <p><i>Bundle containing Call Taker License and E-911 workstation applications for each call taker or dispatcher position. Applications are available as Java applications for any platform. Used in conjunction with CTI Connect license which must be purchased separately.</i></p>	30 Days	USA	\$700.00	\$686.00
132-33	911-G-9092	<p>E-911 CCM Call Taker License Bundle - 5 Pack</p> <p>DITSCAP/JITC certified Enhanced 9-1-1 Call Taker License Bundle for Windows environments - 5 Pack. Includes: E-911 Call Taker License and either Advanced E-911 SoftFone GUI -or- E-911 ALI Display GUI with Rebid and E-911 Abandoned Call GUI with Callback. License required for each call taker telephone.</p> <p><i>Bundle containing Call Taker License and E-911 workstation applications for each call taker or dispatcher position. Applications are available as Java applications for any platform. Used in conjunction with CTI Connect license which must be purchased separately.</i></p>	30 Days	USA	\$3,400.00	\$3,332.00
132-33	911-G-9094	<p>E-911 CCM Call Taker License Bundle - 10 Pack</p> <p>DITSCAP/JITC certified Enhanced 9-1-1 Call Taker License Bundle for Windows environments - 10 Pack. Includes: E-911 Call Taker License and either Advanced E-911 SoftFone GUI -or- E-911 ALI Display GUI with Rebid and E-911 Abandoned Call GUI with Callback. License required for each call taker telephone.</p> <p><i>Bundle containing Call Taker License and E-911 workstation applications for each call taker or dispatcher position. Applications are available as Java applications for any platform. Used in conjunction with CTI Connect license which must be purchased separately.</i></p>	30 Days	USA	\$6,375.00	\$6,247.50
132-33	911-G-9096	<p>E-911 CCM Call Taker License Bundle - 25 Pack</p> <p>DITSCAP/JITC certified Enhanced 9-1-1 Call Taker License Bundle for Windows environments - 25 Pack. Includes: E-911 Call Taker License and either Advanced E-911 SoftFone GUI -or- E-911 ALI Display GUI with Rebid and E-911 Abandoned Call GUI with Callback. License required for each call taker telephone.</p>	30 Days	USA	\$15,100.00	\$14,798.00

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		<i>Bundle containing Call Taker License and E-911 workstation applications for each call taker or dispatcher position. Applications are available as Java applications for any platform. Used in conjunction with CTI Connect license which must be purchased separately.</i>				
132-33	911-G-9098	E-911 CCM Call Taker License Bundle - 50 Pack DITSCAP/JITC certified Enhanced 9-1-1 Call Taker License Bundle for Windows environments - 50 Pack. Includes: E-911 Call Taker License and either Advanced E-911 SoftFone GUI -or- E-911 ALI Display GUI with Rebid and E-911 Abandoned Call GUI with Callback. License required for each call taker telephone. <i>Bundle containing Call Taker License and E-911 workstation applications for each call taker or dispatcher position. Applications are available as Java applications for any platform. Used in conjunction with CTI Connect license which must be purchased separately.</i>	30 Days	USA	\$27,850.00	\$27,293.00
132-33	911-G-9099	E-911 CCM Call Taker License Bundle - 100 Pack DITSCAP/JITC certified Enhanced 9-1-1 Call Taker License Bundle for Windows environments - 100 Pack. Includes: E-911 Call Taker License and either Advanced E-911 SoftFone GUI -or- E-911 ALI Display GUI with Rebid and E-911 Abandoned Call GUI with Callback. License required for each call taker telephone. <i>Bundle containing Call Taker License and E-911 workstation applications for each call taker or dispatcher position. Applications are available as Java applications for any platform. Used in conjunction with CTI Connect license which must be purchased separately.</i>	30 Days	USA	\$49,150.00	\$48,167.00
132-8	911-G-9200	E-911 Workstation TDD Bundle Workstation Telecommunications Device for the Deaf (TDD) Graphical User Interface display application with USB PC Sound card and Telephone Handset Audio Tap (THAT). Application supports 12 programmable text messages. <i>Bundle containing hardware and software necessary to support workstation TDD functionality.</i>	30 Days	USA	\$600.00	\$588.00
132-33	911-G-9700	E-911 CAMA PRI Gateway - 12 Port Bundle - WIN DITSCAP/JITC/Telcordia Certified Enhanced 9-1-1 CAMA PRI Gateway system with Backup Phone Ringer Option and multiple PRI support - 12 ports.	30 Days	USA	\$22,351.00	\$21,904.00

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		<p><i>Includes required interface cards, power supply, and cables for CAMA system. Used in environments where telephone switch can accept standard PRI NI2 circuits. Expandable to 23 ports without backup phone ringer option and additional CAMA port licenses. System equipped with 4 PRI circuits to support backup and failover PRI configurations. Includes PC Server system for standalone operation.</i></p>				
132-33	911-G-9720	<p>E-911 CAMA SIP Gateway - 24 Port Bundle - Linux</p> <p>Telcordia (Bell Labs) Certified Enhanced 9-1-1 CAMA SIP Gateway system - max 24 ports.</p> <p><i>Includes required interface cards, power supply, cables, and echo cancellation software for CAMA system. Used in environments where telephone switch can accept incoming SIP calls. System is equipped with an optional T1 card and associated ribbon cable to support backup and failover PRI configurations. Includes PC Server system for standalone operation.</i></p>	30 Days	USA	\$27,137.00	\$26,594.00
132-33	911-G-9810	<p>E-911 PSAP Server Base Bundle (B)</p> <p>DITSCAP/JITC certified Enhanced 9-1-1 PSAP Server Bundle with High Availability Server, Windows 2012 R2 Operating System, E-911 CCM Base System, and 10 CTI Connect licenses.</p> <p><i>Requires Call Taker licenses for all positions in the PSAP. For solutions requiring support for more than 10 positions, additional CTI Connect licenses must be purchased.</i></p>	30 Days	USA	\$23,972.00	\$23,532.00
132-33	911-G-9820	<p>E-911 PSAP Server Base/ALI Bundle (BA)</p> <p>DITSCAP/JITC certified Enhanced 9-1-1 PSAP Server Bundle with High Availability Server, Windows 2012 R2 Operating System, E-911 CCM Base System, 10 CTI Connect licenses, and E-911 CCM ALI Server.</p> <p><i>Requires Call Taker licenses for all positions in the PSAP. For solutions requiring support for more than 10 positions, additional CTI Connect licenses must be purchased.</i></p>	30 Days	USA	\$40,322.00	\$39,555.00
132-33	911-G-9830	<p>E-911 PSAP Server Base/ALI/CAMA Bundle (BAC)</p> <p>DITSCAP/JITC certified Enhanced 9-1-1 PSAP Server Bundle with High Availability Server, Windows 2012 R2 Operating System, E-911 CCM Base System, 10 CTI Connect licenses, E-911 CCM ALI Server, E-911 12-Port CAMA PRI Gateway System.</p> <p><i>Includes required interface cards, power supply, and cables for CAMA system. Requires Call Taker licenses for all positions in the PSAP. For solutions requiring support for more than 10 positions, additional CTI Connect licenses must be purchased.</i></p>	30 Days	USA	\$59,230.00	\$58,085.00

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132-33	911-G-9840	E-911 PSAP Server Base/ALI/Reporting Bundle (BAR) DITSCAP/JITC certified Enhanced 9-1-1 PSAP Server Bundle with High Availability Server, Windows 2012 R2 Operating System, E-911 CCM Base System, E-911 CCM ALI Server, and E-911 CCM Reporting Package.  <i>Requires Call Taker licenses for all positions in the PSAP and Relational Database Management System (RDBMS) for reporting respository. For solutions requiring support for more than 10 positions, additional CTI Connect licenses must be purchased.</i>	30 Days	USA	\$66,802.00	\$65,506.00
132-33	911-G-9850	E-911 PSAP Server Base/ALI/Reporting/CAMA Bundle (BARC) DITSCAP/JITC certified Enhanced 9-1-1 PSAP Server Bundle with High Availability Server, Windows 2012 R2 Operating System, E-911 CCM Base System, 10 CTI Connect licenses, E-911 CCM ALI Server, E-911 CCM Reporting Package, and E-911 12-Port CAMA PRI Gateway System.  <i>Includes required interface cards, power supply, and cables for CAMA system. Requires Call Taker licenses for all positions in the PSAP and Relational Database Management System (RDBMS) for reporting respository. For solutions requiring support for more than 10 positions, additional CTI Connect licenses must be purchased.</i>	30 Days	USA	\$83,530.00	\$81,899.00

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<b>911 Solutions</b>						
132-33	911-G-1010	E-911 CCM Base Program (CT) - WIN DITSCAP/JITC certified Enhanced 9-1-1 Base Program - Windows Environment <i>Requires CTI Connect Full Function licenses which must be purchased separately for each resource (extension, DN, Position id, or ACD Queue) being monitored.</i>	30 Days	USA	\$17,500.00	\$17,150.00
132-33	911-G-1090	E-911 CCM Call Taker License - 1 Pack Enhanced 911 Call Taker License - 1 Pack. License required for each call taker telephone. <i>License required for any desktop application connecting to the E-911 CCM Base System. Used in conjunction with CTI Connect License which must be purchased separately.</i>	30 Days	USA	\$500.00	\$490.00
132-33	911-G-1092	E-911 CCM Call Taker License - 5 Pack Enhanced 911 Call Taker License - 5 Pack. License required for each call taker telephone. <i>License required for any desktop application connecting to the E-911 CCM Base System. Used in conjunction with CTI Connect License which must be purchased separately.</i>	30 Days	USA	\$2,425.00	\$2,376.50
132-33	911-G-1094	E-911 CCM Call Taker License - 10 Pack Enhanced 911 Call Taker License - 10 Pack. License required for each call taker telephone. <i>License required for any desktop application connecting to the E-911 CCM Base System. Used in conjunction with CTI Connect License which must be purchased separately.</i>	30 Days	USA	\$4,525.00	\$4,434.50
132-33	911-G-1096	E-911 CCM Call Taker License - 25 Pack Enhanced 911 Call Taker License - 25 Pack. License required for each call taker telephone. <i>License required for any desktop application connecting to the E-911 CCM Base System. Used in conjunction with CTI Connect License which must be purchased separately.</i>	30 Days	USA	\$10,750.00	\$10,535.00
132-33	911-G-1098	E-911 Call Taker License - 50 Pack Enhanced 911 Call Taker License - 50 Pack. License required for each call taker telephone.	30 Days	USA	\$19,950.00	\$19,551.00
132-33	911-G-1099	E-911 Call Taker License - 100 Pack	30 Days	USA	\$35,150.00	\$34,447.00

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		Enhanced 911 Call Taker License - 100 Pack. License required for each call taker telephone.				
132-33	911-G-1110	<p>E-911 CCM ALI Server - WIN</p> <p>DITSCAP/JITC certified Enhanced 9-1-1 Automatic Location Identification (ALI) Server - Windows Environment. Supports 10 ALI Sources and unlimited ALI connections. Provides formatted ALI output to CAD Systems according to NENA standards in ACD environments.</p> <p><i>Requires E-911 CCM Base Program and associated E-911 Call Taker licenses and CTI Connect Full Function licenses. Native Computer Aided Dispatch (CAD) serial and/or TCP/IP interface included for NENA-compliant CAD products.</i></p>	30 Days	USA	\$16,200.00	\$15,876.00
132-33	911-G-1132	<p>E-911 CAD Server - WIN</p> <p>DITSCAP/JITC certified Enhanced 9-1-1 Computer Aided Dispatch (CAD) Server - Windows Environment. Provides Historical ALI information to CAD and workstation systems for key system configurations.</p> <p><i>Requires E-911 CCM Base Program and associated E-911 Call Taker licenses and CTI Connect Full Function licenses. Utilized for non-standard E-911 configurations where ACD is not used and telephones are connected directly to workstations using TAPI. Typically used in small PSAP environments where customer desires calls to ring at all telephone devices with direct trunk access.</i></p>	30 Days	USA	\$12,000.00	\$11,760.00
132-33	911-G-1190	<p>E-911 Training Solution</p> <p>E-911 Training application that allows trainers to deliver simulated incoming Emergency and Non-Emergency calls to trainees and monitor trainee handling of the calls in real-time. Utilizes database of ALI records for selection of various scenarios for trainee response. Application is licensed per trainer position.</p> <p><i>Requires ALI Update utility and Relational Database Management System for ALI database. CTI infrastructure required if automated call delivery and monitoring desired.</i></p>	30 Days	USA	\$15,000.00	\$14,700.00
132-33	911-G-1192	<p>E-911 ALI Update System</p> <p>E-911 server utility to convert and import telephone switch or similar non-MSAG data into a local ALI database for use by the ALI Server. (Input data in RDBMS compatible format)</p> <p><i>Requires ASCII or standard database records of updated ALI data from telephone switches. Can be formatted as "Add/Delete" or as a full replacement.</i></p>	30 Days	USA	\$2,750.00	\$2,695.00

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132-33	911-G-1210	E-911 CAMA Gateway Base Software Package DITSCAP/JITC certified Enhanced 911 CAMA Gateway Base Software - Windows Environment <i>Requires Amtelco cards, Power Supply, cables, and CAMA Gateway licenses to function as a CAMA Gateway system.</i>	30 Days	USA	\$5,000.00	\$4,900.00
132-33	911-G-1212	E-911 CAMA Server Per Port License DITSCAP/JITC certified Enhanced 911 CAMA Gateway Per Port License Fee <i>Requires Amtelco cards, Power Supply, cables, and CAMA Gateway licenses to function as a CAMA Gateway system.</i>	30 Days	USA	\$250.00	\$245.00
132-33	911-G-1270	E-911 SIP Echo Cancellation Library Solical Echo Cancellation library for Asterisk. <i>Required for CAMA SIP Gateway systems. Requires 25% maintenance fee from manufacturer</i>	30 Days	USA	\$1,786.00	\$1,750.00
132-8	911-G-1280	E-911 CAMA 24-port Station Board Amtelco XDS H.100 PCIe 24-port Station Board <i>Amtelco Part Number 259L031. Used for CAMA Gateway systems. Station board must be purchased with -48V Power Supply and cable, Ribbon cable, CAMA Gateway software and High availability PC Server system (equipped with a full card slot) to support the card to connect to CAMA circuits.</i>	30 Days	USA	\$3,913.00	\$3,494.00
132-8	911-G-1285	E-911 CAMA 4-span T1 Board Amtelco XDS H.100 PCIe 4-span T1 Interface Board <i>Used for CAMA Gateway systems. T1 Interface board must be used with CAMA Gateway software and High availability PC Server system (equipped with a full card slot).</i>	30 Days	USA	\$4,893.00	\$4,369.00
132-8	911-G-1290	E-911 CAMA -48V Power Supply Amtelco XDS -48V/115V/230V 175 Watt Power Supply <i>Amtelco Part Number 251L240. Standard -48V power supply for use with Amtelco XDS H.100 PCIe 24-port Station Board. Requires -48V Power Cable to connect to station card.</i>	30 Days	USA	\$200.00	\$196.00
132-8	911-G-1292	E-911 CAMA -48V Power Cable	30 Days	USA	\$31.00	\$31.00

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		Amtelco XDS -48V Internal Power Cable Assembly <i>Amtelco Part Number 232L397. Used with -48V Power Supply to connect to 24-port Station card.</i>				
132-8	911-G-1294	E-911 CAMA Ribbon Cable Amtelco XDS H.100 Ribbon Cable - 4 Connection <i>Amtelco Part Number 257D057. Required to connect 24-port station card with 4-span T1 interface card.</i>	30 Days	USA	\$38.00	\$38.00
132-33	911-G-1310	E-911 CCM Reporting Package - WIN DITSCAP/JITC certified Enhanced 9-1-1 Reporting package - Windows Environment. Includes: Real-time ACD Statistics GUI, Real-time Agent Statistics GUI, Abandoned Call Report, ACD Activity Report, Call Activity Report, Agent Activity Report, CAMA Detail Report, CAMA Utilization Report, and one Easy View report viewer for scheduled reports. <i>Requires E-911 Base Program and Monitor Only CTI Connect licenses. IBM DB2, Oracle, Microsoft SQL Server, or any ODBC-compliant database required.</i>	30 Days	USA	\$24,300.00	\$23,814.00
132-33	911-G-1410	E-911 SoftFone - WIN 32 Enhanced 911 SoftFone for Windows 32-bit - Call Taker Telephony GUI <i>Requires E-911 Base Program, Full Function CTI Connect licenses, and Call Taker License.</i>	30 Days	USA	\$125.00	\$122.50
132-33	911-G-1414	E-911 SoftFone - JAVA Enhanced 911 SoftFone for Java - Call Taker Telephony GUI <i>Requires E-911 Base Program, Full Function CTI Connect licenses, and Call Taker License.</i>	30 Days	USA	\$125.00	\$122.50
132-33	911-G-1420	E-911 Abandoned Call GUI - WIN Enhanced 911 Abandoned Call GUI - WIN Version <i>Requires E-911 Base Program, Full Function CTI Connect licenses, and Call Taker License.</i>	30 Days	USA	\$250.00	\$245.00
132-33	911-G-1424	E-911 Abandoned Call GUI - Java Enhanced 911 Abandoned Call GUI - Java Version	30 Days	USA	\$250.00	\$245.00



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		<i>Requires E-911 Base Program, Full Function CTI Connect licenses, and Call Taker License.</i>				
132-33	911-G-1430	E-911 Chat Server Base Enhanced 911 Chat Server Base Product	30 Days	USA	\$1,000.00	\$980.00
132-33	911-G-1432	E-911 Chat Server User License Enhanced 911 Chat Server User License (Per User) <i>Requires Chat Server Base and Call Taker License per user.</i>	30 Days	USA	\$50.00	\$49.00
132-33	911-G-1440	E-911 ALI Display GUI - WIN Enhanced 911 ALI Display GUI - WIN Version <i>Requires E-911 Base Program, Full Function CTI Connect licenses, and Call Taker License.</i>	30 Days	USA	\$250.00	\$245.00
132-33	911-G-1444	E-911 ALI Display GUI - Java Enhanced 911 ALI Display GUI - Java Version <i>Requires E-911 Base Program, Full Function CTI Connect licenses, and Call Taker License.</i>	30 Days	USA	\$250.00	\$245.00
132-33	911-G-1450	E-911 Advanced Call Taker Softfone - WIN32 Enhanced 911 SoftFone for Windows 32-bit - Call Taker Telephony GUI. Includes speed dial, conference and customizable functions (to the limit of available switch or CSTA telephony functions) Requires E911 Call Taker license per user. <i>Requires E-911 Call Taker License</i>	30 Days	USA	\$500.00	\$479.31
132-33	911-G-1460	Advanced E-911 CallTaker SoftFone - WIN 32 - 1 Pack Advanced E-911 CallTaker SoftFone - WIN 32 - 1 Pack Enhanced 911 SoftFone for Windows 32-bit - Call Taker Telephony GUI. Includes ALI Display GUI (JAVA), Abandoned Call GUI, Queued Calls GUI, and telephony functions: speed dial, conference and customiza	30 Days	USA	\$650.00	\$637.00
132-33	911-G-1462	Advanced E-911 CallTaker SoftFone - WIN 32 - 5 Pack	30 Days	USA	\$3,165.00	\$3,101.70

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		Advanced E-911 CallTaker SoftFone - WIN 32 - 5 Pack Enhanced 911 SoftFone for Windows 32-bit - Call Taker Telephony GUI. Includes ALI Display GUI (JAVA), Abandoned Call GUI, Queued Calls GUI, and telephony functions: speed dial, conference and customiz				
132-33	911-G-1464	Advanced E-911 CallTaker SoftFone - WIN 32 - 10 Pack Advanced E-911 CallTaker SoftFone - WIN 32 - 10 Pack Enhanced 911 SoftFone for Windows 32-bit - Call Taker Telephony GUI. Includes ALI Display GUI (JAVA), Abandoned Call GUI, Queued Calls GUI, and telephony functions: speed dial, conference and customi	30 Days	USA	\$5,895.00	\$5,777.10
132-33	911-G-1466	Advanced E-911 CallTaker SoftFone - WIN 32 - 25 Pack Advanced E-911 CallTaker SoftFone - WIN 32 - 25 Pack Enhanced 911 SoftFone for Windows 32-bit - Call Taker Telephony GUI. Includes ALI Display GUI (JAVA), Abandoned Call GUI, Queued Calls GUI, and telephony functions: speed dial, conference and customi	30 Days	USA	\$14,050.00	\$13,769.00
132-33	911-G-1468	Advanced E-911 CallTaker SoftFone - WIN 32 - 50 Pack Advanced E-911 CallTaker SoftFone - WIN 32 - 50 Pack Enhanced 911 SoftFone for Windows 32-bit - Call Taker Telephony GUI. Includes ALI Display GUI (JAVA), Abandoned Call GUI, Queued Calls GUI, and telephony functions: speed dial, conference and customi	30 Days	USA	\$25,850.00	\$25,333.00
132-33	911-G-1469	Advanced E-911 CallTaker SoftFone - WIN 32 - 100Pack Advanced E-911 CallTaker SoftFone - WIN 32 - 100 Pack Enhanced 911 SoftFone for Windows 32-bit - Call Taker Telephony GUI. Includes ALI Display GUI (JAVA), Abandoned Call GUI, Queued Calls GUI, and telephony functions: speed dial, conference and custom	30 Days	USA	\$45,650.00	\$44,737.00
132-33	911-G-1472	E-911 Workstation CallTTY Display GUI DXSoft CallTTY v2.35 program to communicate with phone TTY/TDD devices via a sound card. <i>Requires Telephone Handset Audio Tap and dedicated soundcard. Customization not available.</i>	30 Days	USA	\$50.00	\$47.00
132-33	911-G-1474	E-911 Workstation TDD Display GUI	30 Days	USA	\$250.00	\$245.00

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		Workstation Telecommunications Device for the Deaf (TDD) Graphical User Interface display with 12 programmable text messages. <i>Requires Telephone Handset Audio Tap and dedicated soundcard. Customization available.</i>				
132-33	911-G-1510	Fire Station Alerting - Base Program Fire Station Alerting - Base Program <i>Requires a single RealSpeak license</i>	30 Days	USA	\$6,500.00	\$6,370.00
132-33	911-G-1512	Fire Station Alerting - Per Notified Location License Fire Station Alerting - Per Notified Location License	30 Days	USA	\$500.00	\$490.00
132-33	911-G-1560	E-911 Display Board Interface - WIN E-911 Display Board Interface - WIN Display Board Interface - Spectrum or equivalent, includes configurable display information, display criteria and display colors	30 Days	USA	\$6,500.00	\$6,370.00
132-33	911-G-1570	E-911 Center Call Taker Visual Status Monitoring GUI E-911 Center Call Taker Visual Status Monitoring GUI A real-time GUI (for display on big board, or supervisory workstation) - visually representing the status and activity of emergency call takers. <i>Customized to match call center layout</i>	30 Days	USA	\$5,350.00	\$5,243.00
132-33	911-G-1600	Switch Time Synchronizer Switch Time Synchronizer for Siemens Hicom and Siemens HiPath switches. <i>Requires access to Siemens RMX port via Serial or TCP/IP.</i>	30 Days	USA	\$1,200.00	\$1,176.00
132-33	911-G-1962	E-911 Display Board Interface - WIN E-911 Display Board Interface - Spectrum or equivalent, includes configurable display information, display criteria and display colors. <i>Requires E-911 Base System and E-911 Reporting Server.</i>	30 Days	USA	\$4,975.00	\$4,875.00
132-8	911-G-2030	E-911 Telephone Handset Audio Tap (THAT) JK Audio Telephone Handset Audio Tap (PN THAT-1) <i>Used for MicroAutomation workstation TDD solution to tap the handset to PC Sound Card. Requires dedicated sound card in workstation PC.</i>	30 Days	USA	\$300.00	\$294.00

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132-8	911-G-2032	E-911 External USB Sound Card StarTech ICUSBAUDIOB 2-Channel USB Interface Audio Adapter <i>Used for MicroAutomation workstation TDD solution to direct sound from the telephone handset to PC.</i>	30 Days	USA	\$50.00	\$49.00
132-8	911-G-2034	E-911 Internal Serial Card SIIG 2-port Industrial RS-232 PCI Express Adapter Card <i>Used for ALI Server interfaces to external ALI databases via modem.</i>	30 Days	USA	\$150.00	\$147.00
132-8	911-G-2038	Spectracom NENA-compliant NetClock Network Time Server Spectracom NENA-compliant NetClock Network Time Server Model 9483 - NetClock/GPS Stratum 1 time source with built-in Ethernet connectivity and NTP server with web browser interface. MIL-STD-810F tested chassis includes front panel displays, 19" width (1U high) and rack mounting ears with handles. NENA-compliant. RoHS and CE compliant. Available oscillators: TCXO, OCXO, or Rubidium. <i>Includes GPS/GLONASS Outdoor Antenna, with L-bracket for vent pipe/pole mounting via metal strap (compatible with CAL7XXX or CALP7XXX cable), 1" schedule 40 PVC pipe, GPS Surge Protector, GPS Antenna mount, and GPS Coax Antenna cable (up to 400').</i>	30 Days	USA	\$12,069.00	\$11,827.00
132-8	911-G-3050	E-911 CCM Server High Availability PC Server System - Basic Dell PowerEdge R320 Rack-Mounted PC Server system with Intel Xeon E5-2420, 1.9GHz CPU, 15MB Cache, 8GB RDIMM, 2-500 GB 7.2K RPM SATA Drives in a RAID 1 configuration, Dual Hot Plug Power Supplies, on-board Broadcom Dual Port NIC, DVD+/-RW Internal drive, and Windows 2012 Server R2 operating system. Includes 3-year warranty. <i>Used for standalone E-911 PSAP Servers without Reporting components.</i>	30 Days	USA	\$4,472.00	\$4,382.00
132-8	911-G-3052	E-911 CCM Server High Availability PC Server System - Advanced Dell PowerEdge R420 Rack-Mounted PC Server system with Dual Intel Xeon E5-2420, 1.9GHz CPUs, 15MB Cache, 8GB RDIMM, 2-250GB 7.2K RPM SATA Drive and 3-500 GB 7.2K RPM SATA Drives in a RAID 1/5 configuration, Dual Hot Plug Power Supplies, on-board Broadcom Dual Port NIC, DVD+/-RW Internal drive, and Windows 2012 Server R2 operating system. Includes 3-year warranty. <i>Used for standalone E-911 PSAP Servers with Reporting component.</i>	30 Days	USA	\$6,652.00	\$6,519.00

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132-8	911-G-3056	E-911 CAMA Gateway High Availability PC Server System HP ML350 Rack-Mounted PC Server system with Single Six-Core 1.9GHz CPU, 15MB Cache, 4 GB RAM, Dual Power Supplies, Dual NIC, 300GB 10KRPM RAID 1/5 system, and Windows 2012 Server R2 operating system. Includes a 5-year extended warranty. <i>Used for standalone CAMA Gateway systems. System equipped with two large card slots for Amtelco PCIe cards.</i>	30 Days	USA	\$6,095.00	\$5,973.00
132-8	911-G-3058	E-911 CCM/CAMA Gateway High Availability PC Server System HP ML350 Rack-Mounted system with Dual Six-Core 1.9GHz CPUs, 15MB Cache, 8 GB RAM, Dual Power Supplies, Dual NIC, 300GB 10KRPM RAID 1/5 system, and Windows 2012 Server R2 operating system. Includes a 5-year extended warranty. <i>Used for combined CAMA Gateway / E-911 PSAP Server systems. System equipped with two large card slots for Amtelco PCIe cards.</i>	30 Days	USA	\$7,124.00	\$6,981.00
132-8	911-G-3070	E-911 System Installation Kit E-911 System Installation kit for single server system. Includes: 15" monitor, keyboard, mouse, serial adapter, and cables. <i>Required for installations where no KVM and associated peripherals exist for controlling the PC server.</i>	30 Days	USA	\$350.00	\$343.00
132-33	911-G-3500	E-911 CCM Enhanced Diagnostic Display Server E-911 CallCenter Millennium Enhanced Diagnostic Display Server - Collects and distributes hardware/software/component status information to EDD client applications. SNMP alerts supported natively; support for other connections require EDD connectors. Licensed by Server. One EDD Server required per installation. <i>SNMP support provided natively. Application log and Database connectors available separately.</i>	30 Days	USA	\$17,500.00	\$17,150.00
132-33	911-G-3512	E-911 CCM EDD Database Connector E-911 CallCenter Millennium Enhanced Diagnostic Display Database Connector - Connector for EDD Server to support monitoring Relational Database systems. One Connector required per database. Requires EDD Server. <i>Customization required to specify "heartbeat" query. Connector interfaces with multiple databases of the same type (i.e. same query) to support redundant database configurations.</i>	30 Days	USA	\$5,000.00	\$4,900.00

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
132-33	911-G-3520	E-911 CCM EDD Notification Module E-911 CallCenter Millennium Enhanced Diagnostic Notification Module - Client application to EDD Server to generate alerts according to predefined rules. Supports e-mail and SMS-based alerts natively. One Diagnostic Notification Module required per EDD Server instance. <i>Rules, targets, and notification medium must be defined for notification to occur.</i>	30 Days	USA	\$5,000.00	\$4,900.00
132-33	911-G-3532	E-911 CCM EDD Status Display E-911 CallCenter Millennium EDD Status Display application - Graphical User Interface to display real-time status of components monitored by EDD Server. Requires EDD Server. One license required per user. <i>Display can be customized according to user requirements.</i>	30 Days	USA	\$500.00	\$490.00
132-33	911-G-4101	Omni911 NextGen IP Telephone System - JITC Certified DoD JITC-Certified Omni911 Next Generation 9-1-1 telephone system for use with Session Initiated Protocol (SIP) endpoint devices. Capable of interfacing with digital and analog trunk circuits in addition to native SIP connections. Used in conjunction with standard SIP endpoint devices such as SIP telephones, SIP clients, and Omni911 SoftPhone client. <i>JITC-certified version with security lock downs according to DoD STIGs. Includes MySQL Database for configuration information. Requires Linux-based Hardware platform and telephony circuit cards for legacy (analog, digital) circuit connections. Includes MySQL Database for configuration information. Requires Linux-based Hardware platform and telephony circuit cards for legacy (analog, digital) circuit connections.</i>	30 Days	USA	\$10,000.00	\$8,000.00
132-33	911-G-4102	High Availability IP Telephone System Option High Availability Switching option for Omni911 Next Generation 9-1-1 Telephone System in a redundant configuration. <i>Requires Asterisk switching environment on a Linux operating system. Only 1 license required per deployment.</i>	30 Days	USA	\$6,158.60	\$5,542.75
132-33	911-G-4106	Omni911 NextGen Communications Server - JITC Certified DoD JITC-Certified Omni911 Next Generation 9-1-1 Communications Server for Omni911 SoftPhone Client. Provides configuration and central control for Omni911 SoftPhone clients for DoD ECC environments.	30 Days	USA	\$27,000.00	\$24,300.00

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		<i>JITC-Certified to operate in DoD environments under Windows Server 2016.</i>				
132-33	911-G-4111	Omni911 NextGen ALI Server - JITC Certified DoD JITC-Certified Omni911 Next Generation 9-1-1 Automatic Location Identification Server for ECC environments. Supports links to ALI databases via modem (serial), TCP, Web Services, ODBC, and JDBC connections. Interfaces with both Next Generation and Legacy ALI databases and supports ALI formatting for incoming and outgoing connections using custom format files. <i>JITC-Certified to operate in DoD environments under Windows Server 2016. Requires Omni911 Communications Server. Includes format files for standard ALI source formats such as ALI Type 11, LoST, etc.</i>	30 Days	USA	\$11,600.00	\$10,440.00
132-33	911-G-4116	Omni911 NextGen Reporting Package - JITC Certified DoD JITC-Certified Omni911 Next Generation 9-1-1 Reporting Package including standard ECC reports -- Abandoned Call Report, Agent Activity Report, ALI Discrepancy Report, Call Answer Report, Call Breakdown Report, Call Trace Report, and Call Detail Report. <i>JITC-Certified to operate in DoD environments under Windows Server 2016. Requires Omni911 Communications Server. Reports available as Crystal Reports for ad hoc and scheduled report generation.</i>	30 Days	USA	\$10,000.00	\$8,000.00
132-33	911-G-4121	Omni911 NextGen SMS Server - JITC Certified DoD JITC-Certified Omni911 Next Generation 9-1-1 SMS Server to receive and distribute Text Messages delivered via SIP i3 protocol. Includes interface to NENA compliant CAD systems for incident tracking of SMS conversations. <i>JITC-Certified to operate in DoD environments under Windows Server 2016. Requires Omni911 Communications Server and Dialogic XMS licenses for operation with TCC.</i>	30 Days	USA	\$10,800.00	\$9,720.00
132-33	911-G-4122	Omni911 NextGen SMS Session Licenses - 10 pack Next Generation 9-1-1 SMS Session License package for 10 concurrent text conversations. <i>Dialogic PowerMedia licensing for text conversations delivered according to NENA i3 specifications (i.e. SIP-MSRP). Licenses based upon simultaneous conversations. Includes 10 ports Voice Media Server and 10 ports of Text/Multimedia MSRP Messaging Sessions</i>	30 Days	USA	\$1,680.00	\$1,550.00

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
132-33	911-G-4126	<p>Omn911 NextGen Recording Archive - JITC Certified</p> <p>DoD JITC-Certified Next Generation 9-1-1 centralized Recording Archive solution for storage and retrieval of recorded emergency conversations from the Omni911 system. Includes a comprehensive search engine that allows recorded conversations to be easily located using ANI, ALI, extension, or other search criteria. Recordings can be exported using the interface to standard wave format.</p> <p><i>JITC-Certified to operate in DoD environments under Windows Server 2016. Requires Omni911 Communications Server and a network server with a shared directory to archive recorded files. Provides an inexpensive way to archive and retrieve conversations recorded by the Omni911 SoftPhone IRR function.</i></p>	30 Days	USA	\$5,000.00	\$4,500.00
132-33	911-G-4141	<p>Omni911 SoftPhone Client - JITC Certified</p> <p>DoD JITC-Certified Next Generation 9-1-1 Communications Client for SIP environments. Includes line appearances, phone control, dial pad, phone book, ALI display, quick transfer buttons, active call display, call history, abandoned call display, radio integration, instant recall recording, text messaging support, and TDD.</p> <p><i>JITC-Certified to operate in DoD environments under Windows 10. Requires Omni911 Communications Server. Can be used with any standard SIP telephone switch such as Atos Openscape, Cisco UCM, Genband, Avaya CM 7, and the MicroAutomation Omni911 IP Telephone System.</i></p>	30 Days	USA	\$4,000.00	\$2,800.00



SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
<b>CallCenter Millennium</b>						
132-33	CCM-G-1010	CallCenter Millennium Base Program (CT) - WIN CallCenter Millennium Base Program for Windows - CTI Connect version <i>Requires Full Function CTI Connect licenses.</i>	30 Days	USA	\$17,500.00	\$17,150.00
132-33	CCM-G-1100	CallCenter Millennium User License - 1 Pack CallCenter Millennium User License - 1 Pack. License required for each agent telephone.	30 Days	USA	\$375.00	\$367.50
132-33	CCM-G-1102	CallCenter Millennium User License - 5 Pack CallCenter Millennium User License - 5 Pack. License required for each agent telephone.	30 Days	USA	\$1,825.00	\$1,788.50
132-33	CCM-G-1104	CallCenter Millennium User License - 10 Pack CallCenter Millennium User License - 10 Pack. License required for each agent telephone.	30 Days	USA	\$3,400.00	\$3,332.00
132-33	CCM-G-1106	CallCenter Millennium User License - 25 Pack CallCenter Millennium User License - 25 Pack. License required for each agent telephone.	30 Days	USA	\$8,050.00	\$7,889.00
132-33	CCM-G-1108	CallCenter Millennium User License - 50 Pack CallCenter Millennium User License - 50 Pack. License required for each agent telephone.	30 Days	USA	\$15,000.00	\$14,700.00
132-33	CCM-G-1110	CallCenter Millennium User License - 75 Pack CallCenter Millennium User License - 75 Pack. License required for each agent telephone.	30 Days	USA	\$20,500.00	\$20,090.00
132-33	CCM-G-1112	CallCenter Millennium User License - 100 Pack CallCenter Millennium User License - 100 Pack. License required for each agent telephone.	30 Days	USA	\$24,500.00	\$24,010.00
132-33	CCM-G-1118	CallCenter Millennium User License - Site License CallCenter Millennium User License - License for 1 Physical Site <i>One site only.</i>	30 Days	USA	\$100,000.00	\$98,000.00

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
132-33	CCM-G-1352	MicroAutomation Gateway for I3 - WIN MicroAutomation CSTA Gateway (Windows) for Interactive Intelligence (I3) telephone switches. <i>Provides a standard CSTA interface to the Interactive Intelligence 2.4 telephone switch. Requires Full Function CTI Connect licenses for full CTI functionality. Uses I3 v2.4 SDK. Customer must be at V2.4 Software Release for the I3 switch.</i>	30 Days	USA	\$5,000.00	\$4,900.00
132-33	CCM-G-1400	CallCenter Millennium IVR Interface Option Port License CallCenter Millennium IVR Interface Option Port License <i>Requires CallCenter Millennium IVR Interface Option Base.</i>	30 Days	USA	\$150.00	\$147.00
132-33	CCM-G-1412	CallCenter Millennium IVR Interface Option Base - Edify NT CallCenter Millennium IVR Interface Option Base - Edify NT <i>Requires Full Function CTI Connect licenses and Base System. No Agent licenses are required for IVR ports.</i>	30 Days	USA	\$1,500.00	\$1,470.00
132-33	CCM-G-1424	CallCenter Millennium IVR Interface Option Base - DirectTalk for AIX CallCenter Millennium IVR Interface Option Base - DirectTalk for AIX/WebSphere Voice Response <i>Requires Full Function CTI Connect licenses and Base System. No Agent licenses are required for IVR ports.</i>	30 Days	USA	\$1,500.00	\$1,470.00
132-33	CCM-G-1430	CallCenter Millennium IVR Interface Option Base - Intervoice-Brite NT CallCenter Millennium IVR Interface Option Base - Intervoice-Brite NT <i>Requires Full Function CTI Connect licenses and Base System. No Agent licenses are required for IVR ports.</i>	30 Days	USA	\$1,500.00	\$1,470.00
132-33	CCM-G-1460	CallCenter Millennium IVR Interface Option Base - VoiceXML CallCenter Millennium IVR Interface Option Base - VoiceXML interface <i>Requires Full Function CTI Connect licenses and Base System. No Agent licenses are required for IVR ports.</i>	30 Days	USA	\$1,500.00	\$1,470.00
132-33	CCM-G-1510	CallCenter Millennium SoftFone - WIN 32 CallCenter Millennium SoftFone for Windows 32-bit - Agent Telephony GUI	30 Days	USA	\$125.00	\$122.50

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		<i>Requires Full Function CTI Connect licenses and Base System. Agent Licenses are required.</i>				
132-33	CCM-G-1514	CallCenter Millennium SoftFone - JAVA CallCenter Millennium SoftFone for Java - Agent Telephony GUI. <i>Requires Full Function CTI Connect licenses and Base System. Agent Licenses are required.</i>	30 Days	USA	\$125.00	\$122.50
132-33	CCM-G-2000	CallCenter Millennium SAM Realtime Option - WIN CallCenter Millennium Statistical Analysis Manager (SAM) Realtime Option for Windows. Includes customizable Java ACD Summary and Agent Summary GUI applications. <i>Requires Monitor Only CTI Connect licenses and Base System. GUI applications written in Java can run on any Operating System that supports Java. Customization of GUI applications available for an additional services fee.</i>	30 Days	USA	\$12,500.00	\$12,250.00
132-33	CCM-G-2040	CallCenter Millennium SAM Historical Option (DB2) - WIN CallCenter Millennium Statistical Analysis Manager (SAM) Historical Option for Windows - IBM DB2 Interface. Includes Call Detail Report, Agent Activity Report, ACD Queue Report, and Abandoned Call Report in a Microsoft Access package. <i>Requires Monitor Only CTI Connect licenses, Base System, and IBM DB2 Database. Custom reports available for an additional services fee.</i>	30 Days	USA	\$12,500.00	\$12,250.00
132-33	CCM-G-2050	CallCenter Millennium SAM Historical Option (Oracle) - WIN CallCenter Millennium Statistical Analysis Manager (SAM) Historical Option for Windows - Oracle Interface. Includes Call Detail Report, Agent Activity Report, ACD Queue Report, and Abandoned Call Report in a Microsoft Access package. <i>Requires Monitor Only CTI Connect licenses, Base System, and Oracle database. Custom reports available for an additional services fee.</i>	30 Days	USA	\$12,500.00	\$12,250.00
132-33	CCM-G-2060	CallCenter Millennium SAM Historical Option (SQL Server) - WIN CallCenter Millennium Statistical Analysis Manager (SAM) Historical Option for Windows - MS SQL Server Interface. Includes Call Detail Report, Agent Activity Report, ACD Queue Report, and Abandoned Call Report in a Microsoft Access package. <i>Requires Monitor Only CTI Connect licenses, Base System, and Microsoft SQL Server database. Custom reports available for an additional services fee.</i>	30 Days	USA	\$12,500.00	\$12,250.00

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
132-33	CCM-G-2062	<p>CallCenter Millennium SAM Historical Option (ODBC) - WIN</p> <p>CallCenter Millennium Statistical Analysis Manager (SAM) Historical Option for Windows - MS Windows ODBC-32 Interface. Includes Call Detail Report, Agent Activity Report, ACD Queue Report, and Abandoned Call Report in a Microsoft Access package.</p> <p><i>Requires Monitor Only CTI Connect licenses, Base System, and ODBC Compatible database. Custom reports available for an additional services fee.</i></p>	30 Days	USA	\$12,500.00	\$12,250.00
132-33	CCM-G-2070	<p>CallCenter Millennium SAM Full Reporting (DB2) - WIN</p> <p>CallCenter Millennium Statistical Analysis Manager (SAM) Realtime and Historical Option for Windows - IBM DB2 Interface. Includes customizable Java ACD Summary and Agent Summary GUI applications and Call Detail Report, Agent Activity Report, ACD Queue Report, and Abandoned Call Report in a Microsoft Access package.</p> <p><i>Requires Monitor Only CTI Connect licenses, Base System, and IBM DB2 database. GUI applications written in Java can run on any Operating System that supports Java. Custom reports or customization of GUI applications available for an additional services fee.</i></p>	30 Days	USA	\$22,000.00	\$21,560.00
132-33	CCM-G-2080	<p>CallCenter Millennium SAM Full Reporting (Oracle) - WIN</p> <p>CallCenter Millennium Statistical Analysis Manager (SAM) Realtime and Historical Option for Windows - Oracle Interface. Includes customizable Java ACD Summary and Agent Summary GUI applications and Call Detail Report, Agent Activity Report, ACD Queue Report, and Abandoned Call Report in a Microsoft Access package.</p> <p><i>Requires Monitor Only CTI Connect licenses, Base System, and Oracle database. GUI applications written in Java can run on any Operating System that supports Java. Custom reports or customization of GUI applications available for an additional services fee.</i></p>	30 Days	USA	\$22,000.00	\$21,560.00
132-33	CCM-G-2090	<p>CallCenter Millennium SAM Full Reporting (SQL Server) - WIN</p> <p>CallCenter Millennium Statistical Analysis Manager (SAM) Realtime and Historical Option for Windows - MS SQL Server Interface. Includes customizable Java ACD Summary and Agent Summary GUI applications and Call Detail Report, Agent Activity Report, ACD Queue Report, and Abandoned Call Report in a Microsoft Access package.</p> <p><i>Requires Monitor Only CTI Connect licenses, Base System, and Microsoft SQL Server Database. GUI applications written in Java can run on any Operating System that supports Java. Custom reports or customization of GUI applications available for an additional services fee.</i></p>	30 Days	USA	\$22,000.00	\$21,560.00

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
132-33	CCM-G-2092	CallCenter Millennium SAM Full Reporting (ODBC) - WIN CallCenter Millennium Statistical Analysis Manager (SAM) Realtime and Historical Option for Windows - MS Windows ODBC-32 Interface. Includes customizable Java ACD Summary and Agent Summary GUI applications and Call Detail Report, Agent Activity Report, ACD Queue Report, and Abandoned Call Report in a Microsoft Access package. <i>Requires Monitor Only CTI Connect licenses, Base System, and ODBC compatible database. GUI applications written in Java can run on any Operating System that supports Java. Custom reports or customization of GUI applications available for an additional services fee.</i>	30 Days	USA	\$22,000.00	\$21,560.00
132-33	CCM-G-2100	CallCenter Millennium Query Server (DB2) - WIN CallCenter Millennium Query Server for Windows - IBM DB2 Interface <i>Requires an IBM DB2 database.</i>	30 Days	USA	\$5,000.00	\$4,900.00
132-33	CCM-G-2110	CallCenter Millennium Query Server (Oracle) - WIN CallCenter Millennium Query Server for Windows - Oracle Interface <i>Requires an Oracle database.</i>	30 Days	USA	\$5,000.00	\$4,900.00
132-33	CCM-G-2120	CallCenter Millennium Query Server (SQL Server) - WIN CallCenter Millennium Query Server for Windows - MS SQL Server Interface <i>Requires a Microsoft SQL Server database.</i>	30 Days	USA	\$5,000.00	\$4,900.00
132-33	CCM-G-2122	CallCenter Millennium Query Server (ODBC) - WIN CallCenter Millennium Query Server for Windows - MS Windows ODBC-32 Interface <i>Requires an ODBC-compatible database.</i>	30 Days	USA	\$5,000.00	\$4,900.00
132-33	CCM-G-2200	CallCenter Millennium Host Server - WIN CallCenter Millennium Host Server for Windows <i>Requires IBM Websphere Host-on-Demand.</i>	30 Days	USA	\$5,000.00	\$4,900.00
132-33	CCM-G-2240	CallCenter Millennium Digital Recorder Interface - WIN CallCenter Millennium Digital Recorder Interface component for Eventide, Dictaphone, NICE, and Verint digital recorders.	30 Days	USA	\$5,000.00	\$4,900.00

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		<i>Provides the ability to tag call recordings with CTI data items such as ANI, DNIS, CALL ID, etc). Data and keywords are configurable. Requires CallCenter Millennium Base System and appropriate licenses from Digital Recorder product to support interface to the digital recorder.</i>				
132-33	CCM-G-2310	CallCenter Millennium Intelligent Routing (CT) - WIN CallCenter Millennium Intelligent Routing for Windows - CTI Connect Server - Call Routing Manager <i>Requires Full Function CTI Connect licenses and CallCenter Millennium Base System.</i>	30 Days	USA	\$4,000.00	\$3,920.00
132-33	CCM-G-2400	CallCenter Millennium SKBR - WIN CallCenter Millennium Skills Based Routing Option for Windows <i>Requires Full Function CTI Connect licenses and CallCenter Millennium Base System.</i>	30 Days	USA	\$25,000.00	\$24,500.00
132-33	CCM-G-2410	CallCenter Millennium S2S Transfer - WIN CallCenter Millennium Switch-to-Switch Transfer Option for Windows <i>Requires Full Function CTI Connect licenses and CallCenter Millennium Base System.</i>	30 Days	USA	\$10,000.00	\$9,800.00
132-33	CCM-G-2420	CallCenter Millennium Load Balancing - Windows CallCenter Millennium Load Balancing Option for Windows <i>Requires Full Function CTI Connect licenses and CallCenter Millennium Base System.</i>	30 Days	USA	\$25,000.00	\$24,500.00
132-33	CCM-G-3000	CSTA Switch Simulator 2.1 (Windows) CSTA Switch Simulator 2.1 for Windows. Includes USB Hardware key. 20% Maintenance Support fee required. <i>Used for customers that wish to simulate CTI events and call control without the use of a telephone switch. Note: A 20% required maintenance and support fee must be charged for all Enghouse products.</i>	30 Days	USA	\$9,500.00	\$9,310.00
132-33	CCM-G-3010	CTI Connect Software Development Kit CTI Connect Software Development Kit, one license required per developer seat. 20% Maintenance Support fee required. <i>Used for customers that wish to develop code directly to CTI Connect without interfacing with CallCenter Millennium. Note: A 20% required maintenance and support fee must be charged for all Enghouse products.</i>	30 Days	USA	\$2,500.00	\$2,450.00

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
132-33	CCM-G-3015	CTI Connect Full Function Server License Full function CTI license for a single server. <i>Full function CTI license for a single server, the server will support the maximum number of devices as specified in the document "EI CTI Connect Feature and Compatibility Matrix".</i>	30 Days	USA	\$60,000.00	\$58,800.00
132-33	CCM-G-3016	CTI Connect Full Function Server License - Hot Backup Hot Backup Full function CTI license for a single server. <i>These licenses are for hot backup servers and must accompany a full production server license.</i>	30 Days	USA	\$30,000.00	\$29,400.00
132-33	CCM-G-3020	CTI Connect (Windows) Full Function per device license (1 to 50 licenses) Full function CTI Connect license supporting a single device. License fee for 1 to 50 devices. Includes one USB dongle. 20% Maintenance Support fee required. <i>Full function CTI license supporting a single device. Specify number of devices when ordering (minimum of 10). Includes one USB Dongle. License price is cumulative calculated, first 50 licenses of an order at \$200, the next 100 at \$180 and all additional ones at \$50. One order one license dongle. If the order should be split, additional dongles and set up has to be purchased (E50021-001). Note: A 20% required maintenance and support fee must be charged for all Enghouse products.</i>	30 Days	USA	\$200.00	\$196.00
132-33	CCM-G-3021	CTI Connect Full Function Per Device License, 1 - 50 licenses - Hot Backup Hot Backup Full function CTI license supporting a single device. <i>Specify number of devices when ordering (minimum of 10). License price is cumulative with the pricing tiers being 10-50, 51-150 and 151+. These licenses are for hot backup servers and must accompany a full production server license. Current Release is 8.2 and 8.1. Versions 7.7, 7.6 are still available for sale but unsupported</i>	30 Days	USA	\$100.00	\$98.00
132-33	CCM-G-3030	CTI Connect (Windows) Full Function per device license (51 to 150 licenses) Full function CTI Connect license supporting a single device. License fee for 51 to 150 devices. 20% Maintenance Support fee required.	30 Days	USA	\$180.00	\$176.50

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		<p><i>Full function CTI license supporting a single device. Specify number of devices when ordering (minimum of 10). Includes one USB Dongle. License price is cumulative calculated, first 50 licenses of an order at \$200, the next 100 at \$180 and all additional ones at \$50. One order one license dongle. If the order should be split, additional dongles and set up has to be purchased (E50021-001). Note: A 20% required maintenance and support fee must be charged for all Enghouse products.</i></p>				
132-33	CCM-G-3031	<p>CTI Connect Full Function Per Device License, 51-150 licenses - Hot Backup            Hot Backup Full function CTI license supporting a single device.</p> <p><i>Specify number of devices when ordering (minimum of 10). License price is cumulative with the pricing tiers being 10-50, 51-150 and 151+. These licenses are for hot backup servers and must accompany a full production server license. Current Release is 8.2 and 8.1. Versions 7.7, 7.6 are still available for sale but unsupported</i></p>	30 Days	USA	\$90.00	\$88.20
132-33	CCM-G-3040	<p>CTI Connect (Windows) Full Function per device license (150+ licenses)            Full function CTI Connect license supporting a single device. License fee for over 150 devices. 20% Maintenance Support fee required.</p> <p><i>Full function CTI license supporting a single device. Specify number of devices when ordering (minimum of 10). Includes one USB Dongle. License price is cumulative calculated, first 50 licenses of an order at \$200, the next 100 at \$180 and all additional ones at \$50. One order one license dongle. If the order should be split, additional dongles and set up has to be purchased (E50021-001). Note: A 20% required maintenance and support fee must be charged for all Enghouse products.</i></p>	30 Days	USA	\$50.00	\$49.00
132-33	CCM-G-3041	<p>CTI Connect Full Function Per Device License, 150+ licenses - Hot Backup            Hot Backup Full function CTI license supporting a single device.</p> <p><i>Specify number of devices when ordering (minimum of 10). License price is cumulative with the pricing tiers being 10-50, 51-150 and 151+. These licenses are for hot backup servers and must accompany a full production server license. Current Release is 8.2 and 8.1. Versions 7.7, 7.6 are still available for sale but unsupported.</i></p>	30 Days	USA	\$25.00	\$24.50
132-33	CCM-G-3050	<p>CTI Connect (Windows) Monitor Only per device license (1 to 150 licenses)            Monitor Only CTI Connect license supporting a single device. License fee for 1 to 150 devices. Includes one USB dongle. 20% Maintenance Support fee required.</p>	30 Days	USA	\$75.00	\$73.50



SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		<p><i>Monitor-only license supporting a single device. Specify number of devices when ordering (minimum of 25). Includes one USB Dongle. License price is cumulative calculated, first 150 licenses of an order at \$75, all additional ones at \$25. One order includes one license Dongle. If the order should be split, additional dongles and set up has to be purchased (E50021-001). Note: A 20% required maintenance and support fee must be charged for all Enghouse products.</i></p>				
132-33	CCM-G-3060	<p>CTI Connect (Windows) Monitor Only per device license (150+ licenses)</p> <p>Monitor Only CTI Connect license supporting a single device. License fee for over 150 devices. 20% Maintenance Support fee required.</p> <p><i>Monitor-only license supporting a single device. Specify number of devices when ordering (minimum of 25). Includes one USB Dongle. License price is cumulative calculated, first 150 licenses of an order at \$75, all additional ones at \$25. One order includes one license Dongle. If the order should be split, additional dongles and set up has to be purchased (E50021-001). Note: A 20% required maintenance and support fee must be charged for all Enghouse products.</i></p>	30 Days	USA	\$25.00	\$24.50
132-33	CCM-G-3070	<p>CTI Connect (Windows) Monitor Plus per device license (1 to 150 licenses)</p> <p>Monitor Plus CTI Connect license supporting a single device. Monitor Plus provides same functionality as Monitor Only plus Single Step Conferencing and Hangup control function. License fee for 1 to 150 devices. Includes one USB dongle. 20% Maintenance Support fee required.</p> <p><i>Same as Monitor license, plus single step conferencing and hang up call control function (minimum of 25). Includes one USB Dongle. License price is cumulative calculated, first 150 licenses of an order at \$100, all additional ones at \$40. One order includes one license Dongle. If the order should be split, additional dongles and set up has to be purchased ((E50021-001). Note: A 20% required maintenance and support fee must be charged for all Enghouse products.</i></p>	30 Days	USA	\$100.00	\$98.00
132-33	CCM-G-3080	<p>CTI Connect (Windows) Monitor Plus per device license (150+ licenses)</p> <p>Monitor Plus CTI Connect license supporting a single device. Monitor Plus provides same functionality as Monitor Only plus Single Step Conferencing and Hangup control function. License fee for over 150 devices. 20% Maintenance Support fee required.</p>	30 Days	USA	\$40.00	\$39.20

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		<p><i>Same as Monitor license, plus single step conferencing and hang up call control function (minimum of 25). Includes one USB Dongle. License price is cumulative calculated, first 150 licenses of an order at \$100, all additional ones at \$40. One order includes one license Dongle. If the order should be split, additional dongles and set up has to be purchased ((E50021-001). Note: A 20% required maintenance and support fee must be charged for all Enghouse products.</i></p>				
132-33	CCM-G-3090	<p>CTI Connect Additional USB Hardware Key</p> <p>Additional USB license dongle, programmed for specific license number to split license orders over different dongles. 20% Maintenance Support fee required.</p> <p><i>Required if device licenses will be spread among different CTI Servers. Purchase one dongle for each additional CTI Server after the first CTI Server. Note: A 20% required maintenance and support fee must be charged for all Enghouse products.</i></p>	30 Days	USA	\$200.00	\$196.00
132-33	CCM-G-3095	<p>CTI Connect Full Function Per Device License - Cold Backup</p> <p>Cold Backup Full function CTI license supporting a single device.</p> <p><i>These licenses are for cold backup servers and must accompany a full production server license. The server will support the maximum number of devices as specified in the document "EI CTI Connect Feature and Compatibility Matrix".</i></p>	30 Days	USA	\$50.00	\$49.00
132-33	CCM-G-3100	<p>CTI Connect Call Information Manager (CIM), Single Site</p> <p>CTI Connect Call Information Manager, Single Site application. 20% Maintenance Support fee required.</p> <p><i>The Call Information Manager is a software module that manages data associated with a call. The Call Information Manager makes the data available to the applications that handle that call outside of CallCenter Millennium. Note: A 20% required maintenance and support fee must be charged for all Enghouse products.</i></p>	30 Days	USA	\$8,250.00	\$8,085.00
132-33	CCM-G-3110	<p>CTI Connect Call Information Manager (CIM), Multi Site</p> <p>CTI Connect Call Information Manager, Mult Site application. 20% Maintenance Support fee required.</p> <p><i>The Call Information Manager is a software module that manages data associated with a call. The Call Information Manager makes the data available to the applications that handle that call outside of CallCenter Millennium. Note: A 20% required maintenance and support fee must be charged for all Enghouse products.</i></p>	30 Days	USA	\$14,300.00	\$14,014.00
132-33	CCM-G-3120	<p>CTI Connect Gateway for Cisco CallManager (Windows)</p>	30 Days	USA	\$3,500.00	\$3,430.00

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		CTI Connect Gateway for Cisco® CallManager™ (Windows) with USB Hardware key <i>Required for solutions utilizing the Cisco® CallManager™ telephone switch. Note: A 20% required maintenance and support fee must be charged for all Enghouse products.</i>				
132-33	CCM-G-3130	CTI Connect 6.1 (WIN) Full Function per device license (1 to 50 licenses) - Nortel DMS100/SL-100  Full function CTI Connect license supporting a single device for the Nortel DMS100/SL-100 telephone switch using the Nortel Compucall/ICM. License fee for 1 to 50 devices. Includes one USB dongle. 20% Maintenance Support fee required.  <i>Full function CTI license supporting a single device for the Nortel DMS100/SL-100 Central Office telephone switch using the Nortel Compucall/ICM. Resources consist of ACD Queues, Control Directory Numbers (CDNs), ACD extensions, and Directory Numbers (DNs). Specify number of devices when ordering (minimum of 10). Includes one USB Dongle. License price is cumulative calculated, first 50 licenses of an order at \$200, the next 100 at \$180 and all additional ones at \$50. One order one license dongle. If the order should be split, additional dongles and set up has to be purchased (E50021-001). Note: A 20% required maintenance and support fee must be charged for all Enghouse products.</i>	30 Days	USA	\$200.00	\$196.00
132-33	CCM-G-3140	CTI Connect 6.1 (WIN) Full Function per device license (51 to 150 licenses) - Nortel DMS100/SL-100  Full function CTI Connect license supporting a single device for the Nortel DMS100/SL-100 telephone switch using the Nortel Compucall/ICM. License fee for 51 to 150 devices. 20% Maintenance Support fee required.  <i>Full function CTI license supporting a single device for the Nortel DMS100/SL-100 Central Office telephone switch using the Nortel Compucall/ICM. Resources consist of ACD Queues, Control Directory Numbers (CDNs), ACD extensions, and Directory Numbers (DNs). Specify number of devices when ordering (minimum of 10). Includes one USB Dongle. License price is cumulative calculated, first 50 licenses of an order at \$200, the next 100 at \$180 and all additional ones at \$50. One order one license dongle. If the order should be split, additional dongles and set up has to be purchased (E50021-001). Note: A 20% required maintenance and support fee must be charged for all Enghouse products.</i>	30 Days	USA	\$180.00	\$176.00
132-33	CCM-G-3150	CTI Connect 6.1 (WIN) Full Function per device license (150+ licenses) - Nortel DMS100/SL-100	30 Days	USA	\$50.00	\$49.00

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		<p>Full function CTI Connect license supporting a single device for the Nortel DMS100/SL-100 telephone switch using the Nortel Compucall/ICM. License fee for over 150 devices. 20% Maintenance Support fee required.</p> <p><i>Full function CTI license supporting a single device for the Nortel DMS100/SL-100 Central Office telephone switch using the Nortel Compucall/ICM. Resources consist of ACD Queues, Control Directory Numbers (CDNs), ACD extensions, and Directory Numbers (DNs). Specify number of devices when ordering (minimum of 10). Includes one USB Dongle. License price is cumulative calculated, first 50 licenses of an order at \$200, the next 100 at \$180 and all additional ones at \$50. One order one license dongle. If the order should be split, additional dongles and set up has to be purchased (E50021-001). Note: A 20% required maintenance and support fee must be charged for all Enghouse products.</i></p>				
132-33	CCM-G-3200	<p>CTI for Salesforce</p> <p>License enabling screen pop for direct extension and queued calls as well as outbound click to dial from Salesforce.com</p> <p><i>Available Versions 3.1</i></p>	30 Days	USA	\$200.00	\$196.00
132-33	CCM-G-3210	<p>CTI for SAP</p> <p>License enabling screen pop for direct extension and queued calls as well as outbound click to dial from SAP.</p> <p><i>Available Versions 4.1</i></p>	30 Days	USA	\$200.00	\$196.00
132-33	CCM-G-3220	<p>CTI for Microsoft CRM</p> <p>License enabling screen pop for direct extension and queued calls as well as outbound click to dial from Microsoft CRM</p> <p><i>Available Versions 5.1</i></p>	30 Days	USA	\$200.00	\$196.00
132-33	CCM-G-3230	<p>CTI for Siebel</p> <p>License enabling screen pop for direct extension and queued calls as well as outbound click to dial from Siebel.</p> <p><i>Available Versions 6.1</i></p>	30 Days	USA	\$200.00	\$196.00

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
<b>CallCenter Millennium Bundles</b>						
132-33	CCM-G-9010	CallCenter Millennium Base HW/SW Bundle (CT) - CSTA - Small CallCenter Millennium Base Hardware/Software Bundle for CSTA Switches - Small. Includes: Dell High Availability Rack-Mounted Server - Low Load, Windows 2012 Server, Enghouse CTI Connect - 32 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services  <i>Supports a maximum of 32 resources (extensions, ACD Queues, IVR ports). Agent            Licenses are not included and must be added. One week of installation services is            included. Requires CSTA link on the telephone switch.</i>	30 Days	USA	\$36,750.00	\$36,063.00
132-33	CCM-G-9012	CallCenter Millennium Base HW/SW Bundle (CT) - CSTA - Medium CallCenter Millennium Base Hardware/Software Bundle for CSTA Switches - Medium. Includes: Dell High Availability Rack-Mounted Server - Low Load, Windows 2012 Server, Enghouse CTI Connect - 75 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services  <i>Supports a maximum of 75 resources (extensions, ACD Queues, IVR ports). Agent            Licenses are not included and must be added. One week of installation services is            included. Requires CSTA link on the telephone switch.</i>	30 Days	USA	\$44,400.00	\$43,562.00
132-33	CCM-G-9014	CallCenter Millennium Base HW/SW Bundle (CT) - CSTA - Large CallCenter Millennium Base Hardware/Software Bundle for CSTA Switches - Large. Includes: Dell High Availability Rack-Mounted Server - Low Load, Windows 2012 Server, Enghouse CTI Connect - 150 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services  <i>Supports a maximum of 150 resources (extensions, ACD Queues, IVR ports). Agent            Licenses are not included and must be added. One week of installation services is            included. Requires CSTA link on the telephone switch.</i>	30 Days	USA	\$57,300.00	\$56,234.00
132-33	CCM-G-9020	CallCenter Millennium Base HW/SW Bundle (CT) - Avaya Definity Switches - Small CallCenter Millennium Base Hardware/Software Bundle for Avaya Definity Switches - Small. Includes: Dell High Availability Rack-Mounted Server - Low Load, Windows 2012 Server, Enghouse CTI Connect - 32 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services	30 Days	USA	\$36,750.00	\$36,063.00

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		<p><i>Supports a maximum of 32 resources (extensions, VDNs, IVR ports). Agent Licenses are not included and must be added. One week of installation services is included. Requires Avaya ASAI LAN Gateway (MAPD) or Avaya Application Enablement Services (AES).</i></p>				
132-33	CCM-G-9022	<p>CallCenter Millennium Base HW/SW Bundle (CT) - Avaya Definity Switches - Medium</p> <p>CallCenter Millennium Base Hardware/Software Bundle for Avaya Definity Switches - Medium. Includes: Dell High Availability Rack-Mounted Server - Low Load, Windows 2012 Server, Enghouse CTI Connect - 75 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</p> <p><i>Supports a maximum of 75 resources (extensions, VDNs, IVR ports). Agent Licenses are not included and must be added. One week of installation services is included. Requires Avaya ASAI LAN Gateway (MAPD) or Avaya Application Enablement Services (AES).</i></p>	30 Days	USA	\$44,400.00	\$43,562.00
132-33	CCM-G-9024	<p>CallCenter Millennium Base HW/SW Bundle (CT) - Avaya Definity Switches - Large</p> <p>CallCenter Millennium Base Hardware/Software Bundle for Avaya Definity Switches - Large. Includes: Dell High Availability Rack-Mounted Server - Low Load, Windows 2012 Server, Enghouse CTI Connect - 150 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</p> <p><i>Supports a maximum of 150 resources (extensions, VDNs, IVR ports). Agent Licenses are not included and must be added. One week of installation services is included. Requires Avaya ASAI LAN Gateway (MAPD) or Avaya Application Enablement Services (AES).</i></p>	30 Days	USA	\$57,300.00	\$56,234.00
132-33	CCM-G-9030	<p>CallCenter Millennium Base HW/SW Bundle (CT) - Nortel Meridian Switches - Small</p> <p>CallCenter Millennium Base Hardware/Software Bundle for Nortel Meridian Switches - Small. Includes: Dell High Availability Rack-Mounted Server - Low Load, Windows 2012 Server, Enghouse CTI Connect - 32 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</p> <p><i>Supports a maximum of 32 resources (ACD extensions, Directory Numbers, ACD Queues, Control Directory Numbers, IVR ports). Agent Licenses are not included and must be added. One week of installation services is included. Requires the availability of Nortel Meridian Link or Nortel Symposium with MLS.</i></p>	30 Days	USA	\$36,750.00	\$36,063.00
132-33	CCM-G-9032	<p>CallCenter Millennium Base HW/SW Bundle (CT) - Nortel Meridian Switches - Medium</p>	30 Days	USA	\$44,400.00	\$43,562.00

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		<p>CallCenter Millennium Base Hardware/Software Bundle for Nortel Meridian Switches - Medium. Includes: Dell High Availability Rack-Mounted Server - Low Load, Windows 2012 Server, Enghouse CTI Connect - 75 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</p> <p><i>Supports a maximum of 75 resources (ACD extensions, Directory Numbers, ACD Queues, Control Directory Numbers, IVR ports). Agent Licenses are not included and must be added. One week of installation services is included. Requires the availability of Nortel Meridian Link or Nortel Symposium with MLS.</i></p>				
132-33	CCM-G-9034	<p>CallCenter Millennium Base HW/SW Bundle (CT) - Nortel Meridian Switches - Large</p> <p>CallCenter Millennium Base Hardware/Software Bundle for Nortel Meridian Switches - Large. Includes: Dell High Availability Rack-Mounted Server - Low Load, Windows 2012 Server, Enghouse CTI Connect - 150 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</p> <p><i>Supports a maximum of 150 resources (ACD extensions, Directory Numbers, ACD Queues, Control Directory Numbers, IVR ports). Agent Licenses are not included and must be added. One week of installation services is included. Requires the availability of Nortel Meridian Link or Nortel Symposium with MLS.</i></p>	30 Days	USA	\$57,300.00	\$56,234.00
132-33	CCM-G-9040	<p>CallCenter Millennium Base HW/SW Bundle (CT) - Aspect Switches - Small</p> <p>CallCenter Millennium Base Hardware/Software Bundle for Aspect Switches - Small. Includes: Dell High Availability Rack-Mounted Server - Low Load, Windows 2012 Server, Enghouse CTI Connect - 32 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</p> <p><i>Supports a maximum of 32 resources (extensions, ACD Queues, IVR ports). Agent Licenses are not included and must be added. One week of installation services is included. Requires Aspect Application Bridge.</i></p>	30 Days	USA	\$36,750.00	\$36,063.00
132-33	CCM-G-9042	<p>CallCenter Millennium Base HW/SW Bundle (CT) - Aspect Switches - Medium</p> <p>CallCenter Millennium Base Hardware/Software Bundle for Aspect Switches - Medium. Includes: Dell High Availability Rack-Mounted Server - Low Load, Windows 2012 Server, Enghouse CTI Connect - 75 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</p> <p><i>Supports a maximum of 75 resources (extensions, ACD Queues, IVR ports). Agent Licenses are not included and must be added. One week of installation services is included. Requires Aspect Application Bridge.</i></p>	30 Days	USA	\$44,400.00	\$43,562.00

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
132-33	CCM-G-9044	CallCenter Millennium Base HW/SW Bundle (CT) - Aspect Switches - Large CallCenter Millennium Base Hardware/Software Bundle for Aspect Switches - Large. Includes: Dell High Availability Rack-Mounted Server - Low Load, Windows 2012 Server, Enghouse CTI Connect - 150 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services  <i>Supports a maximum of 150 resources (extensions, ACD Queues, IVR ports). Agent            Licenses are not included and must be added. One week of installation services is            included. Requires Aspect Application Bridge.</i>	30 Days	USA	\$57,300.00	\$56,234.00
132-33	CCM-G-9050	CallCenter Millennium Base HW/SW Bundle (CT) - Siemens HiPath 3000/4000 Switches - Small CallCenter Millennium Base Hardware/Software Bundle for Siemens HiPath 3000/4000 Switches - Small. Includes: Dell High Availability Rack-Mounted Server - Low Load, Windows 2012 Server, Enghouse CTI Connect - 32 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services  <i>Supports a maximum of 32 resources (extensions, ACD Queues, Route Control Groups,            IVR ports). Agent Licenses are not included and must be added. One week of            installation services is included. Requires Connectivity Adapter (CAP) 4000 for HiPath            4000 switches.</i>	30 Days	USA	\$36,750.00	\$36,063.00
132-33	CCM-G-9052	CallCenter Millennium Base HW/SW Bundle (CT) - Siemens HiPath 3000/4000 Switches - Medium CallCenter Millennium Base Hardware/Software Bundle for Siemens HiPath 3000/4000 Switches - Medium. Includes: Dell High Availability Rack-Mounted Server - Low Load, Windows 2012 Server, Enghouse CTI Connect - 75 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services  <i>Supports a maximum of 75 resources (extensions, ACD Queues, Route Control Groups,            IVR ports). Agent Licenses are not included and must be added. One week of            installation services is included. Requires Connectivity Adapter (CAP) 4000 for HiPath            4000 switches.</i>	30 Days	USA	\$44,400.00	\$43,562.00
132-33	CCM-G-9054	CallCenter Millennium Base HW/SW Bundle (CT) - Siemens HiPath 3000/4000 Switches - Large	30 Days	USA	\$57,300.00	\$52,234.00



SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		<p>CallCenter Millennium Base Hardware/Software Bundle for Siemens HiPath 3000/4000 Switches - Large. Includes: Dell High Availability Rack-Mounted Server - Low Load, Windows 2012 Server, Enghouse CTI Connect - 150 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</p> <p><i>Supports a maximum of 150 resources (extensions, ACD Queues, Route Control Groups, IVR ports). Agent Licenses are not included and must be added. One week of installation services is included. Requires Connectivity Adapter (CAP) 4000 for HiPath 4000 switches.</i></p>				
132-33	CCM-G-9066	<p>CallCenter Millennium Base HW/SW Bundle (CT) - Nortel DMS-100/SL-100 (CompuCall/ICM) Switches</p> <p>CallCenter Millennium Base Hardware/Software Bundle for Nortel DMS-100/SL-100 (CompuCall/ICM) Switches. Includes: Dell High Availability Rack-Mounted Server - Low Load, Windows 2012 Server, Enghouse CTI Connect for CompuCall/ICM - 290 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</p> <p><i>Supports a maximum of 290 resources (ACD extensions, Directory Numbers, ACD Queues, Control Directory Numbers, IVR ports). Agent Licenses are not included and must be added. One week of installation services is included. Requires the availability of Nortel CompuCall/ICM.</i></p>	30 Days	USA	\$63,792.00	\$62,516.00
132-33	CCM-G-9110	<p>CallCenter Millennium Base SW Bundle (CT) - CSTA - Small</p> <p>CallCenter Millennium Base Software Bundle for CSTA Switches - Small. Includes: Enghouse CTI Connect - 32 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</p> <p><i>Supports a maximum of 32 resources (extensions, ACD Queues, IVR ports). Agent Licenses are not included and must be added. One week of installation services is included. Requires CSTA link on the telephone switch.</i></p>	30 Days	USA	\$32,705.00	\$32,099.00
132-33	CCM-G-9112	<p>CallCenter Millennium Base SW Bundle (CT) - CSTA - Medium</p> <p>CallCenter Millennium Base Software Bundle for CSTA Switches - Medium. Includes: Enghouse CTI Connect - 75 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</p> <p><i>Supports a maximum of 75 resources (extensions, ACD Queues, IVR ports). Agent Licenses are not included and must be added. One week of installation services is included. Requires CSTA link on the telephone switch.</i></p>	30 Days	USA	\$40,400.00	\$39,642.00

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
132-33	CCM-G-9114	CallCenter Millennium Base SW Bundle (CT) - CSTA - Large CallCenter Millennium Base Software Bundle for CSTA Switches - Large. Includes: Enghouse CTI Connect - 150 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services <i>Supports a maximum of 150 resources (extensions, ACD Queues, IVR ports). Agent Licenses are not included and must be added. One week of installation services is included. Requires CSTA link on the telephone switch.</i>	30 Days	USA	\$53,300.00	\$52,314.00
132-33	CCM-G-9120	CallCenter Millennium Base SW Bundle (CT) - Avaya Definity Switches - Small CallCenter Millennium Base Software Bundle for Avaya Definity Switches - Small. Includes: Enghouse CTI Connect - 32 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services <i>Supports a maximum of 32 resources (extensions, VDNs, IVR ports). Agent Licenses are not included and must be added. One week of installation services is included. Requires Avaya ASAI LAN Gateway (MAPD) or Avaya Application Enablement Services (AES).</i>	30 Days	USA	\$32,705.00	\$32,099.00
132-33	CCM-G-9122	CallCenter Millennium Base SW Bundle (CT) - Avaya Definity Switches - Medium CallCenter Millennium Base Software Bundle for Avaya Definity Switches - Medium. Includes: Enghouse CTI Connect - 75 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services <i>Supports a maximum of 75 resources (extensions, VDNs, IVR ports). Agent Licenses are not included and must be added. One week of installation services is included. Requires Avaya ASAI LAN Gateway (MAPD) or Avaya Application Enablement Services (AES).</i>	30 Days	USA	\$40,400.00	\$39,642.00
132-33	CCM-G-9124	CallCenter Millennium Base SW Bundle (CT) - Avaya Definity Switches - Large CallCenter Millennium Base Software Bundle for Avaya Definity Switches - Large. Includes: Enghouse CTI Connect - 150 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services <i>Supports a maximum of 150 resources (extensions, VDNs, IVR ports). Agent Licenses are not included and must be added. One week of installation services is included. Requires Avaya ASAI LAN Gateway (MAPD) or Avaya Application Enablement Services (AES).</i>	30 Days	USA	\$53,300.00	\$52,314.00
132-33	CCM-G-9130	CallCenter Millennium Base SW Bundle (CT) - Nortel Meridian Switches - Small	30 Days	USA	\$32,705.00	\$32,099.00

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		<p>CallCenter Millennium Base Software Bundle for Nortel Meridian Switches - Small.            Includes: Enghouse CTI Connect - 32 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</p> <p><i>Supports a maximum of 32 resources (ACD extensions, Directory Numbers, ACD Queues, Control Directory Numbers, IVR ports). Agent Licenses are not included and must be added. One week of installation services is included. Requires the availability of Nortel Meridian Link or Nortel Symposium with MLS.</i></p>				
132-33	CCM-G-9132	<p>CallCenter Millennium Base SW Bundle (CT) - Nortel Meridian Switches - Medium            CallCenter Millennium Base Software Bundle for Nortel Meridian Switches - Medium.            Includes: Enghouse CTI Connect - 75 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</p> <p><i>Supports a maximum of 75 resources (ACD extensions, Directory Numbers, ACD Queues, Control Directory Numbers, IVR ports). Agent Licenses are not included and must be added. One week of installation services is included. Requires the availability of Nortel Meridian Link or Nortel Symposium with MLS.</i></p>	30 Days	USA	\$40,400.00	\$39,642.00
132-33	CCM-G-9134	<p>CallCenter Millennium Base SW Bundle (CT) - Nortel Meridian Switches - Large            CallCenter Millennium Base Software Bundle for Nortel Meridian Switches - Large.            Includes: Enghouse CTI Connect - 150 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</p> <p><i>Supports a maximum of 150 resources (ACD extensions, Directory Numbers, ACD Queues, Control Directory Numbers, IVR ports). Agent Licenses are not included and must be added. One week of installation services is included. Requires the availability of Nortel Meridian Link or Nortel Symposium with MLS.</i></p>	30 Days	USA	\$53,300.00	\$52,314.00
132-33	CCM-G-9140	<p>CallCenter Millennium Base SW Bundle (CT) - Aspect Switches - Small            CallCenter Millennium Base Software Bundle for Aspect Switches - Small. Includes:            Enghouse CTI Connect - 32 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</p> <p><i>Supports a maximum of 32 resources (extensions, ACD Queues, IVR ports). Agent Licenses are not included and must be added. One week of installation services is included. Requires Aspect Application Bridge.</i></p>	30 Days	USA	\$32,705.00	\$32,099.00
132-33	CCM-G-9142	<p>CallCenter Millennium Base SW Bundle (CT) - Aspect Switches - Medium</p>	30 Days	USA	\$40,400.00	\$39,642.00

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		<p>CallCenter Millennium Base Software Bundle for Aspect Switches - Medium. Includes: Enghouse CTI Connect - 75 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</p> <p><i>Supports a maximum of 75 resources (extensions, ACD Queues, IVR ports). Agent Licenses are not included and must be added. One week of installation services is included. Requires Aspect Application Bridge.</i></p>				
132-33	CCM-G-9144	<p>CallCenter Millennium Base SW Bundle (CT) - Aspect Switches - Large</p> <p>CallCenter Millennium Base Software Bundle for Aspect Switches - Large. Includes: Enghouse CTI Connect - 150 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</p> <p><i>Supports a maximum of 150 resources (extensions, ACD Queues, IVR ports). Agent Licenses are not included and must be added. One week of installation services is included. Requires Aspect Application Bridge.</i></p>	30 Days	USA	\$53,300.00	\$52,314.00
132-33	CCM-G-9150	<p>CallCenter Millennium Base SW Bundle (CT) - Siemens HiPath 3000/4000 Switches - Small</p> <p>CallCenter Millennium Base Software Bundle for Siemens HiPath 3000/4000 Switches - Small. Includes: Enghouse CTI Connect - 32 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</p> <p><i>Supports a maximum of 32 resources (extensions, ACD Queues, Route Control Groups, IVR ports). Agent Licenses are not included and must be added. One week of installation services is included. Requires Connectivity Adapter (CAP) 4000 for HiPath 4000 switches.</i></p>	30 Days	USA	\$32,705.00	\$32,099.00
132-33	CCM-G-9152	<p>CallCenter Millennium Base SW Bundle (CT) - Siemens HiPath 3000/4000 Switches - Medium</p> <p>CallCenter Millennium Base Software Bundle for Siemens HiPath 3000/4000 Switches - Medium. Includes: Enghouse CTI Connect - 75 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</p> <p><i>Supports a maximum of 75 resources (extensions, ACD Queues, Route Control Groups, IVR ports). Agent Licenses are not included and must be added. One week of installation services is included. Requires Connectivity Adapter (CAP) 4000 for HiPath 4000 switches.</i></p>	30 Days	USA	\$40,400.00	\$39,642.00

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
132-33	CCM-G-9154	<p>CallCenter Millennium Base SW Bundle (CT) - Siemens HiPath 3000/4000 Switches - Large</p> <p>CallCenter Millennium Base Software Bundle for Siemens HiPath 3000/4000 Switches - Large. Includes: Enghouse CTI Connect - 150 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</p> <p><i>Supports a maximum of 150 resources (extensions, ACD Queues, Route Control Groups, IVR ports). Agent Licenses are not included and must be added. One week of installation services is included. Requires Connectivity Adapter (CAP) 4000 for HiPath 4000 switches.</i></p>	30 Days	USA	\$53,300.00	\$52,314.00
132-33	CCM-G-9166	<p>CallCenter Millennium Base SW Bundle (CT) - Nortel DMS-100/SL-100 (CompuCall/ICM) Switches</p> <p>CallCenter Millennium Base Software Bundle for Nortel DMS-100/SL-100 (CompuCall/ICM) Switches. Includes: Enghouse CTI Connect for CompuCall/ICM - 290 resources, CallCenter Millennium Base Program, Remote Service Package with Modem, and Installation Services</p> <p><i>Supports a maximum of 290 resources (ACD extensions, Directory Numbers, ACD Queues, Control Directory Numbers, IVR ports). Agent Licenses are not included and must be added. One week of installation services is included. Requires the availability of Nortel CompuCall/ICM.</i></p>	30 Days	USA	\$59,755.00	\$58,560.00
132-33	CCM-G-9200	<p>CallCenter Millennium SAM Realtime Reporting Bundle - WIN</p> <p>CallCenter Millennium Statistical Analysis Manager (SAM) Realtime Reporting Bundle for Windows. Includes customizable Java ACD Summary and Agent Summary GUI applications.</p> <p><i>Limited Monitor Only CTI Connect licenses and Base System included in bundle. GUI applications written in Java can run on any Operating System that supports Java. Customization of GUI applications available for an additional services fee.</i></p>	30 Days	USA	\$21,600.00	\$21,168.00
132-33	CCM-G-9240	<p>CallCenter Millennium SAM Historical Reporting Bundle (DB2) - WIN</p> <p>CallCenter Millennium Statistical Analysis Manager (SAM) Historical Reporting Bundle for Windows - IBM DB2 Interface. Includes Call Detail Report, Agent Activity Report, ACD Queue Report, and Abandoned Call Report in a Microsoft Access package.</p> <p><i>Limited Monitor Only CTI Connect licenses and Base System included in bundle. Requires IBM DB2 database. Custom reports available for an additional services fee.</i></p>	30 Days	USA	\$21,600.00	\$21,168.00

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
132-33	CCM-G-9250	CallCenter Millennium SAM Historical Reporting Bundle (Oracle) - WIN CallCenter Millennium Statistical Analysis Manager (SAM) Historical Reporting Bundle for Windows - Oracle Interface. Includes Call Detail Report, Agent Activity Report, ACD Queue Report, and Abandoned Call Report in a Microsoft Access package. <i>Limited Monitor Only CTI Connect licenses and Base System included in bundle. Requires Oracle database. Custom reports available for an additional services fee.</i>	30 Days	USA	\$21,600.00	\$21,168.00
132-33	CCM-G-9260	CallCenter Millennium SAM Historical Reporting Bundle (SQL Server) - WIN CallCenter Millennium Statistical Analysis Manager (SAM) Historical Reporting Bundle for Windows - MS SQL Server Interface. Includes Call Detail Report, Agent Activity Report, ACD Queue Report, and Abandoned Call Report in a Microsoft Access package. <i>Limited Monitor Only CTI Connect licenses and Base System included in bundle. Requires Microsoft SQL Server database. Custom reports available for an additional services fee.</i>	30 Days	USA	\$21,600.00	\$21,168.00
132-33	CCM-G-9262	CallCenter Millennium SAM Historical Reporting Bundle (ODBC) - WIN CallCenter Millennium Statistical Analysis Manager (SAM) Historical Reporting Bundle for Windows - MS Windows ODBC-32 Interface. Includes Call Detail Report, Agent Activity Report, ACD Queue Report, and Abandoned Call Report in a Microsoft Access package. <i>Limited Monitor Only CTI Connect licenses and Base System included in bundle. Requires ODBC compatible database. Custom reports available for an additional services fee.</i>	30 Days	USA	\$21,600.00	\$21,168.00
132-33	CCM-G-9270	CallCenter Millennium SAM Full Reporting Bundle (DB2) - WIN CallCenter Millennium Statistical Analysis Manager (SAM) Realtime and Historical Reporting Bundle for Windows - IBM DB2 Interface. Includes customizable Java ACD Summary and Agent Summary GUI applications and Call Detail Report, Agent Activity Report, ACD Queue Report, and Abandoned Call Report in a Microsoft Access package. <i>Limited Monitor Only CTI Connect licenses and Base System included in bundle. Requires IBM DB2 database. GUI applications written in Java can run on any Operating System that supports Java. Custom reports or customization of GUI applications available for an additional services fee.</i>	30 Days	USA	\$31,100.00	\$30,478.00
132-33	CCM-G-9280	CallCenter Millennium SAM Full Reporting Bundle (Oracle) - WIN CallCenter Millennium Statistical Analysis Manager (SAM) Realtime and Historical Reporting Bundle for Windows - Oracle Interface. Includes customizable Java ACD Summary and Agent Summary GUI applications and Call Detail Report, Agent Activity Report, ACD Queue Report, and Abandoned Call Report in a Microsoft Access package.	30 Days	USA	\$31,100.00	\$30,478.00

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		<i>Limited Monitor Only CTI Connect licenses and Base System included in bundle. Requires Oracle database. GUI applications written in Java can run on any Operating System that supports Java. Custom reports or customization of GUI applications available for an additional services fee.</i>				
132-33	CCM-G-9290	CallCenter Millennium SAM Full Reporting Bundle (SQL Server) - WIN CallCenter Millennium Statistical Analysis Manager (SAM) Realtime and Historical Reporting Bundle for Windows - MS SQL Server Interface. Includes customizable Java ACD Summary and Agent Summary GUI applications and Call Detail Report, Agent Activity Report, ACD Queue Report, and Abandoned Call Report in a Microsoft Access package. <i>Limited Monitor Only CTI Connect licenses and Base System included in bundle. Requires Microsoft SQL Server database. GUI applications written in Java can run on any Operating System that supports Java. Custom reports or customization of GUI applications available for an additional services fee.</i>	30 Days	USA	\$31,100.00	\$30,478.00
132-33	CCM-G-9292	CallCenter Millennium SAM Full Reporting Bundle (ODBC) - WIN CallCenter Millennium Statistical Analysis Manager (SAM) Realtime and Historical Reporting Bundle for Windows - MS Windows ODBC-32 Interface. Includes customizable Java ACD Summary and Agent Summary GUI applications and Call Detail Report, Agent Activity Report, ACD Queue Report, and Abandoned Call Report in a Microsoft Access package. <i>Limited Monitor Only CTI Connect licenses and Base System included in bundle. Requires ODBC compatible database. GUI applications written in Java can run on any Operating System that supports Java. Custom reports or customization of GUI applications available for an additional services fee.</i>	30 Days	USA	\$31,100.00	\$30,478.00

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
<b>Contact Center</b>						
132-33	CCM-G-2500	CallCenter Millennium Contact Center Base Program - WIN CallCenter Millennium Contact Center Base Program for Windows	30 Days	USA	\$10,000.00	\$9,800.00
132-33	CCM-G-2504	CallCenter Millennium Contact Center Base Program - Linux CallCenter Millennium Contact Center Base Program for Linux	30 Days	USA	\$10,000.00	\$9,800.00
132-33	CCM-G-2510	CallCenter Millennium Contact Center E-Mail Option CallCenter Millennium Contact Center E-mail Option <i>Requires CallCenter Millennium Contact Center Base.</i>	30 Days	USA	\$5,000.00	\$4,900.00
132-33	CCM-G-2512	CallCenter Millennium Contact Center Chat Option CallCenter Millennium Contact Center Chat Option <i>Requires CallCenter Millennium Contact Center Base.</i>	30 Days	USA	\$5,000.00	\$4,900.00
132-33	CCM-G-2514	CallCenter Millennium Contact Center Web CallBack Option CallCenter Millennium Contact Center Web CallBack Option <i>Requires CallCenter Millennium Contact Center Base.</i>	30 Days	USA	\$5,000.00	\$4,900.00
132-33	CCM-G-2516	CallCenter Millennium Contact Center Video Option CallCenter Millennium Contact Center Video Option <i>Requires CallCenter Millennium Contact Center Base.</i>	30 Days	USA	\$5,000.00	\$4,900.00
132-33	CCM-G-2518	CallCenter Millennium Contact Center SKBR Option CallCenter Millennium Contact Center Skills-Based Routing Option <i>Requires CallCenter Millennium Contact Center Base, Full Function CTI Connect licenses, and CallCenter Millennium Base System.</i>	30 Days	USA	\$5,000.00	\$4,900.00



SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
<b>General Equipment</b>						
132-33	GEN-G-1006	Microsoft Windows 2012 Server R2 32-bit Microsoft Windows 2012 Server R2 - 32-bit Operating System. No media. <i>Currently sold as Microsoft Server 2012 Standard with downgrade option.</i>	30 Days	USA	\$1,345.00	\$1,318.10
132-33	GEN-G-1008	Microsoft Windows 2012 Server R2 64-bit Microsoft Windows 2012 Server R2 - 64-bit Operating System. No media. <i>Currently sold as Microsoft Server 2012 Standard with downgrade option.</i>	30 Days	USA	\$1,345.00	\$1,318.10
132-33	GEN-G-1040	High Availability CTI Server - Standard Dell PowerEdge 310, Xeon 3430 2.4Ghz Quad Core CPU, 2GB RAM, 2 x 250GB SATA HDD. No O/S. <i>1x entry level Xeon CPU, 2GB RAM, 2x250GB HDD RAID 1 (SATA), Redundant configuration (Power, etc.). Requires Operating System.</i>	30 Days	USA	\$2,700.00	\$2,646.00
132-33	GEN-G-1042	High Availability IVR Server - Standard Dell PowerEdge r610, 2x Xeon E5620 2.4Ghz Quad Core CPU, 4GB RAM, 4 x 250GB SATA HDD. No O/S. <i>IVR Server System - Up to 48 ports or 24 ports all-in-one (Speech, TTS): 2x Quad Core Xeon XPU, 4GB RAM, 4 x 250GB (SATA), Redundant configuration (Power, etc.). Requires Operating System.</i>	30 Days	USA	\$5,400.00	\$5,292.00
132-33	GEN-G-1044	High Availability IVR Server - Advanced Dell PowerEdge r610, 2x Xeon E5620 2.4Ghz Quad Core CPU, 8GB RAM, 4x250GB SATA HDD. No O/S. <i>IVR Server System - Up to 96 ports all-in-one (Speech, TTS): 2x Quad Core Xeon XPU, 8GB RAM, 4 x 250GB (SATA), Redundant configuration (Power, etc.). Requires Operating System.</i>	30 Days	USA	\$5,650.00	\$5,537.00
132-33	GEN-G-1110	IBM WebSphere Host On Demand IBM WebSphere Host On Demand	30 Days	USA	\$499.00	\$489.00
132-33	GEN-G-1112	IBM WebSphere Software Development Kit IBM WebSphere Software Development Kit for XML/VoiceXML development	30 Days	USA	\$1,499.00	\$1,469.02

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
132-8	GEN-G-2000	Zetron TDD Modem Zetron Telecommunications Device for the Deaf (TDD) Model 3030. Includes TDD Module, ALI Display adapter, 2 Blank Panels, and EIA-574 Adapter (CAD) Cable <i>Includes Zetron Model 3030 PSAP TDD Module (901-9254), ALI Display Adapter (901-9264), 2 Blank Module Panels (950-9977), and EIA-574 Adapter (CAD) Cable (950-0068). Requires a Zetron Headset Interface for use.</i>	30 Days	USA	\$2,030.00	\$1,989.40
132-8	GEN-G-2022	Zetron Model 3030 Handset Interface Zetron Model 3030 Handset Interface	30 Days	USA	\$380.00	\$372.40
132-33	GEN-G-2024	Zetron TDD/CAD Interface Software Zetron TDD/CAD Interface Software - Must be used with Audio Master Plus	30 Days	USA	\$926.00	\$907.48
132-33	GEN-G-2026	Zetron IntegratorIRR Package Zetron IntegratorIRR Package - Instant Recall Recorder	30 Days	USA	\$420.00	\$411.60
132-8	GEN-G-6002	AudioCodes MP-114 Analog to SIP Gateway - FXO MediaPack 114 Analog VoIP Gateway, 4 FXO SIP Package including 4 FXO analog lines, single 10/100 BaseT, AC power supply, life line support (requires additional life line cable), G.711/723.1/726/727/729AB Vocoders, SIP. <i>Analog 4-port to SIP Gateway for small IVR systems.</i>	30 Days	USA	\$457.00	\$448.00
132-8	GEN-G-6004	AudioCodes MP-114 Analog to SIP Gateway - FXS MediaPack 114 Analog VoIP Gateway, 4 FXS, SIP Package including 4 FXS analog lines, single 10/100 BaseT, AC power supply, life line support (requires additional life line cable), G.711/723.1/726/727/729AB Vocoders, SIP.	30 Days	USA	\$420.00	\$412.00
132-8	GEN-G-6006	AudioCodes MP-118 Analog to SIP Gateway - FXO MediaPack 118 Analog VoIP Gateway, 8 FXO, SIP Package including 8 FXO analog lines, single 10/100 BaseT, AC power supply, life line support (requires additional life line cable), including G.711/723.1/726/727/729AB Vocoders, SIP. <i>Analog 8-port to SIP Gateway for small IVR systems.</i>	30 Days	USA	\$809.00	\$793.00
132-8	GEN-G-6008	AudioCodes MP-118 Analog to SIP Gateway - FXS	30 Days	USA	\$748.00	\$733.00

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		MediaPack 118 Analog VoIP Gateway, 8 FXS, SIP Package including 8 FXS analog lines, single 10/100 BaseT, AC power supply, life line support (requires additional life line cable), including G.711/723.1/726/727/729AB Vocoders, SIP.				
132-8	GEN-G-6010	AudioCodes Mediant 1000/1 Span/IP Voice Over IP Media Gateway chassis that supports multiples of 1, 2, or 4 E1/T1/J1 spans, or 1 to 24 analog ports in various FX0/FXS configurations. The Mediant 1000 will also support mixed digital/analog configurations. Support for 1 span included.	30 Days	USA	\$3,760.00	\$3,684.80
132-8	GEN-G-6012	AudioCodes Mediant 2000/1 Span/IP Voice Over IP Media Gateway chassis that supports 1 to 16 E1/T1/J1 spans. Support for 1 span included.	30 Days	USA	\$5,220.00	\$5,115.60
132-8	GEN-G-6014	AudioCodes 1000 1 Span Dual PS w/ 1yr MAINT. (M1K-D9) Mediant 1000 VoIP Gateway, 1 E1/T1, dual power supply SIP package including single module of 1 span E1/T1, dual 10/100BaseT Ethernet, and dual AC power supply. Supports mixed configurations of Analog and Digital voice modules. Control protocol: SIP. Dual AC Power Supply. Including G.711/723.1/726/727/729AB Vocoders.	30 Days	USA	\$4,652.00	\$4,559.00
132-8	GEN-G-6016	AudioCodes 1000 2 Span Dual PS w/ 1yr MAINT. (M1K-D10) Mediant 1000 VoIP Gateway, 2 E1/T1, dual power supply SIP package including single module of 2 spans E1/T1, dual 10/100BaseT Ethernet, and dual AC power supply. Supports mixed configurations of Analog and Digital voice modules. Control protocol: SIP. Dual AC Power Supply. Including G.711/723.1/726/727/729AB Vocoders.	30 Days	USA	\$6,247.00	\$6,122.00
132-8	GEN-G-6018	AudioCodes 1000 4 Span Dual PS w/ 1yr MAINT. (M1K-D12) Mediant 1000 VoIP Gateway, 4 E1/T1, dual power supply SIP package including single module of 4 spans E1/T1, dual 10/100BaseT Ethernet, and dual AC power supply. Supports mixed configurations of Analog and Digital voice modules. Control protocol: SIP. Dual AC Power Supply. Including G.711/723.1/726/727/729AB Vocoders.	30 Days	USA	\$10,640.00	\$10,427.00
132-33	GEN-G-6020	AudioCodes 500 VoIP Gateway Mediant 500 VoIP Gateway and Enterprise Session Border Controller (E-SBC) with 1 E1/T1 voice interface upgradable with software license for SBC sessions. <i>Supports additional modules for multiple interfaces</i>	30 Days	USA	\$2,300.00	\$2,254.00
132-8	GEN-G-7005	Dialogic 16-Port Analog Telephony Card	30 Days	USA	\$3,500.00	\$3,430.00

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		Dialogic 16-Port Analog Telephony Card - Speech Enabled - PCI Interface (DMV160LP) <i>Analog 16-port Voice Card - Supports Speech and Touchtone.</i>				
132-8	GEN-G-7030	Dialogic 24-Port Digital T1 card - Speech Enabled Dialogic 24-Port Digital T1 card - Speech Enabled - PCI interface (D240JCTT1EW) <i>Digital Single T1 Voice Card - Supports Speech and Touchtone - T1 Robbed Bit and PRI</i>	30 Days	USA	\$5,200.00	\$5,096.00
132-8	GEN-G-7032	Dialogic 48-Port Digital T1 card - Speech Enabled Dialogic 48-Port Digital T1 card - Speech Enabled - PCI interface (D480JCT2T1EW) <i>Digital Dual T1 Voice Card - Supports Speech and Touchtone - T1 Robbed Bit and PRI</i>	30 Days	USA	\$8,700.00	\$8,526.00
132-33	GEN-G-7034	Dialogic 48-Port Digital T1 card - Speech Enabled Dialogic 48-Port Digital T1 card - Speech Enabled - PCI interface (DM/V480A-2T1) <i>Digital Dual T1 Voice Card - Supports Speech and Touchtone - T1 Robbed Bit and PRI</i>	30 Days	USA	\$10,690.00	\$10,476.20
132-8	GEN-G-7035	Dialogic 48-Port Digital T1 card - Speech Enabled Dialogic 48-Port Digital T1 card - Speech Enabled - PCI interface (DMV600BTEPEQ) <i>Digital Dual T1 Voice Card - Supports Speech and Touchtone - T1 Robbed Bit and PRI</i>	30 Days	USA	\$8,900.00	\$8,722.00
132-33	GEN-G-7036	Dialogic 96-Port Digital T1 card - Speech Enabled Dialogic 96-Port Digital T1 card - Speech Enabled - PCI interface (DM/V960A-4T1) <i>Digital Quad T1 Voice Card - Supports Speech and Touchtone - T1 Robbed Bit and PRI</i>	30 Days	USA	\$15,540.00	\$15,229.20
132-8	GEN-G-7038	Dialogic 96-Port Digital T1 card - Speech Enabled Dialogic 96-Port Digital T1 card - Speech Enabled - PCI interface (DMV1200BTEPEQ) <i>Digital Quad T1 Voice Card - Supports Speech and Touchtone - T1 Robbed Bit and PRI</i>	30 Days	USA	\$13,000.00	\$12,740.00
132-33	GEN-G-7080	Dialogic HMP 3.0 Voice Dialogic HMP 3.0 Voice <i>HMP SIP Stack</i>	30 Days	USA	\$14.00	\$13.72
132-33	GEN-G-7081	Dialogic HMP 3.0 RTP G.711 Dialogic HMP 3.0 RTP G.711 <i>HMP RTP Stack</i>	30 Days	USA	\$19.00	\$18.62

<b>SIN</b>	<b>Item Number</b>	<b>Product</b>	<b>Warranty</b>	<b>Product Point</b>	<b>List Price</b>	<b>GSA Price</b>
132-33	GEN-G-7082	Dialogic HMP 3.0 IP Call Control Dialogic HMP 3.0 IP Call Control <i>HMP Call Control Stack</i>	30 Days	USA	\$26.00	\$25.48
132-33	GEN-G-7083	Dialogic HMP 3.0 Speech Dialogic HMP 3.0 Speech <i>HMP Speech Stack</i>	30 Days	USA	\$31.00	\$30.38

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
<b>IVR Systems</b>						
132-33	IVR-G-1010	Medicare Part A Provider Inquiry Application - per port Medicare Part A Provider Inquiry Application for VoiceXML. Includes the following self-service features: Eligibility, Claim Status, Check Information, Remittance Statements, Frequently Requested Phone Numbers, Frequently Requested Addresses, HMO Information, Remittance Advice Code Definitions, Hours of Operation, Appeal Rights, Dynamic Announcements. Runs on any standard VoiceXML 2.0 compliant platform. <i>The maximum aggregate number of words in all Tier 1 grammars is 250 words.            Requires 1 license per IVR port.</i>	30 Days	USA	\$1,200.00	\$1,176.00
132-33	IVR-G-1012	Medicare Part A Provider Inquiry UI Document User Interface (UI) Design Document for Medicare Part A Provider Inquiry Application. Contains Call Flows, Voice Prompts, and Dialog Module design. <i>The maximum aggregate number of words in all Tier 1 grammars is 250 words.            Requires 1 license per IVR port.</i>	30 Days	USA	\$12,000.00	\$11,760.00
132-33	IVR-G-1014	Medicare Part A Provider Inquiry SDD Solution Design Document (SDD) for Medicare Part A Provider Inquiry Application. Contains System Architecture, Call Flow, Host Interface Specification, Database Design, and Maintenance & Administration procedures. <i>The maximum aggregate number of words in all Tier 1 grammars is 250 words.            Requires 1 license per IVR port.</i>	30 Days	USA	\$10,000.00	\$9,800.00
132-33	IVR-G-1016	Medicare Part A Provider Inquiry Reporting Package Reporting Package for Medicare Part A Provider Inquiry Application. Contains the following standard reports: Completed Transaction Report, Failed Transaction Report, Failed Calls Report, Menu Hits Report, Call Summary Report, Call Trace Report, Host Transaction Summary Report, IVR Port Utilization Report. Packaged with User Interface for report selection by date/time range. <i>The maximum aggregate number of words in all Tier 1 grammars is 250 words.            Requires 1 license per IVR port.</i>	30 Days	USA	\$12,500.00	\$12,250.00
132-33	IVR-G-1018	Medicare Part A Automated Batch Processing Package	30 Days	USA	\$5,000.00	\$4,900.00

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		Automated Batch Processing Package for Medicare Part A Provider Inquiry Application. Includes utilities to automatically populate and rebuild Provider Number Grammars, Contractor ID Grammars, and Remittance Advice Code Definition Grammars. <i>The maximum aggregate number of words in all Tier 1 grammars is 250 words. Requires 1 license per IVR port.</i>				
132-33	IVR-G-1020	Medicare Part B Provider Inquiry Application - per port Medicare Part B Provider Inquiry Application for VoiceXML. Includes the following self-service features: Eligibility, Claim Status, Check Information, Deductibles, Earnings, Procedure Code Pricing, Duplicate Remittance, Frequently Requested Phone Numbers, Frequently Requested Addresses, Seminar Information, Appeal Rights, Dynamic Announcements. Runs on any standard VoiceXML 2.0 compliant platform. <i>The maximum aggregate number of words in all Tier 1 grammars is 250 words. Requires 1 license per IVR port.</i>	30 Days	USA	\$1,200.00	\$1,176.00
132-33	IVR-G-1022	Medicare Part B Provider Inquiry UI Document User Interface (UI) Design Document for Medicare Part B Provider Inquiry Application. Contains Call Flows, Voice Prompts, and Dialog Module design. <i>The maximum aggregate number of words in all Tier 1 grammars is 250 words. Requires 1 license per IVR port.</i>	30 Days	USA	\$12,000.00	\$11,760.00
132-33	IVR-G-1024	Medicare Part B Provider Inquiry SDD Solution Design Document (SDD) for Medicare Part B Provider Inquiry Application. Contains System Architecture, Call Flow, Host Interface Specification, Database Design, and Maintenance & Administration procedures. <i>The maximum aggregate number of words in all Tier 1 grammars is 250 words. Requires 1 license per IVR port.</i>	30 Days	USA	\$10,000.00	\$9,800.00
132-33	IVR-G-1026	Medicare Part B Provider Inquiry Reporting Package Reporting Package for Medicare Part B Provider Inquiry Application. Contains the following standard reports: Completed Transaction Report, Failed Transaction Report, Failed Calls Report, Menu Hits Report, Call Summary Report, Call Trace Report, Host Transaction Summary Report, IVR Port Utilization Report. Packaged with User Interface for report selection by date/time range. <i>The maximum aggregate number of words in all Tier 1 grammars is 250 words. Requires 1 license per IVR port.</i>	30 Days	USA	\$12,500.00	\$12,250.00

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
132-33	IVR-G-1028	Medicare Part B Automated Batch Processing Package Automated Batch Processing Package for Medicare Part B Provider Inquiry Application. Includes utilities to automatically populate and rebuild Provider Number Grammars. <i>The maximum aggregate number of words in all Tier 1 grammars is 250 words.</i> <i>Requires 1 license per IVR port.</i>	30 Days	USA	\$5,000.00	\$4,900.00
132-33	IVR-G-1030	Medicare DMERC Provider Inquiry Application - per port Medicare DMERC Provider Inquiry Application for VoiceXML. Includes the following self-service features: Eligibility, Claim Status, Check Information, Deductibles, CMN Status, Earnings, Procedure Code Pricing, Frequently Requested Phone Numbers, Frequently Requested Addresses, Appeal Rights, Dynamic Announcements. Runs on any standard VoiceXML 2.0 compliant platform. <i>The maximum aggregate number of words in all Tier 1 grammars is 250 words.</i> <i>Requires 1 license per IVR port.</i>	30 Days	USA	\$1,200.00	\$1,176.00
132-33	IVR-G-1032	Medicare DMERC Provider Inquiry UI Document User Interface (UI) Design Document for Medicare DMERC Provider Inquiry Application. Contains Call Flows, Voice Prompts, and Dialog Module design. <i>The maximum aggregate number of words in all Tier 1 grammars is 250 words.</i> <i>Requires 1 license per IVR port.</i>	30 Days	USA	\$12,000.00	\$11,760.00
132-33	IVR-G-1034	Medicare DMERC Provider Inquiry SDD Solution Design Document (SDD) for Medicare DMERC Provider Inquiry Application. Contains System Architecture, Call Flow, Host Interface Specification, Database Design, and Maintenance & Administration procedures. <i>The maximum aggregate number of words in all Tier 1 grammars is 250 words.</i> <i>Requires 1 license per IVR port.</i>	30 Days	USA	\$10,000.00	\$9,800.00
132-33	IVR-G-1036	Medicare DMERC Provider Inquiry Reporting Package Reporting Package for Medicare DMERC Provider Inquiry Application. Contains the following standard reports: Completed Transaction Report, Failed Transaction Report, Failed Calls Report, Menu Hits Report, Call Summary Report, Call Trace Report, Host Transaction Summary Report, IVR Port Utilization Report. Packaged with User Interface for report selection by date/time range.	30 Days	USA	\$12,500.00	\$12,250.00



SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		<i>The maximum aggregate number of words in all Tier 1 grammars is 250 words. Requires 1 license per IVR port.</i>				
132-33	IVR-G-1038	Medicare DMERC Automated Batch Processing Package Automated Batch Processing Package for Medicare DMERC Provider Inquiry Application. Includes utilities to automatically populate and rebuild Provider Number Grammars. <i>The maximum aggregate number of words in all Tier 1 grammars is 250 words. Requires 1 license per IVR port.</i>	30 Days	USA	\$5,000.00	\$4,900.00
132-33	IVR-G-1040	Medicare CAP Provider Inquiry Application - per port Medicare CAP Provider Inquiry Application for VoiceXML. Includes the following self-service features: Eligibility, Claim Status, Check Information, Deductibles, Earnings, Procedure Code Pricing, Duplicate Remittance, Frequently Requested Phone Numbers, Frequently Requested Addresses, Appeal Rights, Dynamic Announcements. Runs on any standard VoiceXML 2.0 compliant platform. <i>The maximum aggregate number of words in all Tier 1 grammars is 250 words. Requires 1 license per IVR port.</i>	30 Days	USA	\$1,200.00	\$1,176.00
132-33	IVR-G-1042	Medicare CAP Provider Inquiry UI Document User Interface (UI) Design Document for Medicare CAP Provider Inquiry Application. Contains Call Flows, Voice Prompts, and Dialog Module design. <i>The maximum aggregate number of words in all Tier 1 grammars is 250 words. Requires 1 license per IVR port.</i>	30 Days	USA	\$12,000.00	\$11,760.00
132-33	IVR-G-1044	Medicare CAP Provider Inquiry SDD Solution Design Document (SDD) for Medicare CAP Provider Inquiry Application. Contains System Architecture, Call Flow, Host Interface Specification, Database Design, and Maintenance & Administration procedures. <i>The maximum aggregate number of words in all Tier 1 grammars is 250 words. Requires 1 license per IVR port.</i>	30 Days	USA	\$10,000.00	\$9,800.00
132-33	IVR-G-1046	Medicare CAP Provider Inquiry Reporting Package Reporting Package for Medicare CAP Provider Inquiry Application. Contains the following standard reports: Completed Transaction Report, Failed Transaction Report, Failed Calls Report, Menu Hits Report, Call Summary Report, Call Trace Report, Host Transaction Summary Report, IVR Port Utilization Report. Packaged with User Interface for report selection by date/time range.	30 Days	USA	\$12,500.00	\$12,250.00

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		<i>The maximum aggregate number of words in all Tier 1 grammars is 250 words. Requires 1 license per IVR port.</i>				
132-33	IVR-G-1048	Medicare CAP Automated Batch Processing Package Automated Batch Processing Package for Medicare CAP Provider Inquiry Application. Includes utilities to automatically populate and rebuild Provider Number Grammars. <i>The maximum aggregate number of words in all Tier 1 grammars is 250 words. Requires 1 license per IVR port.</i>	30 Days	USA	\$5,000.00	\$4,900.00
132-33	IVR-G-1382	Nuance Recognizer - Tier 2 Nuance Recognizer - Tier 2 - speech recognition includes Boolean (Yes/No), Digits, Phone Number builtin grammars and limited to 2,500 words. Priced Per Port/Channel. <i>Standards based speech recognition that utilizes MRCP and the Nuance Speech Server application. Tier 2 does not support natural language. The grammar source files cannot exceed 2,500 words. Price does not include maintenance.</i>	30 Days	USA	\$1,100.00	\$1,078.00
132-33	IVR-G-1383	Nuance Recognizer - Tier 3 Nuance Recognizer - Tier 3 - speech recognition includes Boolean (Yes/No), Digits, Phone Number builtin grammars and unlimited words. Priced Per Port/Channel. <i>Standards based speech recognition that utilizes MRCP and the Nuance Speech Server application. Tier 3 supports natural language. The grammar source files do not have a word limit. Price does not include maintenance.</i>	30 Days	USA	\$1,600.00	\$1,568.00
132-33	IVR-G-1384	Nuance Recognizer - Tier 4 Nuance Recognizer - Tier 4 - speech recognition includes Boolean (Yes/No), Digits, Phone Number builtin grammars and unlimited words. The Tier 4 allows for open grammars. Priced Per Port/Channel. <i>Standards based speech recognition that utilizes MRCP and the Nuance Speech Server application. Tier 4 supports natural language. The grammar source files do not have a word limit. Open grammars accept unlimited input and allow for finite grammars that utilize the garbage rule. Price does not include maintenance.</i>	30 Days	USA	\$2,000.00	\$1,960.00
132-33	IVR-G-1392	Nuance Recognizer - Tier 2 - Additional Language Nuance Recognizer - Tier 2 - Additional Language. Priced Per Port/Channel.	30 Days	USA	\$220.00	\$215.60

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		<i>The addition of any language counts for a 20% extra in license price. The number of additional language ports must equal the number of first language ports. Nuance only charges for two additional languages. Price does not include maintenance.</i>				
132-33	IVR-G-1393	Nuance Recognizer - Tier 3 - Additional Language Nuance Recognizer - Tier 3 - Additional Language. Priced Per Port/Channel. <i>The addition of any language counts for a 20% extra in license price. The number of additional language ports must equal the number of first language ports. Nuance only charges for two additional languages. Price does not include maintenance.</i>	30 Days	USA	\$320.00	\$313.60
132-33	IVR-G-1394	Nuance Recognizer - Tier 4 - Additional Language Nuance Recognizer - Tier 3 - Additional Language. Priced Per Port/Channel. <i>The addition of any language counts for a 20% extra in license price. The number of additional language ports must equal the number of first language ports. Nuance only charges for two additional languages. Price does not include maintenance.</i>	30 Days	USA	\$400.00	\$392.00
132-33	IVR-G-1440	Nuance Vocalizer Nuance Vocalizer text-to-speech product supporting a single voice. Priced Per Port/Channel. <i>MicroAutomation utilizes a 1 to 4 ratio as a base when quoting TTS for an IVR utilizes recorded prompts.</i>	30 Days	USA	\$850.00	\$833.00
132-33	IVR-G-1441	Nuance Vocalizer Additional Voice Nuance Vocalizer additional voice talent. Priced Per Port/Channel <i>Additional Voice configuration must equal base configuraiton number of ports/channels.</i>	30 Days	USA	\$170.00	\$166.60
132-33	IVR-G-1450	Nuance Basic Dialog Module (NDM) Nuance Dialog Module supporting Boolean (Y/N), Digits, Item List, Phone Number, Utterance Recording, Natural Number, Currency, Date, Time, Credit Card, Alphanumeric, Zip Code, Social Security, and Custom Context grammars. <i>A J2EE component that delivers packaged call flow in VoiceXML to accelerate the delivery of high performance and high quality speech applications, with logging and reporting.</i>	30 Days	USA	\$50.00	\$49.00
132-33	IVR-G-4000	Communication Portal Studio Development Suite Graphical User Interface (GUI) design tool to create and modify work flows.	30 Days	USA	\$5,000.00	\$4,900.00

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		<i>Inlcudes building blocks to reduce development time. Includes both CP Studio and VoiceXML Studio. Available Versions: 10 (current release), 9</i>				
132-33	IVR-G-4002	Communication Portal Hardware Channel Runtime License Per port license for PSTN channels. Used to control Dialogic Hardware boards. <i>Depending upon the board used Dialogic HMP licenses are also required. Available Versions: 10 (current release), 9</i>	30 Days	USA	\$575.00	\$563.50
132-33	IVR-G-4004	Communication Portal Station Channel Runtime License Per port license for Analog station control. <i>MSI and DISI cards only. Available Versions: 10 (current release), 9</i>	30 Days	USA	\$575.00	\$563.50
132-33	IVR-G-4006	Communication Portal IP Channel Runtime License Per port license for VoIP configurations. <i>Available Versions: 10 (current release), 9</i>	30 Days	USA	\$575.00	\$563.50
132-33	IVR-G-4008	Communication Portal Software Channel Runtime License Per channel license to run additional application processes <i>Not hardware associated. Available Versions: 10 (current release), 9</i>	30 Days	USA	\$300.00	\$294.00
132-33	IVR-G-4010	Communication Portal Voice XML Application Server License Per channel license. <i>A license is needed for each simultaneously running application instance. Available Versions: 10 (current release), 9</i>	30 Days	USA	\$575.00	\$563.50
132-33	IVR-G-4012	Communication Portal Mobile IVR Navigator Runtime License Application license to run Mobile IVR Navigator sessions. <i>One of these is required per concurrent mobile application session. Includes a software channel license (CP-SCTLIC). Available Versions: 10 (current release), 9</i>	30 Days	USA	\$575.00	\$563.50
132-33	IVR-G-4100	Communication Portal Studio Development Suite - Hot Backup Hot Backup Graphical User Interface (GUI) design tool to create and modify work flows. <i>Inlcudes building blocks to reduce development time. Includes both CP Studio and VoiceXML Studio. These licenses are for hot backup servers and must accompany a full production server license. Available Versions: 10 (current release), 9</i>	30 Days	USA	\$2,500.00	\$2,450.00

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
132-33	IVR-G-4102	Communication Portal Hardware Channel Runtime License - Hot Backup Hot Backup per port license for PSTN channels. Used to control Dialogic Hardware boards. <i>Depending upon the board used Dialogic HMP licenses are also required. These licenses are for hot backup servers and must accompany a full production server license. Available Versions: 10 (current release), 9</i>	30 Days	USA	\$575.00	\$563.50
132-33	IVR-G-4104	Communication Portal Station Channel Runtime License - Hot Backup Hot Backup per port license for Analog station control. (MSI and DISI cards). <i>These licenses are for hot backup servers and must accompany a full production server license. Available Versions: 10 (current release), 9</i>	30 Days	USA	\$575.00	\$563.50
132-33	IVR-G-4106	Communication Portal IP Channel Runtime License - Hot Backup Hot Backup per port license for VoIP configurations. <i>These licenses are for hot backup servers and must accompany a full production server license. Available Versions: 10 (current release), 9</i>	30 Days	USA	\$575.00	\$563.50
132-33	IVR-G-4108	Communication Portal Software Channel Runtime License - Hot Backup Hot Backup per channel license to run additional application processes <i>Not hardware associated. Available Versions: 10 (current release), 9</i>	30 Days	USA	\$300.00	\$294.00
132-33	IVR-G-4110	Communication Portal Voice XML Application Server License - Hot Backup Hot Backup per channel license. <i>A license is needed for each simultaneously running application instance. Available Versions: 10 (current release), 9</i>	30 Days	USA	\$575.00	\$563.50
132-33	IVR-G-4112	Communication Portal Mobile IVR Navigator Runtime License - Hot Backup Hot Backup Application license to run Mobile IVR Navigator session <i>One of these is required per concurrent mobile application session. Includes a software channel license (CP-SCTLIC). These licenses are for hot backup servers and must accompany a full production server license. Available Versions: 10 (current release), 9</i>	30 Days	USA	\$575.00	\$563.50
132-33	IVR-G-4300	CTI Connect Media Gateway Voice Channel for DTMF CTI Connect Media Gateway Voice Channel for use with DTMF based applications.	30 Days	USA	\$48.00	\$47.04

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		<i>This is a per voice channel license to be used with CP IP Channels. Alternative SIP media layer to Dialogic HMP. Note Media Gateway does not support G729, Fax or Conferencing. Current Version is 8.2</i>				
132-33	IVR-G-4305	CTI Connect Media Gateway Voice Channel for Speech CTI Connect Media Gateway Voice Channel for use with speech applications connecting through to an ASR or TTS engine. <i>This is a per voice channel license to be used with CP IP Channels. Alternative SIP media layer to Dialogic HMP. Note Media Gateway does not support G729, Fax or Conferencing. Current Version is 8.2</i>	30 Days	USA	\$70.00	\$68.60
132-33	VOX-G-1100	Voxeo Prophecy Voice Hosting - One Time Setup and Configuration Fee Voxeo Prophecy Voice Hosting - One Time Setup and Configuration Fee	30 Days	USA	\$2,500.00	\$2,450.00
132-33	VOX-G-2110	Voxeo Prophecy Voice Hosting - Monthly Minimum for 5,556 minutes/month Voxeo Prophecy Voice Hosting - Monthly Minimum for 5,556 minutes/month	30 Days	USA	\$500.00	\$490.00
132-33	VOX-G-2120	Voxeo Prophecy Voice Hosting - Monthly Minimum for 5,556 minutes/month - Additional Minute Charge Voxeo Prophecy Voice Hosting - Monthly Minimum for 5,556 minutes/month - Additional Minute Charge	30 Days	USA	\$0.09	\$0.09
132-33	VOX-G-2130	Voxeo Prophecy Voice Hosting - Monthly Minimum for 5,556 minutes/month - VO on Demand Surcharge Voxeo Prophecy Voice Hosting - Monthly Minimum for 5,556 minutes/month - VoiceObjects on Demand Surcharge	30 Days	USA	\$0.03	\$0.03
132-33	VOX-G-2210	Voxeo Prophecy Voice Hosting - Monthly Minimum for 12,500 minutes/month Voxeo Prophecy Voice Hosting - Monthly Minimum for 12,500 minutes/month	30 Days	USA	\$1,000.00	\$980.00
132-33	VOX-G-2220	Voxeo Prophecy Voice Hosting - Monthly Minimum for 12,500 minutes/month - Additional Minute Charge Voxeo Prophecy Voice Hosting - Monthly Minimum for 12,500 minutes/month - Additional Minute Charge	30 Days	USA	\$0.08	\$0.08

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
132-33	VOX-G-2230	Voxeo Prophecy Voice Hosting - Monthly Minimum for 12,500 minutes/month - VO on Demand Surcharge Voxeo Prophecy Voice Hosting - Monthly Minimum for 12,500 minutes/month - VoiceObjects on Demand Surcharge	30 Days	USA	\$0.03	\$0.03
132-33	VOX-G-2310	Voxeo Prophecy Voice Hosting - Monthly Minimum for 35,714 minutes/month Voxeo Prophecy Voice Hosting - Monthly Minimum for 35,714 minutes/month	30 Days	USA	\$2,500.00	\$2,450.00
132-33	VOX-G-2320	Voxeo Prophecy Voice Hosting - Monthly Minimum for 35,714 minutes/month - Additional Minute Charge Voxeo Prophecy Voice Hosting - Monthly Minimum for 35,714 minutes/month - Additional Minute Charge	30 Days	USA	\$0.07	\$0.07
132-33	VOX-G-2330	Voxeo Prophecy Voice Hosting - Monthly Minimum for 35,714 minutes/month - VO on Demand Surcharge Voxeo Prophecy Voice Hosting - Monthly Minimum for 35,714 minutes/month - VoiceObjects on Demand Surcharge	30 Days	USA	\$0.03	\$0.03
132-33	VOX-G-2410	Voxeo Prophecy Voice Hosting - Monthly Minimum for 83,333 minutes/month Voxeo Prophecy Voice Hosting - Monthly Minimum for 83,333 minutes/month	30 Days	USA	\$5,000.00	\$4,900.00
132-33	VOX-G-2420	Voxeo Prophecy Voice Hosting - Monthly Minimum for 83,333 minutes/month - Additional Minute Charge Voxeo Prophecy Voice Hosting - Monthly Minimum for 83,333 minutes/month - Additional Minute Charge	30 Days	USA	\$0.06	\$0.06
132-33	VOX-G-2430	Voxeo Prophecy Voice Hosting - Monthly Minimum for 83,333 minutes/month - VO on Demand Surcharge Voxeo Prophecy Voice Hosting - Monthly Minimum for 83,333 minutes/month - VoiceObjects on Demand Surcharge	30 Days	USA	\$0.02	\$0.02
132-33	VOX-G-2510	Voxeo Prophecy Voice Hosting - Monthly Minimum for 200,000 minutes/month Voxeo Prophecy Voice Hosting - Monthly Minimum for 200,000 minutes/month	30 Days	USA	\$10,000.00	\$9,800.00
132-33	VOX-G-2520	Voxeo Prophecy Voice Hosting - Monthly Minimum for 200,000 minutes/month - Additional Minute Charge	30 Days	USA	\$0.05	\$0.05

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		Voxeo Prophecy Voice Hosting - Monthly Minimum for 200,000 minutes/month - Additional Minute Charge				
132-33	VOX-G-2530	Voxeo Prophecy Voice Hosting - Monthly Minimum for 200,000 minutes/month - VO on Demand Surcharge Voxeo Prophecy Voice Hosting - Monthly Minimum for 200,000 minutes/month - VoiceObjects on Demand Surcharge	30 Days	USA	\$0.02	\$0.02
132-33	VOX-G-2610	Voxeo Prophecy Voice Hosting - Monthly Minimum for 555,556 minutes/month Voxeo Prophecy Voice Hosting - Monthly Minimum for 555,556 minutes/month	30 Days	USA	\$25,000.00	\$24,500.00
132-33	VOX-G-2620	Voxeo Prophecy Voice Hosting - Monthly Minimum for 555,556 minutes/month - Additional Minute Charge Voxeo Prophecy Voice Hosting - Monthly Minimum for 555,556 minutes/month - Additional Minute Charge	30 Days	USA	\$0.05	\$0.04
132-33	VOX-G-2630	Voxeo Prophecy Voice Hosting - Monthly Minimum for 555,556 minutes/month - VO on Demand Surcharge Voxeo Prophecy Voice Hosting - Monthly Minimum for 555,556 minutes/month - VoiceObjects on Demand Surcharge	30 Days	USA	\$0.01	\$0.01
132-33	VOX-G-2710	Voxeo Prophecy Voice Hosting - Monthly Minimum for 1,250,000 minutes/month Voxeo Prophecy Voice Hosting - Monthly Minimum for 1,250,000 minutes/month	30 Days	USA	\$50,000.00	\$49,000.00
132-33	VOX-G-2720	Voxeo Prophecy Voice Hosting - Monthly Minimum for 1,250,000 minutes/month - Addtnl Minute Charge Voxeo Prophecy Voice Hosting - Monthly Minimum for 1,250,000 minutes/month - Additional Minute Charge	30 Days	USA	\$0.04	\$0.04
132-33	VOX-G-2730	Voxeo Prophecy Voice Hosting - Monthly Minimum for 1,250,000 minutes/month - VoiceObjects on Demand Voxeo Prophecy Voice Hosting - Monthly Minimum for 1,250,000 minutes/month - VoiceObjects on Demand Surcharge	30 Days	USA	\$0.01	\$0.01
132-33	VOX-G-3100	Voxeo Prophecy Voice Hosting - Per Minute Transport Surcharge for Inbound and Outbound Calls	30 Days	USA	\$0.02	\$0.02



SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		Voxeo Prophecy Voice Hosting - Per Minute Transport Surcharge for Inbound and Outbound Calls				
132-33	VOX-G-3200	Voxeo Prophecy Voice Hosting - Per Minute Surcharge for Calls Made From Payphones Voxeo Prophecy Voice Hosting - Per Minute Surcharge for Calls Made From Payphones	30 Days	USA	\$0.62	\$0.61
132-33	VOX-G-4100	Voxeo Prophecy Voice Hosting - One-time Set Up Fee for International Calling Voxeo Prophecy Voice Hosting - One-time Set Up Fee for International Calling	30 Days	USA	\$775.00	\$759.50
132-33	VOX-G-4210	Voxeo Prophecy Voice Hosting - Additional Telephone Number Setup Fee - One is included with Initial Voxeo Prophecy Voice Hosting - Additional Telephone Number Setup Fee - One is included with Initial Setup fee - each, up to maximum of 4 times individual fee	30 Days	USA	\$250.00	\$245.00
132-33	VOX-G-4220	Voxeo Prophecy Voice Hosting - Additional DID/Toll Free 877/866 - One-time Setup Fee per Number Voxeo Prophecy Voice Hosting - Additional DID/Toll Free 877/866 - One-time Setup Fee per Number	30 Days	USA	\$25.00	\$24.50
132-33	VOX-G-4225	Voxeo Prophecy Voice Hosting - Additional DID/Toll Free 877/866 - Annual Fee Voxeo Prophecy Voice Hosting - Additional DID/Toll Free 877/866 - Annual Fee	30 Days	USA	\$25.00	\$24.50
132-33	VOX-G-4230	Voxeo Prophecy Voice Hosting - Toll Free Vanity and 800 - One-time Setup Fee per Number Voxeo Prophecy Voice Hosting - Toll Free Vanity and 800 - One-time Setup Fee per Number	30 Days	USA	\$50.00	\$49.00
132-33	VOX-G-4235	Voxeo Prophecy Voice Hosting - Toll Free Vanity and 800 - Annual Fee Voxeo Prophecy Voice Hosting - Toll Free Vanity and 800 - Annual Fee	30 Days	USA	\$25.00	\$24.50
132-33	VOX-G-4240	Voxeo Prophecy Voice Hosting - International Toll Free Number - One-time Setup Fee per Number Voxeo Prophecy Voice Hosting - International Toll Free Number - One-time Setup Fee per Number	30 Days	USA	\$75.00	\$73.50
132-33	VOX-G-4245	Voxeo Prophecy Voice Hosting - International Toll Free Number - Monthly Fee Voxeo Prophecy Voice Hosting - International Toll Free Number - Monthly Fee	30 Days	USA	\$100.00	\$98.00

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
132-33	VOX-G-4250	Voxeo Prophecy Voice Hosting - International DID Number - One-time Setup Fee per Number Voxeo Prophecy Voice Hosting - International Direct Inward Dial (DID) Number - One-time Setup Fee per Number	30 Days	USA	\$200.00	\$196.00
132-33	VOX-G-4255	Voxeo Prophecy Voice Hosting - International DID Number - Annual Fee Voxeo Prophecy Voice Hosting - International Direct Inward Dial (DID) Number - Annual Fee	30 Days	USA	\$50.00	\$49.00
132-33	VOX-G-5110	Voxeo Prophecy Voice Hosting - Transfer RESPORG to Voxeo From Another Carrier - One-time Setup Fee Voxeo Prophecy Voice Hosting - Transfer RESPORG to Voxeo From Another Carrier - One-time Setup Fee per Number	30 Days	USA	\$25.00	\$24.50
132-33	VOX-G-5115	Voxeo Prophecy Voice Hosting - Transfer RESPORG to Voxeo From Another Carrier - Annual Fee Voxeo Prophecy Voice Hosting - Transfer RESPORG to Voxeo From Another Carrier - Annual Fee	30 Days	USA	\$25.00	\$24.50
132-33	VOX-G-5211	Voxeo Prophecy Voice Hosting - Call Recording Surcharge per Minute Voxeo Prophecy Voice Hosting - Call Recording Surcharge per Minute	30 Days	USA	\$0.01	\$0.01
132-33	VOX-G-5221	Voxeo Prophecy Voice Hosting - Conferencing Surcharge per Minute Voxeo Prophecy Voice Hosting - Conferencing Surcharge per Minute	30 Days	USA	\$0.01	\$0.01
132-33	VOX-G-5231	Voxeo Prophecy Voice Hosting - Voxeo Premium ASR Surcharge per Minute Voxeo Prophecy Voice Hosting - Voxeo Premium ASR Surcharge per Minute	30 Days	USA	\$0.01	\$0.00
132-33	VOX-G-5241	Voxeo Prophecy Voice Hosting - Voxeo Premium TTS Surcharge per Minute Voxeo Prophecy Voice Hosting - Voxeo Premium TTS Surcharge per Minute	30 Days	USA	\$0.01	\$0.00
132-33	VOX-G-5251	Voxeo Prophecy Voice Hosting - Nuance ASR/TTS Surcharge per Minute Voxeo Prophecy Voice Hosting - Nuance ASR/TTS Surcharge per Minute	30 Days	USA	\$0.02	\$0.02
132-33	VOX-G-5313	Voxeo Prophecy Voice Hosting - Secure Socket Layer (SSL) Transaction Services - Monthly Fee	30 Days	USA	\$250.00	\$245.00

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		Voxeo Prophecy Voice Hosting - Secure Socket Layer (SSL) Transaction Services - Monthly Fee				
132-33	VOX-G-5320	Voxeo Prophecy Voice Hosting - Secure Access Virtual Private Network (VPN) Services - One-time Setup Voxeo Prophecy Voice Hosting - Secure Access Virtual Private Network (VPN) Services - One-time Setup Fee	30 Days	USA	\$250.00	\$245.00
132-33	VOX-G-5323	Voxeo Prophecy Voice Hosting - Secure Access Virtual Private Network (VPN) Services - Monthly Fee - Voxeo Prophecy Voice Hosting - Secure Access Virtual Private Network (VPN) Services - Monthly Fee - Minimum 12-Month Term	30 Days	USA	\$2,000.00	\$1,960.00
132-33	VOX-G-5329	Voxeo Prophecy Voice Hosting - Secure Access Virtual Private Network (VPN) Services - Change Request Voxeo Prophecy Voice Hosting - Secure Access Virtual Private Network (VPN) Services - Change Requests, Hourly - 30-minute increment	30 Days	USA	\$150.00	\$147.00
132-33	VOX-G-6100	Voxeo Managed Server - Standard Configuration, Monthly Fee per Unit w/HW/SW enhancements Voxeo Managed Server - Standard Configuration, Monthly Fee per Unit -- Includes: 6GB RAM DDR3 (upgradeable to 96GB), Intel Quad-Core L5520 2.26GHz Processor (can add a second CPU), 2x300GB drive RAID 1, Windows 2003 or Window 2008 or Centos 5.2	30 Days	USA	\$675.00	\$661.50
132-33	VOX-G-6110	Voxeo Managed Server - Standard Configuration, One-time Setup Fee per Unit Voxeo Managed Server - Standard Configuration, One-time Setup Fee per Unit	30 Days	USA	\$375.00	\$367.50
132-33	VOX-G-6113	Voxeo Managed Server - Standard Configuration, Monthly Fee per Unit Voxeo Managed Server - Standard Configuration, Monthly Fee per Unit	30 Days	USA	\$675.00	\$661.50
132-33	VOX-G-6210	Voxeo Managed Server - Standard Configuration Expansion - Additional 4GB RAM, One-time Setup Fee Voxeo Managed Server - Standard Configuration Expansion - Additional 4GB RAM, One-time Setup Fee per Unit	30 Days	USA	\$375.00	\$367.50
132-33	VOX-G-6220	Voxeo Managed Server - Standard Configuration Expansion - Additional CPU (up to 2 per server)	30 Days	USA	\$375.00	\$367.50

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		Voxeo Managed Server - Standard Configuration Expansion - Additional CPU (up to 2 per server), One-time Setup Fee per Unit				
132-33	VOX-G-6230	Voxeo Managed Server - Standard Configuration Expansion - eSAS Chassis - One-time Setup Fee per Unit Voxeo Managed Server - Standard Configuration Expansion - eSAS Chassis (platform to hold up to 16 disk drives), One-time Setup Fee per Unit	30 Days	USA	\$375.00	\$367.50
132-33	VOX-G-6240	Voxeo Managed Server - Standard Configuration Expansion - eSAS Chassis - Monthly Fee per Unit Voxeo Managed Server - Standard Configuration Expansion - eSAS Chassis (platform to hold up to 16 disk drives), Monthly Fee per Unit	30 Days	USA	\$375.00	\$367.50
132-33	VOX-G-6250	Voxeo Managed Server - Standard Configuration Expansion - 300GB Disk Drive - 10k RPM, One-time Setup Voxeo Managed Server - Standard Configuration Expansion - 300GB Disk Drive - 10k RPM, One-time Setup Fee per Unit	30 Days	USA	\$375.00	\$367.50
132-33	VOX-G-6310	Voxeo Co-located Server Equipment - Voxeo Standard Configuration Server (1U height) - purchase price Voxeo Co-located Server Equipment - Voxeo Standard Configuration Server (1U height) - purchase price	30 Days	USA	\$3,395.00	\$3,327.10
132-33	VOX-G-6320	Voxeo Co-located Server Equipment - eSAS Server (3U height) - purchase price Voxeo Co-located Server Equipment - eSAS Server (3U height) - purchase price	30 Days	USA	\$2,695.00	\$2,641.10
132-33	VOX-G-6330	Voxeo Co-located Server Service Fees - Voxeo Standard Configuration Server - One-time Setup Fee Voxeo Co-located Server Service Fees - Voxeo Standard Configuration Server - One-time Setup Fee per Unit	30 Days	USA	\$400.00	\$392.00
132-33	VOX-G-6333	Voxeo Co-located Server Service Fees - Voxeo Standard Configuration Server - Monthly Co-location Fee Voxeo Co-located Server Service Fees - Voxeo Standard Configuration Server - Monthly Co-location Fee (per U of Rack Space)	30 Days	USA	\$350.00	\$343.00
132-33	VOX-G-6340	Voxeo Co-located Server Service Fees - eSAS Server - One-time Setup Fee per Unit	30 Days	USA	\$400.00	\$392.00

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		Voxeo Co-located Server Service Fees - eSAS Server - One-time Setup Fee per Unit				
132-33	VOX-G-6343	Voxeo Co-located Server Service Fees - eSAS Server - Monthly Co-location Fee (for 3 U of Rack Space) Voxeo Co-located Server Service Fees - eSAS Server - Monthly Co-location Fee (for 3 U of Rack Space)	30 Days	USA	\$750.00	\$735.00
132-33	VOX-G-7110	Voxeo Prophecy Software License - Developer Edition - 4 Port Voxeo Prophecy Software License - Developer Edition - 4 Port	30 Days	USA	\$749.00	\$734.02
132-33	VOX-G-7110	Voxeo Prophecy Software License - Production Licenses - 1 to 500 Ports - each Voxeo Prophecy Software License - Production Licenses - 1 to 500 Ports - each <i>Voxeo VAR Premise pricing for the first 500 ports/sessions.</i>	30 Days	USA	\$1,119.00	\$1,096.62
132-33	VOX-G-7120	Voxeo Prophecy Software License - Production Licenses - 501 to 2,000 Ports - each Voxeo Prophecy Software License - Production Licenses - 501 to 2,000 Ports - each <i>Voxeo VAR Premise pricing for ports/sessions between 501 and 2000.</i>	30 Days	USA	\$1,009.00	\$988.82
132-33	VOX-G-7120	Voxeo Prophecy Software License - Developer Edition - CallXML only Voxeo Prophecy Software License - Developer Edition - CallXML only	30 Days	USA	\$399.00	\$391.02
132-33	VOX-G-7130	Voxeo Prophecy Software License - Production Licenses - 2,001 + Ports - each Voxeo Prophecy Software License - Production Licenses - 2,001 + Ports - each <i>Voxeo VAR Premise pricing for over 2000 ports/sessions.</i>	30 Days	USA	\$839.00	\$822.22
132-33	VOX-G-7210	Voxeo Prophecy Software License - CallXML only - 1 to 500 Ports - each Voxeo Prophecy Software License - CallXML only - 1 to 500 Ports - each <i>Voxeo VAR Premise pricing for the first 500 ports/sessions.</i>	30 Days	USA	\$809.00	\$792.82
132-33	VOX-G-7210	Voxeo Prophecy Software License - CallXML only - 501 to 2,000 Ports - each Voxeo Prophecy Software License - CallXML only - 501 to 2,000 Ports - each <i>Voxeo VAR Premise pricing for ports/sessions between 501 and 2000.</i>	30 Days	USA	\$719.00	\$704.62
132-33	VOX-G-7210	Voxeo Prophecy Software License - CallXML only - 2,001 + Ports - each Voxeo Prophecy Software License - CallXML only - 2,001 + Ports - each	30 Days	USA	\$599.00	\$587.02

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		<i>Voxeo VAR Premise pricing for over 2000 ports/sessions.</i>				
132-33	VOX-G-8110	Voxeo Voice Objects Pro Software License - Developer Edition 4-Port Voxeo Voice Objects Pro Software License - Developer Edition 4-Port	30 Days	USA	\$619.00	\$606.62
132-33	VOX-G-8210	Voxeo Voice Objects Pro Software License - Production Licenses - 1 to 500 Ports - each Voxeo Voice Objects Pro Software License - Production Licenses (price per concurrent port/session) - 1 to 500 Ports - each <i>Voxeo VAR Premise pricing for the first 500 ports/sessions.</i>	30 Days	USA	\$1,239.00	\$1,214.22
132-33	VOX-G-8220	Voxeo Voice Objects Pro Software License - Production Licenses - 501 to 2,000 Ports - each Voxeo Voice Objects Pro Software License - Production Licenses (price per concurrent port/session) - 501 to 2,000 Ports - each <i>Voxeo VAR Premise pricing for ports/sessions between 501 and 2000.</i>	30 Days	USA	\$1,119.00	\$1,096.62
132-33	VOX-G-8230	Voxeo Voice Objects Pro Software License - Production Licenses - 2,000 + Ports - each Voxeo Voice Objects Pro Software License - Production Licenses (price per concurrent port/session) - 2,000 + Ports - each <i>Voxeo VAR Premise pricing for over 2000 ports/sessions.</i>	30 Days	USA	\$929.00	\$910.42
132-33	VOX-G-9110	Voxeo Prophecy Pro Software License - Developer Edition 4-Port Voxeo Prophecy Pro Software License - Developer Edition 4-Port	30 Days	USA	\$769.00	\$753.62
132-33	VOX-G-9210	Voxeo Prophecy Pro Software License - Production Licenses - 1 to 500 Ports - each Voxeo Prophecy Pro Software License - Production Licenses (price per concurrent port/session) - 1 to 500 Ports - each <i>Voxeo VAR Premise pricing for the first 500 ports/sessions.</i>	30 Days	USA	\$1,549.00	\$1,518.02
132-33	VOX-G-9220	Voxeo Prophecy Pro Software License - Production Licenses - 501 to 2,000 Ports - each Voxeo Prophecy Pro Software License - Production Licenses (price per concurrent port/session) - 501 to 2,000 Ports - each	30 Days	USA	\$1,389.00	\$1,361.22

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		<i>Voxeo VAR Premise pricing for ports/sessions between 501 and 2000.</i>				
132-33	VOX-G-9230	Voxeo Prophecy Pro Software License - Production Licenses - 2,000 + Ports - each Voxeo Prophecy Pro Software License - Production Licenses (price per concurrent port/session) - 2,000 + Ports - each <i>Voxeo VAR Premise pricing for over 2000 ports/sessions.</i>	30 Days	USA	\$1,159.00	\$1,135.82

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
<b>MicroAutomation CTI</b>						
132-33	CTI-G-1010	MicroForce Base Program (CT) - WIN MicroForce Base Program for Edify/NT or DirectTalk for Windows -Enhouse CTI Connect version <i>Allows Edify/DirectTalk for Windows to interface directly with CTI Connect</i>	30 Days	USA	\$1,500.00	\$1,470.00
132-33	CTI-G-1018	MicroForce Port License MicroForce per port License	30 Days	USA	\$100.00	\$98.00
132-33	CTI-G-1040	MicroMessenger Base Program MicroMessenger Outbound Dialer Base Program <i>Requires IVR platform with outbound dialing capabilities such as Voxeo, Enhouse, Voice Genie.</i>	30 Days	USA	\$35,000.00	\$28,000.00
132-33	CTI-G-1041	MicroMessenger Interactive Scheduling & Appointments Module MicroMessenger Interactive Scheduling and Appointments Outbound Dialer Module. Requires MicroMessenger Outbound Dialer Base Program and customization. <i>Requires MicroMessenger Outbound Dialer Base System on a IVR platform capable of performing outbound dialing with Call Progress Analysis.</i>	30 Days	USA	\$10,000.00	\$9,800.00
132-33	CTI-G-1042	MicroMessenger Interactive Account Management Module MicroMessenger Interactive Account Management Outbound Dialer Module. Requires MicroMessenger Outbound Dialer Base Program and customization. <i>Requires MicroMessenger Outbound Dialer Base System on a IVR platform capable of performing outbound dialing with Call Progress Analysis.</i>	30 Days	USA	\$10,000.00	\$9,800.00
132-33	CTI-G-1043	MicroMessenger Event-Based Notification Module MicroMessenger Event-Based Notification Outbound Dialer Module. Requires MicroMessenger Outbound Dialer Base Program and customization. <i>Requires MicroMessenger Outbound Dialer Base System on a IVR platform capable of performing outbound dialing with Call Progress Analysis.</i>	30 Days	USA	\$10,000.00	\$9,800.00
132-33	CTI-G-1044	MicroMessenger Interactive Survey Module MicroMessenger Interactive Survey Outbound Dialer Module. Requires MicroMessenger Outbound Dialer Base Program and customization.	30 Days	USA	\$10,000.00	\$9,800.00



SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		<i>Requires MicroMessenger Outbound Dialer Base System on a IVR platform capable of performing outbound dialing with Call Progress Analysis.</i>				
132-33	CTI-G-1052	MicroRoute (CT) Call Routing application for use with Enghouse CTI Connect <i>Direct interface to Enghouse CTI Connect. Requires access to Relational Database Management System (RDBMS) such as SQL Server, Oracle, or DB2.</i>	30 Days	USA	\$5,000.00	\$4,900.00
132-33	CTI-G-9060	MicroAttendant Package Bundle MicroAttendant Package Bundle - 8 ports. Speech enabled Auto Attendant solution. Includes: VoiceXML IVR Platform (8-ports), Loquendo ASR/TTS - English <i>Includes Enghouse SCP VoiceXML Browser.</i>	30 Days	USA	\$43,960.00	\$43,081.00

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
<b>MicroAutomation Services</b>						
132-51	SVC-G-1210	<p>MicroAutomation Hourly Services - Associate Computer Specialist</p> <p>Associate Computer Specialist with Associate's Degree in Information Technology or Computer Science, One to three years of technical experience which applies to multiple complex areas of a specialty in automated contact center solutions. Has competence in operating systems, product configuration and tuning, trouble ticket resolution. Associate position requires direct supervision and task assignment</p> <p><i>Functional Responsibility - Installation and configuration of operating systems, infrastructure products; product tuning and Tier 1 &amp; 2 support; physical machine build-out and deployment.</i></p>	30 Days	USA	\$135.00	\$132.30
132-51	SVC-G-1212	<p>MicroAutomation Hourly Services - Computer Specialist</p> <p>Computer Specialist with Bachelor's Degree or equivalent in Information Technology or Computer Science. Three to seven years of technical experience which applies to multiple complex areas of a specialty in automated contact center solutions. Requires competence in operating systems, product configuration and tuning, trouble ticket resolution. Specialist position requires minimal direct supervision, able to work independently.</p> <p><i>Functional Responsibility - Installation and configuration of operating systems, infrastructure products; product tuning and Tier 1 &amp; 2 support; physical machine build-out and deployment.</i></p>	30 Days	USA	\$165.00	\$161.70
132-51	SVC-G-1220	<p>MicroAutomation Hourly Services - Associate Programmer</p> <p>Associate Programmer with Bachelor's Degree in Computer Science or Associates Degree in Computer Science with equivalent years of experience. One to three years of technical experience which applies to computer systems application development . Requires competence in variety of relevant technologies including: JAVA, C++, JSP, XML. Entry-level position requiring maximum direct supervision, product review and task management.</p> <p><i>Functional Responsibility - Application coding and development based on customer requirements and project standards; unit &amp; integration testing of developed modules; Tier 2 &amp; 3 application issue analysis and resolution.</i></p>	30 Days	USA	\$160.00	\$156.80
132-51	SVC-G-1222	<p>MicroAutomation Hourly Services - Programmer</p>	30 Days	USA	\$195.00	\$191.10

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		<p>Programmer with Bachelor's Degree in Computer Science or Associates Degree in Computer Science with equivalent years of experience. Three to six years of technical experience which applies to computer systems application development . Requires competence in variety of relevant technologies including: JAVA, C++, JSP, XML. Position requires normal supervision, product review and task management.</p> <p><i>Functional Responsibility - Application coding and development based on customer requirements and project standards; unit &amp; integration testing of developed modules; Tier 2 &amp; 3 application issue analysis and resolution.</i></p>				
132-51	SVC-G-1230	<p>MicroAutomation Hourly Services - Associate Computer Scientist</p> <p>Associate Computer Scientist with Bachelor's Degree in Computer Science or Information Technology. Zero to two years of technical experience which applies to systems engineering, telephony integration and speech processing. Requires competence in telephony interoperability standards and development and/or speech recognition and voice processing, VXML, CCXML, IVR application IDE's (AVP, VO, SCP, GVP). Associate position requires direct supervision, work product review and task assignment.</p> <p><i>Functional Responsibility - Systems, software and hardware integration design and development; advanced speech-based technology development, configuration and tuning.</i></p>	30 Days	USA	\$175.00	\$171.50
132-51	SVC-G-1240	<p>MicroAutomation Hourly Services - Associate Project Manager</p> <p>Associate Project Manager with Bachelor's Degree in Computer Science, Information Technology, Business or Engineering. Zero to four years of technical project management experience which applies to customer-facing application development projects. Requires competence in work breakdown analysis, resource scheduling, project scope management, customer management, project status reporting and issue management. Requires direct supervision by Senior Project Manager; is capable of delivery responsibility for small projects.</p> <p><i>Functional Responsibility - Plan and control project scope, work plans, resources, schedules, deliverables, testing and go-live; develop and manage project status reporting and issue management; monitor project billing and collection.</i></p>	30 Days	USA	\$160.00	\$156.80
132-51	SVC-G-1242	<p>MicroAutomation Hourly Services - Project Manager</p>	30 Days	USA	\$195.00	\$191.10

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		<p>Project Manager with Bachelor's Degree in Computer Science, Information Technology, Business or Engineering. Four to eight years of technical project management experience which applies to customer-facing application development projects. Requires competence in work breakdown analysis, resource scheduling, project scope management, customer management, project status reporting and issue management. Requires minimal supervision by Senior Project Manager; is capable of delivery responsibility for medium to large projects.</p> <p><i>Functional Responsibility - Plan and control project scope, work plans, resources, schedules, deliverables, testing and go-live; develop and manage project status reporting and issue management; monitor project billing and collection.</i></p>				
132-51	SVC-G-1250	<p>MicroAutomation Hourly Services - Associate Technical Writer</p> <p>Associate Technical Writer with Bachelor's Degree or equivalent in English, Computer Science, Information Technology or General Business. Zero to three years of technical writing experience related to software systems requirements, design, documentation, and/or training. Requires competence in effective communication, and presentation, grasp of technical concepts. Associate position requires direct supervision and work product review</p> <p><i>Functional Responsibility - Participation in customer and project design sessions; development of project and customer documentation; development of customer training and operations manuals.</i></p>	30 Days	USA	\$100.00	\$98.00
132-51	SVC-G-1252	<p>MicroAutomation Hourly Services - Technical Writer</p> <p>Technical Writer with Bachelor's Degree or equivalent in English, Computer Science, Information Technology or General Business. Three to five years of technical writing experience related to software systems requirements, design, documentation, and/or training. Requires competence in effective communication, and presentation, grasp of technical concepts. Position requires normal supervision and work product review.</p> <p><i>Functional Responsibility - Participation in customer and project design sessions; development of project and customer documentation; development of customer training and operations manuals.</i></p>	30 Days	USA	\$120.00	\$117.60
132-51	SVC-G-1254	<p>MicroAutomation Hourly Services - Senior Technical Writer</p>	30 Days	USA	\$145.00	\$142.10

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		<p>Senior Technical Writer with Bachelor's Degree or equivalent in English, Computer Science, Information Technology or General Business. Six or more years of technical writing experience related to software systems requirements, design, documentation, and/or training. Requires competence in effective communication, and presentation, grasp of technical concepts. Position requires minimal supervision and work product review; capable of directing, managing and reviewing work products of Associates.</p> <p><i>Functional Responsibility - Participation in customer and project design sessions; development of project and customer documentation; development of customer training and operations manuals.</i></p>				
132-51	SVC-G-1260	<p>MicroAutomation Hourly Services - Associate Analyst</p> <p>Associate Analyst with Bachelor's Degree or equivalent in Information Technology or Computer Science. Zero to three years of experience in technical systems design; experience translating needs and requirements into an appropriate technology solution; ability to articulate the business value. Requires competence in structured analysis and design, problem solving skills, superior oral and written communications skills. Associate position requires direct supervision, task management and work product review.</p> <p><i>Functional Responsibility - Participate in customer requirements and needs analysis gathering; converts requirements into overall architecture and design; defines key system components and best development approach; performs Tier 2 and 3 issue resolution support.</i></p>	30 Days	USA	\$115.00	\$112.70
132-51	SVC-G-1262	<p>MicroAutomation Hourly Services - Analyst</p> <p>Analyst with Bachelor's Degree or equivalent in Information Technology or Computer Science. Three to six years of experience in technical systems design; experience translating needs and requirements into an appropriate technology solution; ability to articulate the business value. Requires competence in structured analysis and design, problem solving skills, superior oral and written communications skills. Position requires normal supervision, task management and work product review.</p> <p><i>Functional Responsibility - Participate in customer requirements and needs analysis gathering; converts requirements into overall architecture and design; defines key system components and best development approach; performs Tier 2 and 3 issue resolution support.</i></p>	30 Days	USA	\$140.00	\$137.20
132-51	SVC-G-1264	<p>MicroAutomation Hourly Services - Senior Analyst</p>	30 Days	USA	\$170.00	\$166.60

SIN	Item Number	Product	Warranty	Product Point	List Price	GSA Price
		<p>Senior Analyst with Bachelor's Degree or equivalent in Information Technology or Computer Science. Six or more years of experience in technical systems design; experience translating needs and requirements into an appropriate technology solution; ability to articulate the business value. Requires competence in structured analysis and design, problem solving skills, superior oral and written communications skills. Position requires minimal supervision, task management and work product review; capable of managing and directing Associate's; principle design point of contact.</p> <p><i>Functional Responsibility - Participate in customer requirements and needs analysis gathering; converts requirements into overall architecture and design; defines key system components and best development approach; performs Tier 2 and 3 issue resolution support.</i></p>				
132-51	SVC-G-1270	<p>MicroAutomation Hourly Services - Associate Technical Consultant</p> <p>Associate Technical Consultant with Bachelor's Degree in Information Technology or Computer Science. Seven or more years of development and technical consulting experience in the areas of telephony, IVR and CTI. Requires competence in systems architecture, design, and engineering. Possess outstanding verbal and written communication skills. Subject matter expertise in one or more relevant functional and/or technical scope of practice. Able to work with minimal supervision.</p> <p><i>Functional Responsibility - Definition of solution architecture and design; Identification and presentation of relevant industry and technical best practices.</i></p>	30 Days	USA	\$200.00	\$196.00